

# Division of Aging and Adult Services



## Directory of Resources for Older Adults & Adults with Disabilities



Department of Community and Human Services

703.746.5999 | [www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

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# Make a Difference for Seniors in Alexandria

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## Volunteer with the Division of Aging and Adult Services (DAAS)

Contribute to your community in a meaningful way by donating your time to older adults in Alexandria. Volunteers—like you—can provide rewarding experiences that help older adults live independently.

### **DAAS Volunteer Opportunities:**

Volunteer Medicare Counselor  
Volunteer Guardian  
Commission on Aging Member



## **Volunteer Today!**

**703.746.5999 | [DAAS@alexandriava.gov](mailto:DAAS@alexandriava.gov)**

**Department of Community and Human Services**

# Directory of Resources for Older Adults and Adults with Disabilities

## Please contact us for more information regarding:

- Adult Day Services Center
- Adult Protective Services
- Assistance for Persons with Disabilities
- Assisted Living Facility Placement
- Case Management
- Health Insurance Counseling
- In-Home Services
- Legal Services
- Meals on Wheels
- Nursing Facility Placement
- Safety Alert System
- Senior Centers with Daily Lunches
- Support for Caregivers
- Transportation

You can reach us at: **703.746.5999**, Monday - Friday, 8:30 a.m. – 4:30 p.m.

You can also visit our Web site at: **[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)**

Stay informed with news and events through aging eNews. Sign up at:  
**<https://member.everbridge.net/1332612387832027/login>**

The listings, contents, and summary of information contained in this directory are for general reference or resource purposes. The directory listings are in alphabetical order. It is the reader's responsibility to thoroughly review the listed agencies, including licensing status or other credentials, prior to his or her personal selection.



Published by:  
Division of Aging and Adult Services  
Department of Community and Human Services  
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Updated 10/12/2023

# Directory of Resources for Older Adults and Adults with Disabilities

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## City of Alexandria Services Phone Numbers

For more information visit: [www.alexandriava.gov](http://www.alexandriava.gov)

|   |                                       |
|---|---------------------------------------|
| Abandoned Vehicles .....                                | 703.746.4444                          |
| Adopting Pets .....                                     | 703.746.4774                          |
| Affordable Homeownership Units (Set-Aside Program)..... | 703.746.4990                          |
| Affordable Rental Units (Set-Aside Program).....        | 703.746.4990                          |
| Alex311.....  | 703.746.4311 or 311 from mobile phone |
| Animal Bites and Control.....                           | 703.746.4774                          |
| Bedbugs .....   | 703.746.4910                          |
| Cable Television Complaints .....                       | 703.746.HELP (4357)                   |
| Car Decal, Tax, and Registration .....                  | 703.746.3901                          |
| Cat and Dog Licensing.....                              | 703.746.4774                          |
| City Manager's Office.....                              | 703.746.4300                          |
| Complaints about City Services .....                    | 703.746.HELP (4357)                   |
| Courthouse Information (Alexandria) .....               | 703.746.4141                          |
| Crime Concerns (Non-Emergency).....                     | 703.746.4444                          |
| Deeds .....   | 703.746.4044                          |
| Delinquent Taxes .....                                  | 703.746.3909                          |
| Disposal of a Vehicle.....                              | 703.746.3901                          |
| Emergency Medical Services.....                         | 911                                   |
| (Non-Emergency Contact) .....                           | 703.746.5200                          |
| Eviction Storage.....                                   | 703.746.5700                          |
| Fair Housing Testing .....                              | 703.746.4990                          |
| Farmers' Markets .....                                  | 703.746.3200                          |
| Fuel Assistance.....                                    | 703.746.5700                          |
| Financial Management Training .....                     | 703.746.4990                          |
| Graffiti .....  | 703.838.4444                          |
| Grass and Weed Problems .....                           | 703.746.HELP (4357)                   |
| Hazardous Waste Disposal .....                          | 703.746.HELP (4357)                   |
| Homebuyer Counseling .....                              | 703.746.4990                          |
| Homelessness Prevention .....                           | 703.746.5700                          |
| Homeownership Assistance Loans .....                    | 703.746.4990                          |
| Home Rehabilitation Loan Program .....                  | 703.746.4990                          |
| Human Rights Concerns.....                              | 703.746.3140                          |
| Landlord-Tenant Issues.....                             | 703.746.4990                          |
| Leaf Collection Program .....                           | 703.746.LEAF (5323)                   |
| Mayor, Vice-Mayor and Council Members.....              | 703.746.4500                          |
| Mulch Program .....                                     | 703.746.HELP (4357)                   |
| Noise Complaints.....                                   | 703.746.4065                          |
| Notaries Public.....                                    | 703.746.HELP (4357)                   |
| Parking Tickets .....                                   | 703.746.3902                          |

|  |                             |
|--|-----------------------------|
| Paving.....                                    | 703.746.HELP (4357)         |
| Personal Property (Vehicle) Tax.....           | 703.746.3901                |
| Police Reports and Non-Emergency Line .....    | 703.746.4444                |
| Potholes.....                                  | 703.746.HELP (4357)         |
| Rabies .....                                   | 703.746.4774                |
| Recycling .....                                | 703.746.HELP (4357)         |
| Relocation Assistance.....                     | 703.746.4990                |
| Rent Relief.....                               | 703.746.5700                |
| Rental Accessibility Modification Program..... | 703.746.3084                |
| Residential Parking Permits.....               | 703.746.3902                |
| Rodent Control.....                            | 703.746.HELP (4357)         |
| Senior Recreation Power Plus Office .....      | 703.746.5414                |
| Senior Tax Relief.....                         | 703.746.4800                |
| Sidewalks.....                                 | 703.746.HELP (4357)         |
| Smart911 .....                                 | 703.746.HELP (4357)         |
| Smoke Detector Request.....                    | 703.746.5260                |
| Snow.....                                      | 703.746.HELP (4357)         |
| Solid Waste.....                               | 703.746.HELP (4357)         |
| Street Lights.....                             | 888.667.3000                |
| Streets .....                                  | 703.746.HELP (4357)         |
| Towed Vehicles .....                           | 703.746.4200                |
| Trash.....                                     | 703.746.HELP (4357)         |
| Vehicle Decals, Taxes, Registration .....      | 703.746.3901 / 703.746.5030 |
| Wills and Probate.....                         | 703.746.4044                |

## Teletypewriters (TTYs for the Hearing Impaired)

|   |              |
|---|--------------|
| Alexandria Redevelopment and Housing Authority (ARHA) ..... | 703.836.6425 |
| Alexandria Library (Talking Books).....                     | 703.746.1790 |
| Communications and Public Information .....                 | 703.838.5056 |
| Fire Department.....  | 703.838.4896 |
| Human Services .....  | 703.836.1493 |
| Human Resources (Employment) .....                          | 703.838.5035 |
| Police Department (Communications).....                     | 703.746.4444 |
| TES/Transit Services .....                                  | 703.838.5056 |
| Women's Shelter (Voice TTY).....                            | 703.746.4911 |

## Emergency Numbers

|  |              |
|--|--------------|
| Fire/Police.....                               | 911          |
| American Red Cross.....                        | 703.549.8300 |
| Adult Protective Services .....                | 703.746.5778 |
| Domestic Violence .....                        | 703.746.4911 |
| Child Abuse/Neglect.....                       | 703.746.5800 |
| Nationwide Crisis and Emergency Services ..... | 211          |

|   |                |
|---|----------------|
| Poison Control Center.....                      | 1.800.222.1222 |
| Sexual Assault Hotline .....                    | 703.683.7273   |
| Suicide Hotlines .....                          | 1.800.784.2433 |
| Emergency information for Spanish-speakers..... | 1.877.784.2432 |



## Adult Day Health Services

**Alexandria Adult Day Services Center ..... 703.746.5676**

**City of Alexandria, Division of Aging and Adult Services**

1108 Jefferson Street, Alexandria, VA 22314

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Hours: 7:30 a.m. - 5:30 p.m., Monday-Friday

The Center provides respite for caregivers and day services in a safe, supervised environment for older persons who need socialization or who should not be home alone. The program includes therapeutic activities and health monitoring by a registered nurse. Medicaid payment accepted; sliding fee scale for low-income Alexandrians. Transportation can be arranged.

