



**ALEXANDRIA COMMUNITY SERVICES  
BOARD**



**AGENDA**

Mary Lyman, Chair

4850 Mark Center Drive  
Alexandria, Virginia 22311

Phone: 703-746-3400  
Fax: 703- 838-5070

Phil Caldwell,  
Executive Director

**DATE:** December 7, 2023

**TO:** ALEXANDRIA COMMUNITY SERVICES BOARD MEMBERS

**FROM:** MARY LYMAN, CHAIR

**SUBJECT:** AGENDA FOR THE CSB PUBLIC HEARING MEETING THURSDAY,  
DECEMBER 7, 2023, 6:30 PM AT 4850 MARK CENTER DRIVE,  
ALEXANDRIA, VA 22311 1<sup>ST</sup> FLOOR CONFERENCE ROOM 1301

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**I. PUBLIC COMMENT**

**II. CONSENT ACTION ITEM**

1. Approval of November 2, 2023, Meeting Minutes

**III. DISCUSSION ITEM**

1. Quality Improvement Report – Jennifer Kance
2. Performance & Outcome Measures – Daniel Ratliff
3. Same Day Access (SDA) - Kimberly Ragin

**IV. BOARD CHAIR COMMENTS/CONCERNS**

**V. EXECUTIVE DIRECTOR UPDATES**

**Next CSB Meeting  
4850 Mark Center Drive # 1301  
Alexandria, VA 22311**

January 4, 2024, at 6:30 pm

**Individuals with disabilities who require assistance or special arrangements to participate in the Community Services Board meeting may call the Services Board Office at (703) 746-3400. We request that you provide 48-hour notice so that proper arrangements may be made.**