City of Alexandria, Virginia Commission on Information Technology

March 17, 2022 IT Commission Meeting Minutes 7:00 – 8:30 PM Virtual Meeting

In attendance: Sara Crifasi (SC), Ricardo Alfaro (RA), Catharine Rice (CR), Chris Soghoian (CS), Steve Davidson (SD), Tim Casey (TC), Stephen Morris (SM), J.D. Maddox (JM), Sundar Kanagarajan (SK)

Staff: Vanetta Pledger, Steve Chozick, Smail Farid, Tori Butler, Patrick Eze

Others: Donna Walker James (Computer CORE)

1. Introduction and Welcome

2. Approval of February 17, 2022 Minutes: unanimous (motion by SC, seconded by SD)

3. Digital Equity Plan (Kelly Booz and Catharine Rice)

- Donna Walker James discussed help desk for City residents that is being run by Computer CORE and the training they provide for end-users.
- There was a soft launch of the help desk, which is managed by Computer CORE students
- Steve Davidson and Tim Casey discussed the instruction they've done with Computer CORE.
- Broadband survey: Process is underway to hire a company to perform the survey.
- School system has received good funding from 2021 appropriations bill increase IT security
- A planned DAS (distributed antenna system) for ACHS is planned to increase cell phone connectivity. It is being delayed due to supply chain issues.

4. Update on City's fiber backbone project (ITS staff)

- Updated map was shared. Focus from the last meeting was on the west end and some on the east end.
- (CR): Progress seems slow. Patrick: The focus has been on inside plant during this period, which is not shown on the map.
- (CS): When will order for hardware take place? Vanetta: Further down the road, current focus is on new DCHS building.

City's Competitive Provider Proposals

- Ting and Lumos have been awarded broadband franchises.
- (CS): What is buildout time? Vanetta: Max is 72 months. Using microtrenching, multiple miles per day can be completed.
- (SD): Have negotiations begun with Lumos and Ting? Vanetta: No negotiation, they all have the same terms.
- (TC): Any 'Plan B' in place? Vanetta: City could reissue franchise agreement with modified terms.
- (SC): Why is there reluctance to negotiate the terms? Vanetta: Solicited market for input before-hand on best way to move forward. Vanetta will talk with City Attorney to see how changes could be made if needed.
- (RA): What if one franchisee signs and the other doesn't. Vanetta: City could introduce different types of franchises in the future.

- (TC): Is the City barred from offering internet service to citizens? CR: No, it is legal (public broadband authority).
- Vanetta is going to try to set up meetings with both providers for the IT Commission.
- (CS): Can the two franchisees divide the City up? No, they can't.
- Vanetta: The City owns all of the right-of-way in the City. This, plus the idea of microtrenching, is why the City used the process that it did.
- Vanetta: We weren't eligible for VATI grants because of our current level of broadband coverage in the City.
- Vanetta: Having issues hiring a fiber policy analyst due to pay range in City. If you know of anyone who may be interested or can spread the work please let Vanetta know.

5. Cybersecurity/Disinformation Committee (Stephen Morris, Tim Casey, J.D. Maddox, Ricardo Alfaro)

- (SM): Sent Vanetta email regarding Cybersecurity Awareness Month in October. Vanetta: Will follow up with CISO, Anthony Harvey. They are currently focused on on-going world events.
- (SD): Is there anything for the typical citizen? Patching, MFA (multi-factor authentication), backups, not using end-of-life hardware and software.
- Adjourn by unanimous vote (motion from Ricardo Alfaro, seconded by Steve Davidson) at 8:30pm. (Next meeting is May 16, 2022).