**Cherry Blossom PACE..... 571.789.0770**

1901 North Beauregard Street, Suite 110, Alexandria, VA 22311

[www.cherryblossompace.com](http://www.cherryblossompace.com)

PACE is a comprehensive, coordinated healthcare program and adult day health center.

**Fennell-Sauls Vocational Day Program**

**Central Intake .....703.746.3400**

**City of Alexandria**

6101 Stevenson Avenue, Alexandria, VA 22304

[www.alexandriava.gov/dchs/adultservices](http://www.alexandriava.gov/dchs/adultservices)

Day program for adults with a diagnosis of a developmental disability. Individuals volunteer and work in the community. Services are available to City residents.

**Insight Memory Care Center ..... 703.204.4664**

3953 Pender Drive, Suite 100, Fairfax, VA 22030

[www.insightmcc.org](http://www.insightmcc.org)

The center offers a safe, environment for people with dementia and is a practical resource for caregivers.

**West End Wellness Center.....703.746.3456**

**City of Alexandria**

4850 Mark Center Drive, Alexandria, VA 22311

[www.alexandriava.gov/dchs/adultservices](http://www.alexandriava.gov/dchs/adultservices)

The Center offers psychosocial rehabilitation for City residents with mental illness. Individuals are supported through skills training, peer support, education, recreation, and vocational readiness.

## Adult Protective Services

**Adult Protective Services (APS) ..... 703.746.5778**

**APS HOTLINE..... 1.888.832.3858**

**City of Alexandria, Division of Aging and Adult Services**

4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

APS investigates reports of adult abuse, neglect or exploitation and can arrange a wide variety of health, housing, social, and legal services to stop the abuse and prevent further mistreatment.

## Advocacy

**Administration for Community Living (ACL) ..... 202.401.4634**

330 C Street, SW, Washington, DC 20201

[www.acl.gov](http://www.acl.gov)

ACL includes the Administration on Aging, the Administration on Intellectual and Developmental Disabilities, and the Office on Disability and serves as the federal agency responsible for increasing access to community support, while focusing attention and resources on the unique needs of older Americans and people with disabilities.

**Alexandria Commission on Aging (COA)..... 703.746.5999**

**City of Alexandria, Division of Aging and Adult Services**

4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Composed of 21 city residents appointed by The Alexandria City Council, the COA studies and makes recommendations for proposed programs to serve seniors and advocates for aging issues.

**Alexandria Commission on Persons with Disabilities (ACPD)..... 703.746.4550**

**City of Alexandria, City Hall**

301 King Street, Alexandria, VA 22314

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

The ACPD is a 17-member volunteer resident-at-large body appointed by the mayor and city council to provide advice on policies, programs, and legislation affecting Alexandria's residents with physical and sensory disabilities.

**Domestic Violence Program**.....703.746.4911  
**Sexual Assault Center** ..... 703.683.7273  
**City of Alexandria, Domestic Violence and Sexual Assault**  
 123 North Pitt Street, Alexandria, VA 22314  
[www.alexandriava.gov/DomesticViolence](http://www.alexandriava.gov/DomesticViolence)  
[www.alexandriava.gov/SexualViolence](http://www.alexandriava.gov/SexualViolence)  
 Support and resources for those experiencing physical assault, verbal abuse, emotional abuse, sexual abuse, harassment or threats. Volunteers and staff are available 24 hours a day to provide crisis intervention, advocacy, counseling and information and referral.

**Northern Virginia Long-Term Care Ombudsman Program** ..... 703.324.5861  
**TTY** ..... 711  
 12011 Government Center Parkway, Suite 708, Fairfax, VA 22035  
[www.fairfaxcounty.gov/dfs/olderadultservices/ltcombudsman](http://www.fairfaxcounty.gov/dfs/olderadultservices/ltcombudsman)  
 Investigates complaints regarding care in nursing homes, assisted living facilities and home health agencies in the City of Alexandria, Fairfax, Arlington and Loudoun Counties.

## Caregiver Resources

**Eldercare Locator** ..... 1.800.677.1116  
 Online Resource  
[www.eldercare.acl.gov](http://www.eldercare.acl.gov)  
 Nationwide service provided by the National Association of Area Agencies on Aging (N4A) to help families and friends find information about resources, services and programs for older adults and persons with disabilities.

**MedicAlert + Alzheimer’s Association Safe Return** ..... 1.888.572.8566  
 3701 Pender Drive, Suite 400, Fairfax, VA 22030  
[www.medicalert.org/safereturn](http://www.medicalert.org/safereturn)  
 This program of the Alzheimer's Association of the National Capital Area provides ID bracelets for persons with memory loss who may wander from their homes.

**Project Lifesaver** ..... 703.746.5002 or 703.746.5136  
 2003 Mill Road, Alexandria, VA 22314  
[www.alexandriava.gov/sheriff](http://www.alexandriava.gov/sheriff)  
 Provides a wristband locator to individuals who wander due to Alzheimer’s, Autism, Down Syndrome or other related disorders.

**Senior Link (ACTS Helpline)** ..... 703.368.4141  
 Free call reassurance program that provides scheduled phone calls to senior citizens or physically disabled persons who are homebound.

**The Source Book, Guide to Retirement Living ..... 703.992.1100 or 1.800.394.9990**  
1800 Alexander Bell Drive, Suite 120, Reston VA 20191  
[www.retirement-living.com](http://www.retirement-living.com)

Online and printed guide that list resources for senior housing options, including independent living options, assisted living facilities, nursing facilities, home care agencies, other care resources, services and information for senior residents and their family members.

## Consumer Information

**Benefits Checkup.....online resource**

251 18th Street South, Suite 500, Arlington, VA 22202

[www.benefitscheckup.org](http://www.benefitscheckup.org)

Confidential and free service of the National Council of the Aging (NCOA) that determines whether individuals are eligible for state and/or federal programs.

**Consumer Affairs ..... 804.786.2042**

**Consumer Protection Hotline..... 800.552.9963**

Attorney General Office

202 North 9<sup>th</sup> Street, Richmond, VA 23219

Provides information and referral to help resolve consumer issues and complaints.

**Consumer Credit Counseling..... 703.836.0482**

**Money Management International**

5680 King Centre Drive, Suite 600, Alexandria, VA 22315

This national service offers a debit management program, budget, credit, housing, and bankruptcy counseling.

**Consumer Product Safety Commission Hotline..... 1.800.638.2772**

4330 East-West Highway, Bethesda, MD 20814

[www.cpsc.gov](http://www.cpsc.gov)

This national hotline provides information about the safety of specific consumer products.

**Federal Trade Commission (FTC) .....202.326.2222**

600 Pennsylvania Avenue NW, Washington, DC 20580

[www.ftc.gov](http://www.ftc.gov)

The FTC protects consumers by stopping unfair, deceptive or fraudulent practices in the marketplace. They conduct investigations, develop rules to ensure a vibrant marketplace, and educate consumers and businesses about their rights and responsibilities.

**National Active and Retired Federal Employees Association (NARFE) ..... 703.838.7760**  
.....703.838.7760  
606 North Washington Street, Alexandria, VA 22314  
www.narfe.org  
Telephone assistance for retirement and health care benefits for current and retired federal employees.

