

## NUISANCE COMPLAINT MATRIX

*The Below Are Examples of the Most Common Nuisance Complaints*

<b>Type of Complaint</b>	<b>Business Hours</b>	<b>After Hours</b>
Abandoned / Inoperative Vehicles	Code Administration 703-746-4200	Hot Line 703-836-0041
After Hours Construction	Code Administration 703-746-4200	Hot Line 703-836-0041
Air Pollution	T&ES - DEQ 703-746-4065	Hot Line 703-836-0041
Animal Complaints	Animal Control 703-746-4774	Police 703-838-4444
Blocked Hydrants / Fire Lane	Police 703-838-4444	Police 703-838-4444
Construction Noise	Code Administration 703-746-4200	Hot Line 703-836-0041
Environmental Issues	T&ES – DEQ 703-746-4065 Code Administration 703-746-4200	Hot Line 703-836-0041
Erosion and Sediment Control Issues	T&ES - DEQ 703-746-4065	Hot Line 703-836-0041
Graffiti	Police 703-838-4444	Police 703-838-4444
Illegal Dumping	Code Administration 703-746-4200	Hot Line 703-836-0041
Illegal Use of Hydrant	Code Administration 703-746-4200	Hot Line 703-836-0041
Light Pollution	Code Administration 703-746-4200	Hot Line 703-836-0041
Noise – Loud Speakers	T&ES 703-746-4065	Police 703-838-4444
Noise (Party)	Police 703-838-4444	Police 703-838-4444
Outdoor Dining Complaints	Planning & Zoning 703-746-4666	Hot Line 703-836-0041
Overgrown Shrubs in Public Way	T&ES - Maintenance 703-838-4488	Hot Line 703-836-0041
Refrigerators, Ice Boxes, White Goods	Code Administration 703-746-4200	Hot Line 703-836-0041
Rodents	Code Administration 703-746-4200	Hot Line 703-836-0041
Serious Structural Issues	Code Administration 703-746-4200	Hot Line 703-836-0041

Sewage Back up	Code Administration 703-746-4200 T&ES - Maintenance 703-746-4488	Hot Line 703-836-0041
Street, Curb, Gutter, light post, street light Issues	T&ES 703-746-4488	Hot Line 703-836-0041
Tall Grass / Weeds	Code Administration 703-746-4200	Hot Line 703-836-0041
Trash Set Out Too Early, Taken in Too Late.	T&ES 703-746-4410	Hot Line 703-836-0041
Trash, Garbage, Solid Waste complaints	Code Administration 703-746-4200	Hot Line 703-836-0041
Unfit Properties	Code Administration 703-746-4200	Hot Line 703-836-0041
Vehicle Repairs	Planning & Zoning 703-746-4666	Hot Line 703-836-0041
Virginia Paving	VA Paving Hotline 703-906- 9918	VA Paving Hotline 703-906-9918
Water Damage	Code Administration 703-746-4200	Hot Line 703-836-0041
Bus Idling	Police 703-838-4444	Police 703-838-4444
Snow & Ice Removal – sidewalks / walkways	T&ES - Maintenance 703-746-4488	Hot Line 703-836-0041