**National Consumers League..... 202.835.3323**  
1701 K Street, NW, Suite 1700, Washington, DC 20006  
www.fraud.org  
Provides information on telemarketing and Internet fraud and to help consumers report their complaints to law enforcement.

**Silver Service Card ..... 703.836.4414**  
**Senior Services of Alexandria**  
206 North Washington Street, Suite 301, Alexandria, VA 22314  
www.seniorservicesalex.org  
The Silver Service card offers discounts to Alexandria seniors at participating local businesses. This program is a partnership with The City of Alexandria and At Home in Alexandria.

**U.S. Department of Health and Human Services Office of Civil Rights Hotline**  
**Main..... 1.800.368.1019**  
**TTD..... 1.800.537.7697**  
200 Independence Avenue, SW, Washington, DC 20201  
www.hhs.gov/ocr/index.html  
Takes complaints from individuals who feel they have been discriminated by a health care provider or government agency.

**Virginia Department of Agriculture and Consumer Services Consumer Protection/Affairs Hotline..... 1.800.552.9963**  
**TTY..... 1.800.828.1120**  
102 Governor Street, Richmond, VA 23219  
www.vdacs.virginia.gov  
Provides protection to consumers against fraudulent, deceptive, and illegal practices in the marketplace. Also provides assistance with consumer complaints, advice on consumer issues, dispute resolution alternatives, and information on how to become a smarter consumer.

## Counseling Services

**Alcoholics Anonymous (Northern VA Intergroup)..... 703.293.9753**

10400 Eaton Place, Suite 140, Fairfax, VA 22030

[www.nvintergroup.org](http://www.nvintergroup.org)

Provides support and help to those with alcohol dependency through self-help support groups.

**Center for Pastoral Counseling of Virginia ..... 703.903.9696**

1716 Chain Bridge Road, McLean, VA 22101

[www.pastoralcounseling.com](http://www.pastoralcounseling.com)

Professional counseling for individuals and groups, couples, adolescents, children and families.

**Haven of Northern Virginia..... 703.941.7000**

4606 Ravensworth Road, Annandale, VA 22003

[www.havenofnova.org](http://www.havenofnova.org)

A non-profit, non-sectarian community organization of trained volunteers that offers emotional support to the bereaved, the seriously ill, the dying and to their families and friends. Provides education to the community about the needs of those who are grieving.

**Jewish Social Service Agency (JSSA) ..... 703.204.9100**

3025 Hamaker Court, Fairfax, VA 22031

[www.jssa.org](http://www.jssa.org)

Non-sectarian organization that provides information and referral, counseling, home visit assessments, and friendly visiting for older persons.

## Disability Services

**Autism Society Northern Virginia Chapter..... 703.495.8444**

10467 White Granite Drive, Suite 324, Oakton, VA 22124

[www.asnv.org](http://www.asnv.org)

Provides information, support, education, research and advocacy for individuals who have autism and their families.

**Brain Injury Association of America (BIAA)..... 703.761.0750**

1608 Spring Hill Road, Suite 110, Vienna, VA 22182

[www.biausa.org](http://www.biausa.org)

BIAA's mission is to advance awareness, research, treatment, and education and to improve the quality of life for all people affected by brain injury.

**Children and Adults with Attention Deficit/Hyperactivity Disorder of Northern Virginia (CHADD) ..... 301.306.7070**

4601 Presidents Drive, Suite 300, Lanham, MD 20706

[www.chadd.org](http://www.chadd.org)

Non-profit organization providing education, advocacy and support for individuals who have Attention Deficit Hyperactivity Disorder.

**ENDependence Center of Northern Virginia, Inc. .... 703.525.3268**

2300 Clarendon Boulevard, Suite 305, Arlington, VA 22201

[www.ecnv.org](http://www.ecnv.org)

Community-based resource and advocacy center that empowers people with disabilities to live independently. Provides peer counseling, independent living skills and travel training.

**Spina Bifida Association of the Mid-Atlantic Region .. 1.800.621.3141 extension 20**

4590 MacArthur Boulevard, NW Suite 250, Washington, DC 20007

[www.sbamar.org](http://www.sbamar.org)

Supports individuals who have Spina Bifida and similar conditions and their families.

**The Arc of Northern Virginia .....703.208.1119**

2755 Hartland Road, Suite 200, Falls Church, VA 22043

[www.thearcofnova.org](http://www.thearcofnova.org)

Promotes and protects the human rights of people with intellectual and developmental disabilities. Offers information on guardianship, Medicaid Waivers, community education, transition resources and referrals.

**The National Multiple Sclerosis Society National Capital Chapter..... 202.296.5363**

1800 M. Street NW, Suite 750, Washington, DC 22036

[www.nationalmssociety.org](http://www.nationalmssociety.org)

Addresses challenges of living with Multiple Sclerosis and offers programs for individuals and their families.

**United Cerebral Palsy Affiliates ..... 202.269.1500**

3135 8<sup>th</sup> Street NE, Washington, DC 20017

[www.ucpdc.org](http://www.ucpdc.org)

Serves individuals with disabilities and their families through education, employment, housing, family support and adult day rehabilitation.

## Educational Opportunities

**Adult Education .....**

**Alexandria Community Public Schools (ACPS)**

1340 Braddock Place, 7<sup>th</sup> Floor, Alexandria, VA 22314.....**703.619.8027**

3330 King Street, Alexandria, VA 22302 .....**703.824.6845**

[www.acps.k12.va.us](http://www.acps.k12.va.us)

ACPS offers programs that provide educational opportunities in Adult Basic Education, Adult High School completion, English Learners (EL), GED preparation and testing, and workforce development training.

- Encore Learning (formerly ALRI)..... 703.228.2144**  
 2110 Washington Boulevard, Arlington, VA 22204  
[www.encorelearning.net](http://www.encorelearning.net)  
 Membership organization that offers courses, special events, social activities, and non-degree college-level courses to residents of DC Metro area, age 50 and over.
- Hogar Immigrant Services  
 (Catholic Charities of the Diocese of Arlington) ..... 703.534.9805**  
 6301 Little River Turnpike, Suite 300, Alexandria, VA 22312  
[www.hogarimmigrantservices.org](http://www.hogarimmigrantservices.org)  
 Offers legal consultation and representation, naturalization assistance, English-language instruction and other adult education programs.
- Lifetime Learning /Lifelong Learning Institute..... 703.503.0600**  
**Northern Virginia Community College**  
 8333 Little River Turnpike, Annandale, VA 22003  
[www.lli.nova.org](http://www.lli.nova.org)  
 Offers non-credit classes, discussion groups, seminars, and trips for seniors.
- Literacy Council of Northern Virginia, Inc. (LCNV) ..... 703.237.0866**  
 2855 Annandale Road, # 114, Falls Church, VA 22042  
[www.lcnv.org](http://www.lcnv.org)  
 LCNV volunteers and paid instructors teach a personalized curriculum that helps adults improve their employment opportunities, become citizens, acquire consumer skills, and increase their involvement in their children’s education.
- Northern Virginia Community College - Community Education..... 703.933.5073**  
 5000 Dawes Avenue, Alexandria, VA 22311  
[www.nvcc.edu](http://www.nvcc.edu)  
 Free, non-credit courses to persons 60+ on space-available basis.
- Osher Lifelong Learning Institute (OLLI) ..... 703.503.3384**  
 George Mason University  
 4210 Roberts Road, Fairfax, VA 22032  
[www.oli.gmu.edu](http://www.oli.gmu.edu)  
 Independent, non-profit membership organization that provides intellectual and cultural experiences for residents in their retirement years.



**Road Scholar**..... 1.800.454.5768  
11 Avenue De Lafayette, Boston, MA 02111  
www.roadscholar.org  
Non-profit organization, offers educational tours in all 50 states and 150 countries to older adults.

## Employment

**Experience Works (formerly Green Thumb, Inc.)** ..... 1.866.397.9757  
4401 Wilson Boulevard, Suite 1100, Arlington, VA 22203  
www.experienceworks.org  
A national, community-based organization. Provides training and employment services for seniors.

**Northern Virginia Senior Community Service Employment Program** . 703.488.8196  
7611 Little River Turnpike, 300W, Annandale VA 22003  
www.vcwnorthern.com/scsep  
SCSEP prepares participants for permanent employment outside of the program by placing them in temporary paid community service training opportunities. Participants of the program are 55 or older, unemployed, and meet the financial guidelines for participation.

**Virginia Employment Commission Job Service** ..... 703.813.1300  
5520 Cherokee Avenue, Suite 100, Alexandria, VA 22312  
www.vec.virginia.gov  
Referral, placement and screening services for work-ready applicants; unemployment benefits, counseling and vocational and aptitude testing.

**Workforce Development Center**..... 703.746.5940  
**City of Alexandria**  
4850 Mark Center Drive, Alexandria, VA 22311  
www.alexandriava.gov/WorkforceDevelopment  
Provides services and resources for job seekers including access to a certified One Stop Career Center, career readiness workshops, career assessments and hiring events.

## Financial Assistance

**Customer Call Center** ..... 703.746.5700  
**City of Alexandria, Department of Community and Human Services**  
4850 Mark Center Drive, Alexandria, VA 22311  
www.alexandriava.gov/DCHS  
Eligibility services for Virginia public benefits, including Medicaid, and SNAP (formerly Food Stamps).

**Northern Virginia Payee Services (NOVA)..... 703.273.4590**  
12587 Fair Lakes Circle, Suite 400, Fairfax, VA 22033  
www.novapayeeservices.com

A non-profit organization that partners with clients to develop a budget within their means and serves as a liaison among the Social Security Administration, the bank, and clients' creditors.

**Pension Rights Center..... 202.296.3776**  
1350 Connecticut Avenue, NW, Suite 206, Washington, DC 20036  
www.pensionrights.org

Non-profit organization helps with pension questions and problems.

**The United States Social Security Administration**  
**Toll-Free..... 1.800.772.1213**  
**TTY..... 1.800.325.0778**

6295 Edsall Road, Suite 190, Alexandria, VA 22312  
www.ssa.gov

Administers Social Security Retirement Benefits, Survivors Insurance, disability Insurance and Supplemental Security Income (SSI). Assists applicants to file for benefits and answers inquiries.

## Food and Nutrition

### Food - Meals

**Catholic Charities Christ House Evening Meal..... 703.549.8644**  
131 South West Street, Alexandria, VA 22314  
Hot meals provided daily to City Residents.

**Downtown Baptist Church Open Table ..... 703.549.5544**  
212 South Washington Street, Alexandria, VA 22314  
Hot and cold food offerings based on donations, open to all.

**Meade Memorial Church..... 703.549.1333**  
322 North Alfred Street, Alexandria, VA 22314  
Provides bag lunches during weekdays and hot lunches on the weekend during the fall and winter.

**Saint Martins de Porres Senior Center..... 703.751.2766**  
4650 Taney Avenue, Alexandria, VA 22304  
Senior Centers provide socialization, activities, and daily meals to City residents age 60 or older.

**The Senior Center at Charles Houston..... 703.746.5456**  
901 Wythe Street, Alexandria, VA 22314  
Senior Centers provide socialization, activities, and daily meals to City residents age 60 or older.

## Food - Pantry

**Alfred Street Baptist Church**..... 703.683.2222

301 South Alfred Street, Alexandria, VA 22314

Provides nonperishable food to City residents.

**ALIVE!, Inc. Food Distribution Program**..... 703.837.9321

2723 King Street, Alexandria, VA 22302

[www.alive-inc.org](http://www.alive-inc.org)

Provides five-day supply of fresh produce and staple food to City residents.

**CCDA St. Lucy Food Pantry at Christ House**..... 703.548.4227

131 South West Street, Alexandria, VA 22314

Nonperishable and fresh food is offered monthly to City residents.

**Christ Church Lazarus**..... 703.549.1450

118 N. Washington Street, Alexandria, VA 22314

Provides fresh produce, frozen meat, bread, and nonperishable food products to City residents.

**Church of the Resurrection West End**..... 703.998.0888

2280 North Beauregard Street, Alexandria, VA 22311

Provides fresh produce, frozen meat, bread, and nonperishable food products to City residents.

**Food For Others**..... 703.207.9173

2938 Prosperity Avenue, Fairfax, VA 22031

[www.foodforothers.org](http://www.foodforothers.org)

The Emergency Food Assistance Program (TEFAP) of the U.S. Department of Agriculture provides monthly food to Northern Virginia clients.

**Grace Episcopal Church** ..... 703.549.1980

3601 Russell Road, Alexandria, VA 22305

Nonperishable food distribution offered monthly to City residents.

**Meade Memorial Canned Food Distribution**..... 703.549.1334

323 North Alfred Street, Alexandria, VA 22314

Provides nonperishable food items.

**Oakland Baptist Church Food Bank**..... 703.998.9006

3408 King Street, Alexandria, VA 22302

[www.obc@alexandriava.org](mailto:www.obc@alexandriava.org)

Provides bread and nonperishable food items.

**Salvation Army Emergency Food Program**..... 703.548.0579

**1804 Mount Vernon Avenue, Alexandria, VA 22301**

Nonperishable and frozen food provided monthly to City residents.

**St. Joseph Catholic Church** ..... 703.836.3725  
711 North Columbus Street, Alexandria, VA 22314  
Small food pantry with frozen meats and nonperishable food items.

**St. Paul's Lazarus Ministry** ..... 703.548.3312  
228 South Pitt Street, Alexandria, VA 22314  
Provides canned goods and pasta to City of Alexandria residents.

## Food - Pets

**AniMeals on Wheels** ..... 703.836.4414 extension 120  
**Senior Services of Alexandria**  
[www.seniorservicesalex.org](http://www.seniorservicesalex.org)  
206 North Washington Street, Suite 103, Alexandria, VA 22314  
Free pet supplies delivered monthly to low-income seniors of Alexandria City.

## Food - Programs

**Alexandria Cooperative Extension Office - Nutrition Education** ..... 703.746.5544  
1108 Jefferson Street, Alexandria, VA 22314  
[www.ext.vt.edu](http://www.ext.vt.edu)  
Free nutrition education for individuals and groups.

**ALIVE!, Inc. Home Delivery Food Program** ..... 703.549.3692  
801 S. Payne Street, Alexandria, VA 22314  
[www.alive-inc.org](http://www.alive-inc.org)  
Three-day supply of groceries delivered monthly to elderly and disabled residents or to single parents with young children who are homebound.

**Groceries to Go** ..... 703.836.4414 extension 112  
**Senior Services of Alexandria**  
206 North Washington Street, Suite 301, Alexandria, VA 22314  
[www.seniorservicesalex.org](http://www.seniorservicesalex.org)  
Fee-free grocery shopping and delivery service to seniors every two weeks.

**Liquid Supplement Program ..... 703.746.5999**

**City of Alexandria, Division of Aging and Adult Services**

4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Monthly delivery of nutritional liquid food supplement for persons aged 60+ who are unable to prepare meals and have a doctor's prescription for the supplement.

**Meals on Wheels (Subsidized) ..... 703.746.5999**

**City of Alexandria, Division of Aging and Adult Services**

4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Provides free nutritious meals daily for person's age 60+ who are homebound, unable to prepare meals and meet Department of Aging criteria.

**Meals on Wheels (Private Pay) ..... 703.836.4414 extension 112**

**Senior Services of Alexandria**

206 North Washington Street, Suite 301, Alexandria, VA 22314

[www.seniorservicesalex.org](http://www.seniorservicesalex.org)

Provides nutritious meals daily for private-pay clients age 60 and older.

**Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps)**

**City of Alexandria, Benefits Programs ..... 703.746.5801**

4850 Mark Center Drive, Alexandria, VA 22311

[www.dss.virginia.gov/community/commonhelp](http://www.dss.virginia.gov/community/commonhelp)

SNAP can be used like cash to buy eligible food items from authorized retailers.

**SHARE (Food network) ..... 301.864.3115 or 1.800.217.4273**

3222 Hubbard Road, Landover, MD 20785

[www.sharedc.org](http://www.sharedc.org)

A cooperative food program which enables registered participants to get food once a month at a bargain rate.

## Health Care Professional Referral Services

### **INOVA Alexandria Hospital Physician Referral ..... 1.855.694.6682**

8110 Gatehouse Road, Falls Church, VA. 22042

<https://www.inova.org/physicians>

A referral service sponsored by Inova. Find physicians based on your referral needs, preferences of location, specialty, and rotation availability of the physician.

### **Virginia Department of Health Professions**

### **(Virginia Board of Medicine) ..... 1.800.533.1560**

9960 Mayland Drive, Suite 300, Henrico, Virginia 23233

[www.dhp.virginia.gov](http://www.dhp.virginia.gov)

Provides the ability to check health professional license, enforces standards of practice, and provides health care information to the public.

## Health Care Services

### Clinics - General Medical

### **Alexandria Neighborhood Health Services, Inc. (ANHSI)..... 703.535.5568**

2 East Glebe Road, Alexandria, VA 22305

[www.anhsi.org](http://www.anhsi.org)

Federally qualified low-cost health center for all ages and genders. All insurances accepted, and there is no City residency requirement.

### **Casey Clinic (Flora Krause Casey Health Center) ..... 703.746.4886**

1200 North Howard Street, Alexandria, VA 22304

[www.alexandriava.gov/health](http://www.alexandriava.gov/health)

General medical and specialty care to Alexandria residents who meet state income guidelines. Clinics for medical, surgery follow-up, urology, ear, nose and throat, allergies, oncology, nutrition counseling, audiology screenings, and pharmacy.

### **City of Alexandria, Health Department ..... 703.746.4996**

4850 Mark Center Drive, 3<sup>rd</sup> Floor, Alexandria, VA 22311

[www.alexandriava.gov/health](http://www.alexandriava.gov/health)

Services include blood pressure screening, blood sugar testing, chest clinic, speech therapy, home visits for counseling, and supervision of health conditions.

## Clinics - Kidney Dialysis

**DaVita Dialysis Center** ..... **1.800.424.6589**

5999 Stephenson Avenue, Suite 100, Alexandria, VA 22304.....**703.751.6115**

5150 Duke Street, Alexandria, VA 22304 ..... **703.823.7940**

[www.davita.com](http://www.davita.com)

Provides dialysis treatments and support services for patients living with chronic kidney failure.

**Fresenius Care (Dialysis Service)**..... **703.370.8250**

4141 Duke Street, Alexandria, VA 22304

[www.freseniuskidneycare.com](http://www.freseniuskidneycare.com)

Provides kidney dialysis, Continuous Ambulatory Peritoneal Dialysis, and support services.

## Dental Care

**Alexandria Neighborhood Health Services, Inc. Dental Clinic**

**(ANHSI Dental Clinic)** ..... **703.535.5568**

4850 Mark Center Drive, 3<sup>rd</sup> Floor, Alexandria, VA 22311

[www.anhsi.org](http://www.anhsi.org)

Dental care for low-income children and seniors 60+. Accepts Medicaid, private insurance, and provides a sliding-scale fee discount for uninsured patients.

**Howard University, College of Dentistry Dental Clinic** ..... **202.806.0008**

600 W Street, NW, Washington, D.C. 20059

Extensive range of dental treatments and oral health care services for adults and children.

**Northern Virginia Community College Dental Hygiene Clinic** ..... **703.822.6655**

6699 Springfield Center Drive, Springfield, VA 22150

[www.nvcc.edu](http://www.nvcc.edu)

Free routine preventive services such as examination, cleaning, and oral cancer screening, performed by students under supervision.

**Northern Virginia Dental Clinic** ..... **703.820.7170**

8221 Willow Oaks Corporate Drive, 4<sup>th</sup> Floor, Fairfax, VA 22031

[www.nvds.org/northern-virginia-dental-clinic](http://www.nvds.org/northern-virginia-dental-clinic)

Preventive dental exams, regular dental care, and dentures. Sliding-scale fees. Contact Department of Community and Human Services, 703.746.5901.

## Eye and Vision Care

**Office of Community Services (OCS) ..... 703.746.5700**

**City of Alexandria, Department of Community and Human Services**

4850 Mark Center Drive, Alexandria, VA 22311

[www.alexandriava.gov/DCHS](http://www.alexandriava.gov/DCHS)

Coordinates with the Lions Club to provide eyeglasses to low-income residents.

**Columbia Lighthouse for the Blind ..... 202.454.6400**

1825 K Street, NW, Suite 1103, Washington, DC 20006

[www.clb.org](http://www.clb.org)

Offers training and consultation in assistive technology, employment marketing skills training, career placement services, low vision care, counseling and rehabilitation services for blind or visually impaired persons.

**Eye Care America .....online resource**

[www.eyecareamerica.org](http://www.eyecareamerica.org)

Referral for eye care for low-income persons aged 65 and older.

**Metropolitan Washington Ear ..... 301.681.6636**

12061 Tech Road, Silver Spring, MD 20904

[www.washear.org](http://www.washear.org)

Free services for blind, and visually impaired persons, and those with a physical disability who cannot effectively read print.

**Prevention of Blindness Society of Metro Washington ..... 202.234.1010**

233 Massachusetts Avenue NE, Washington, DC 20002

[www.youreyes.org](http://www.youreyes.org)

Offers eyeglasses to low-income persons. Client must not be able to receive glasses from a public program, and be unable to afford the full fee of glasses.

**Prevention of Blindness Society Low Vision Learning Center..... 703.652.7803**

105 South Alfred Street, Alexandria, VA 22314

[www.lowvisionservices.org](http://www.lowvisionservices.org)

Offers programs and services for people with low vision including examinations and personalized rehabilitation programs, visual aids, and vision technology.

## Mental Health

**Alcohol and Substance Abuse Services ..... 703.746.3600**

**Detox..... 703.746.3636**

**City of Alexandria, Department of Community and Human Services**

2355A Mill Road, Alexandria, VA 22314

[www.alexandriava.gov/DCHS](http://www.alexandriava.gov/DCHS)

Center offers detox services and drug and alcohol treatment services.



- Dominion Hospital** ..... **703.538.2872**  
 2960 Sleepy Hollow Road, Falls Church, VA 22044  
[www.dominionhospital.com](http://www.dominionhospital.com)  
 Mental Health care facility offering adult short-term inpatient and outpatient services, free mental health information and referral, geriatric evaluations, and home visits by psychiatric nurses.
- George Washington University Hospital - Geriatric Center** ..... **202.741.2222**  
 2150 Pennsylvania Avenue, NW, 4<sup>th</sup> Floor, Washington, D.C. 20037  
[www.gwhospital.com](http://www.gwhospital.com)  
 Provides medical and psychiatric evaluations of the elderly.
- INOVA Comprehensive Addiction Treatment Services (CATS)** ..... **703.289.7560**  
 3300 Gallows Road, Falls Church, VA 22042  
[www.inova.org](http://www.inova.org)  
 CATS offers a series of inpatient programs, treatment and counseling for patients.
- INOVA Fairfax Behavioral Health Services** ..... **703.660.8100**  
 6910 Richmond Highway, Suite 110, Alexandria, VA 22306  
[www.inova.org](http://www.inova.org)  
 Psychiatric day hospital for adults.
- Mental Health America** ..... **703.684.7722**  
 2000 North Beauregard Street, 6<sup>th</sup> Floor, Alexandria, VA 22311  
[www.nmha.org](http://www.nmha.org)  
 Advocacy, community outreach, and education for persons with mental health disorders.
- Older Adult Clinical Services** ..... **703.746.3400**  
**City of Alexandria, Clinical and Emergency Services**  
 4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311  
[www.alexandriava.gov/DCCHS](http://www.alexandriava.gov/DCCHS)  
 Geriatric mental health team provides mental health and substance abuse assessments, case management services, and therapy.

## Health Education Resources

- ABCD Helpline (After Breast Cancer Diagnosis)** ..... **1.800.221.2141**  
 This 24-hour, hotline offers breast cancer information, resources, mentors, and support.
- Alzheimer's Association (National Capital Area)** ..... **703.359.4440**  
**24-hour/7-day helpline** ..... **1.800.272.3900**  
 8180 Greensboro Drive, Suite 400, McLean, VA 22102  
[www.alz.org/nca](http://www.alz.org/nca)  
 Patient care information and support groups for families of Alzheimer's patients.

**Alzheimer's Disease Education and Referral Center..... 1.800.438.4380**

P.O. Box 8057, Gaithersburg, MD 20898

Alzheimer's Support Group Helpline .....1.800.438.4380

[www.alzheimers.org/clintrials](http://www.alzheimers.org/clintrials)

Information on diagnosis, treatment, and research on Alzheimer's Disease for patients and families.

**American Cancer Society..... 1.800.227.2345**

124 Park Street, SE, Suite 100, Vienna, VA 22180

[www.cancer.org](http://www.cancer.org)

Services to cancer patients and their families, including education, patient services, rehabilitation, and transportation to treatments.

**American Diabetes Association..... 703.549.1500 or 1.800.342.2383**

2451 Crystal City Drive, Suite 900, Arlington, VA 22202

[www.diabetes.org](http://www.diabetes.org)

Provides information and advice to people with diabetes and their families, including books, brochures, magazine articles, and nutrition information.

**American Heart Association (Greater Washington Region) ..... 703.248.1700**

4601 North Fairfax Drive, Suite 700, Arlington, VA 22203

[www.americanheart.org](http://www.americanheart.org)

Information on heart disease and stroke, blood pressure screenings, CPR, and nutrition classes.

**Arthritis Foundation .....1.844.571.4357**

451 Hungerford Drive, Rockville, MD 20850

[www.arthritis.org](http://www.arthritis.org)

Information and education on arthritis, related diseases, self-help courses, and support groups.

## **Durable Medical and Rehabilitation Equipment**

**Americoast Maryland LLC/Mid-Atlantic Health Care ..... 800.946.9943**

8249 Backlick Road, Suite K, Lorton, VA 22079

[www.Medicare.gov/supplierdirectory.com](http://www.Medicare.gov/supplierdirectory.com)

Medical equipment and supplies including commodes, urinals, bedpans, hospital beds, C-pap, oxygen, and nebulizer.

**Armor Medical ..... 703.204.1213**

2724 Dorr Avenue, Suite 102, Fairfax, VA 22031

[www.Medicare.gov/supplierdirectory.com](http://www.Medicare.gov/supplierdirectory.com)

Medical equipment and supplies including commodes, urinals, bedpans, and hospital beds.

**Johns Hopkins Pharmaquip Inc..... 703.440.3600**  
7411 Alban Station Court, Suite A100, Springfield, VA 22150  
[www.Medicare.gov/supplierdirectory.com](http://www.Medicare.gov/supplierdirectory.com)  
Medical equipment and supplies including oxygen, walkers, and scooters.

**Medical House Supply Group ..... 703.533.2290**  
440 South Washington Street, Falls Church, VA 22046  
[www.Medicare.gov/supplierdirectory.com](http://www.Medicare.gov/supplierdirectory.com)  
Medical equipment and supplies, including walkers and scooters.

## Health Insurance

### Counseling

**State Corporation Commission ..... 1.800.552.7945 or 804.371.9741**  
**Bureau of Insurance**  
Tylee Building, 1300 East Main Street, Richmond, VA 23219  
[www.scc.virginia.gov/boi](http://www.scc.virginia.gov/boi)  
Provides information about health insurance companies and processes inquiries, or complaints about insurances.

**Virginia Insurance Counseling and Assistance Program (VICAP) ..... 703.746.5999**  
**City of Alexandria, Division of Aging and Adult Services**  
4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311  
Free Medicare education and counseling regarding Medicare health insurance options.  
Educational workshops offered on Medicare insurance issues.

### Medicaid

**Medicaid Program..... 703.746.5801**  
**City of Alexandria, Benefits Programs**  
4850 Mark Center Drive, Alexandria, VA 22311  
[www.alexandriava.gov/CommonHelp](http://www.alexandriava.gov/CommonHelp)  
This office administers Medicaid, a medical insurance program for eligible low-income individuals.

## Medicare

**Centers for Medicare and Medicaid Services (CMS) ..... 1.800.633.4227**

[www.medicare.gov](http://www.medicare.gov)

[www.cms.gov](http://www.cms.gov)

Speak to a representative regarding enrollment, drug coverage, preventive services, durable medical equipment competitive bidding program, billing and claims, and general questions.

**Medicare Rights Center ..... 1.600.333.4114**

[www.medicarerights.org](http://www.medicarerights.org) / [www.medicareinteractive.org](http://www.medicareinteractive.org)

A nonprofit consumer service organization that works to ensure access to affordable health care for older adults and people with disabilities through counseling and advocacy, educational programs, and public policy initiatives.

**Social Security Administration – Medicare ..... 1.800.772.1213**

**TTY ..... 1.800.325.0778**

6295 Edsall Road, Suite 190, Alexandria, VA 22312

[www.ssa.gov](http://www.ssa.gov)

The Social Security Administration administers Medicare, a federal health insurance program for persons 65 and older and persons with disabilities.

## Other Health Insurance Resources

**Cover Virginia..... 1.855.242.8282**

[www.coverva.gov](http://www.coverva.gov)

Learn about Virginia’s Medicaid and FAMIS programs. Get information about health insurance options through the Federal Marketplace. Apply online or search for a navigator who can assist with your application.

## In-Home Care and Assistance

**At Home in Alexandria (AHA)..... 703.231.0824**

3139 Mount Vernon Avenue, Alexandria, VA 22305

[www.athomeinalexandria.org](http://www.athomeinalexandria.org)

A membership organization offering services to enable seniors to remain at home. Services include transportation, errands, home organization, minor home repairs, gardening, and social events.

**Home-based Care Program..... 703.746.5999**

**City of Alexandria, Division of Aging and Adult Services**

4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Home-based Care Program provides free assistance with housekeeping, laundry, and shopping for eligible persons.

**Friendly Visitor Program ..... 703.836.4414 extension 120**

**Senior Services of Alexandria**

206 North Washington Street, Suite 301, Alexandria, VA 22314

[www.seniorservicesalex.org](http://www.seniorservicesalex.org)

Volunteer program offering weekly socialization visits to elderly residents of Alexandria City. The goal is to provide socialization by relieving loneliness and isolation experienced by many of the City’s seniors.

**Snow Buddies ..... 703.836.2176**

**Volunteer Alexandria**

Provide snow removal assistance for low-income homeowners or occupants who are elderly or disabled. Volunteer Alexandria matches eligible residents with volunteers who can shovel their snow.

**Hospice Advocacy**

**Capital Caring ..... 703.538.2065**

2900 Telestar Court, Falls Church, VA 22042

[www.capitalcaring.org](http://www.capitalcaring.org)

Non-profit organization that improves care for those facing life-limiting illness through direct support of patients and their families, public education, and public advocacy.

**National Hospice and Palliative Care Organization..... 703.837.1500**

1731 King Street, Alexandria, VA 22314

[www.nhpco.org](http://www.nhpco.org)

Organization advocates for the terminally ill and their families. Offers programs and materials to enhance understanding of hospice and palliative care.

**Hospitals**

**INOVA Alexandria Hospital..... 703.504.3000**

4320 Seminary Road, Alexandria, VA 22304

[www.inova.org/iah](http://www.inova.org/iah)

A 318-bed community hospital that offers a full range of healthcare services. The hospital also offers home healthcare through the INOVA Visiting Nurses Association of Northern Virginia, 571.432.3100.

## Housing

### Assisted Living Facilities

**Benchmark at Alexandria (Opening 2024)..... 571.946.5035**

3440 Berkeley Street, Alexandria, VA 22302

[www.benchmarkseniorliving.com](http://www.benchmarkseniorliving.com)

Private-pay assisted living, memory care, and respite care.

**Brandywine Living in Alexandria..... 703.940.3300**

5550 Cardinal Place, Alexandria, VA 22304

[www.brandycare.com](http://www.brandycare.com)

Private-pay assisted living, memory care, and respite care. Month to month lease available.

**District Home at Birmingham Green Assisted Living Facility ..... 703.257.0935**

8605 Centreville Road, Manassas, VA 20110

[www.birminghamgreen.org](http://www.birminghamgreen.org)

District Home offers 45 private, and semi-private rooms. Respite care and short-stay emergency admissions available upon request.

**Elance at Alexandria (formerly The Fountains) ..... 703.845.5100**

5100 Fillmore Avenue, Alexandria, VA 22311

[www.elanceluxuryliving.net](http://www.elanceluxuryliving.net)

Private-pay retirement, independent, assisted living, and memory care units.

**Elance at Old Town ..... 703.236.1226**

400 North Washington Street, Alexandria, VA 22314

[www.elanceluxuryliving.net](http://www.elanceluxuryliving.net)

Private-pay assisted living, memory care units, and short-term stay units.

**Elance at West End..... 703.940.3300**

5550 Cardinal Place, Alexandria, VA 22304

[www.elanceluxuryliving.net](http://www.elanceluxuryliving.net)

Private-pay assisted living, memory care units, and short-term stay units.

**Silverado Alexandria.....703.215.9110**

2807 King Street, Alexandria, VA 22302

[www.silverado.com](http://www.silverado.com)

Private-pay assisted living exclusively for memory care. Respite care also available.

**Sunrise of Alexandria ..... 703.348.1022**

3520 Duke Street, Alexandria, VA 22304

[www.sunriseseniorliving.com](http://www.sunriseseniorliving.com)

Private-pay assisted living, memory care units, and short-term stay units.

**The Landing Alexandria** ..... **571.814.5830**  
2620 Main Line Boulevard, Alexandria, VA 22301  
[www.landingalexandria.com](http://www.landingalexandria.com)  
Private-pay independent, assisted living, and memory care units.

**Willow Oaks Birmingham Green Assisted Living Facility**..... **703.257.0935**  
8605 Centreville Road, Manassas, VA 20110  
[www.birminghamgreen.org](http://www.birminghamgreen.org)  
Assisted living facility for adults eligible for Auxiliary Grant Program.

## Continuing Care Retirement Communities

**Goodwin Living** ..... **703.578.1000**  
4800 Fillmore Avenue, Alexandria, VA 22311  
[www.goodwinliving.org](http://www.goodwinliving.org)

**The View Alexandria by Goodwin Living (formerly The Hermitage)**.... **703.797.3800**  
5000 Fairbanks Avenue, Alexandria, VA 22311  
[www.goodwinliving.org/the-view-alexandria/](http://www.goodwinliving.org/the-view-alexandria/)

## Emergency Shelters and Homelessness Prevention Services

**Alexandria Community Shelter** ..... **703.746.3660**  
2355B Mill Road, Alexandria, VA 22314  
65-bed shelter for single men, single women, and families.

**ALIVE! House**  
**2723 King St. Alexandria, VA 22314** ..... **703.837.9300**  
[www.alive-inc.org](http://www.alive-inc.org)  
Shelter for single or married women, with or without children, and men with children.

**Carpenter's Shelter** ..... **703.548.7500**  
930 North Henry Street, Alexandria, VA 22314  
[www.carpentersshelter.org](http://www.carpentersshelter.org)  
Shelter for individuals and families. Provides an overnight hypothermia unit in winter.

**Homeless Services Assessment Center (HSAC).....703.746.5700**  
**City of Alexandria, Office of Community Services**  
 4850 Mark Center Drive, Alexandria, VA 22311  
[www.alexandriava.gov/DCHS](http://www.alexandriava.gov/DCHS)  
 Central intake for Alexandria Community Shelter and Carpenter’s Shelter. HSAC also provides emergency rental payment, security deposit, and assistance with furniture storage in eviction cases for Alexandria city residents facing homelessness.

## Nursing Facilities

**Birmingham Green Nursing Facility ..... 703.257.0935**  
 8605 Centreville Road, Manassas, VA 20110  
[www.birminghamgreen.org](http://www.birminghamgreen.org)  
 Skilled, intermediate care and a specialized dementia unit. Call the Division of Aging and Adult Services, 703.746.5999 for state assistance.

**Alexandria Rehabilitation and Healthcare Center ..... 703.684.9100**  
 900 Virginia Avenue, Alexandria, VA 22302  
[www.alexandriahc.com/](http://www.alexandriahc.com/)  
 Skilled nursing center, offering Alzheimer’s and dementia care, short-term rehabilitation and therapy services.

**Woodbine Rehabilitation and Healthcare Center..... 703.836.8838**  
 2729 King Street, Alexandria, VA 22302  
[www.woodbinerehab.com](http://www.woodbinerehab.com)  
 Skilled nursing center, offering Alzheimer’s and dementia care, respite, short-term rehabilitation, respiratory, and therapy services.

## Independent Living

**Alexandria Redevelopment & Housing Authority (ARHA) .....703.549.7115**  
 401 Wythe Street, Alexandria, VA 22314  
[www.arha.us](http://www.arha.us)  
 Information and applications for housing vouchers, subsidized housing, and public housing for low-income persons.

**Ladrey Hi-Rise.....703.549.7115**  
 300 Wythe Street, Alexandria, VA 22314

**Annie B. Rose House..... 703.548.4946**  
 399 Pendleton Street, Alexandria, VA 22314



|  |                     |
|--|---------------------|
| <b>Beasley Square Apartments</b> .....           | <b>703.853.0638</b> |
| 238 South West Street, Alexandria, VA 22314      |                     |
| <b>Bellefonte Gardens</b> .....                  | <b>703.746.3400</b> |
| 417 East Bellefonte Avenue, Alexandria, VA 22301 |                     |
| <b>Claridge House II</b> .....                   | <b>703.823.5444</b> |
| 301 North Ripley Street, Alexandria, VA 22304    |                     |
| <b>Foxchase of Alexandria</b> .....              | <b>571.451.0532</b> |
| 320 North Jordan Street, Alexandria, VA 22304    |                     |
| <b>Old Towne West</b> .....                      | <b>703.549.4343</b> |
| 500 South Alfred Street, Alexandria, VA 22314    |                     |
| <b>Pendleton Park</b> .....                      | <b>703.271.8400</b> |
| 608-610 North Payne Street, Alexandria, VA 22314 |                     |

## Other Housing Resources

**Apartment Locator Services (FREE) Southern Management** ..... **1.888.612.7868**

3438 Peachtree Road, NE, Suite 1500, Atlanta, GA 30326

[www.apartmentfinder.com](http://www.apartmentfinder.com)

An apartment search tool that allows you to browse several properties nationwide.

**Home Ownership Assistance Program** ..... **703.746.3099/3097**

**City of Alexandria, Office of Housing**

421 King Street, Suite 200, Alexandria, VA 22314

Office of Housing offers affordable homeownership opportunities for city residents.

**Home Rehabilitation/Repair Loans**..... **703.746.4990**

**City of Alexandria, Office of Housing**

421 King Street, Suite 200, Alexandria, VA 22314

[www.alexandriava.gov/Housing](http://www.alexandriava.gov/Housing)

Offers interest-free home rehabilitation loans and grants to qualified persons, or persons with disabilities to make home or accessibility improvements. Also offers Home Ownership Assistance Program for all eligible City residents.

**Landlord/Tenant Relations** ..... **703.746.4990**

**City of Alexandria, Office of Housing**

421 King Street, Suite 200, Alexandria, VA 22314

[www.alexandriava.gov/Housing](http://www.alexandriava.gov/Housing)

Investigates and mediates disputes between landlords and tenants.

**Real Estate Tax/Property Tax Relief/Deferral ..... 703.746.3909/3902**

**City of Alexandria, Office of Housing**

421 King Street, Suite 200, Alexandria, VA 22314

[www.alexandriava.gov/Housing](http://www.alexandriava.gov/Housing)

Real estate and property taxes can be forgiven or deferred for qualified persons over 65 or for those with a total or permanent disability that meet income criteria.

**Rebuilding Together Alexandria ..... 703.836.1021**

700 Princess Street, Mezzanine Suite 206, Alexandria, VA 22314

[www.rebuildingtogetheralex.org](http://www.rebuildingtogetheralex.org)

Volunteers make repairs free of charge to the homes of low-income elderly and disabled persons.

**Rental Accessible Modification Program (RAMP) ..... 703.746.4990**

**City of Alexandria, Office of Housing**

421 King Street, Suite 200, Alexandria, VA 22314

[www.alexandriava.gov/Housing](http://www.alexandriava.gov/Housing)

Program assists low- and moderate-income renters with physical disabilities in completing modifications to improve accessibility to their residences.

**Rent Relief Program ..... 703.746.5918**

**City of Alexandria, Office of Community Services**

4850 Mark Center Drive, Alexandria, VA 22311

[www.alexandriava.gov/DCHS](http://www.alexandriava.gov/DCHS)

Grants available for qualified renters 65 years and older or those with a permanent disability.

**Virginia Housing Development Authority ..... 877.428.8844**

PO Box 35305, Charlotte, NC 28235

[www.VirginiaHousingSearch.com](http://www.VirginiaHousingSearch.com)

A free resource to help you find a home that fits your needs and budget.

**Virginia Housing Development Authority Accessibility ..... 804.782.1986**

601 S. Belvidere Street, Richmond, VA 23220

[www.vhda.com](http://www.vhda.com)

Helps improve accessibility in homes for people with physical and sensory disabilities.

## Information and Referral

**REGIONAL RESOURCES ..... 211**

**AARP Virginia..... 1.866.542.8164**

707 East Main Street, Suite 910, Richmond, VA 2319

[www.local.aarp.org/alexandria-va](http://www.local.aarp.org/alexandria-va)

Resources, support, financial workshops, and events for people age 55 and older.

**Alex311 (previous Call.Click.Connect) .....703.746.4311**  
**City of Alexandria, Police Department**  
3600 Willow Avenue, Alexandria, VA 22304  
[www.alexandriava.gov/Alex311](http://www.alexandriava.gov/Alex311)  
Information and referral to services in the City of Alexandria and email access to City officials and staff.

**Customer Call Center ..... 703.746.5700**  
**City of Alexandria, Department of Community and Human Services**  
4850 Mark Center Drive, Alexandria, VA 22311  
[www.alexandriava.gov/DCCHS](http://www.alexandriava.gov/DCCHS)  
Information on social services and public benefits assistance; mental health, intellectual disability, and substance abuse services; and support initiatives for women.

**Information and Referral Program ..... 703.746.5999**  
**City of Alexandria, Division of Aging and Adult Services**  
4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311  
[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)  
Provides free information and referral to Alexandria City programs and services for older adults, persons age 18-59 with a disability, and their caregivers.

**SeniorNavigator/disAbilityNavigator (VirginiaNavigator) ..... 1.866.393.0957**  
<https://seniornavigator.org>  
A free public service and Web site for Virginians seeking resources for seniors and persons with disabilities.

**Jewish Council for the Aging of Greater Washington ..... 703.425.0999**  
**Senior Helpline**  
12320 Parklawn Drive, Rockville, MD 20852  
[www.accessjca.org](http://www.accessjca.org)  
Provides information and referral on a wide range of senior services.

## Legal Services

**Alexandria Bar Association Lawyer Referral .....703.548.1106**  
520 King Street, Suite 202, Alexandria, VA 22314  
[www.alexandriabarva.org](http://www.alexandriabarva.org)  
Referral to lawyers who provide consultations for a nominal fee.

**Commonwealth's Attorney ..... 703.746.4100**  
**City of Alexandria, Office of the Commonwealth's Attorney**  
Courthouse, 520 King Street, Suite 301, Alexandria, VA 22314  
[www.alexandriava.gov/commattorney](http://www.alexandriava.gov/commattorney)  
This office is responsible for prosecution of criminal and traffic offenses in Virginia. Provides assistance to crime victims and witnesses.

**Legal Services of Northern Virginia**

**Alexandria Office** ..... 703.684.5566  
**Intake Line** ..... 703.778.6800  
**Toll-Free**..... 866.534.5243

100 North Pitt Street, Suite 307, Alexandria, VA 22314

[www.lsnv.org](http://www.lsnv.org)

Non-profit public interest law firm that provides free legal advice to persons age 60 and older, and to low-income residents of Northern Virginia.

**National Academy of Elder Law Attorneys (NAELA)** .....703.942.5711

1577 Spring Hill Road, Suite 310, Vienna, VA 22182

[www.naela.org](http://www.naela.org)

A non-profit association that provides information, education, networking, and referrals to those with specialized issues involving the elderly or persons with special needs.

**Office of Human Rights** ..... 703.746.3140

**City of Alexandria, Office of Human Rights**

123 North Pitt Street, Office 230, Alexandria, VA 22314

[www.alexandriava.gov/HumanRights](http://www.alexandriava.gov/HumanRights)

Enforces the non-discrimination provisions of the City's Human Rights Ordinance, including discrimination based on age and disability.

**Virginia State Bar Nationwide Lawyer Referral Service** ..... 1.800.552.7977

111 East Main Street, Suite 700, Richmond, Virginia 23219

[www.vsb.org/vlrs](http://www.vsb.org/vlrs)

Provides referrals to attorneys in good standing with the Virginia State Bar.

**Statewide Senior Legal Helpline** ..... 1.844.802.5910

Virginia Poverty Law Center

919 East Main Street, Suite 610, Richmond, Virginia 23219

[www.vplc.org](http://www.vplc.org)

Toll-free line offering legal assistance and advice for Virginians aged 60 or over. Topics covered include long term-care issues, public benefits, guardianship, financial exploitation, abuse and neglect, and limited consumer issues.

**Virginia Department of Aging and Rehabilitation Services (DARS)** . 1.800.552.3402

1610 Forrest Avenue, Suite 100, Henrico, VA 23229

[www.vda.virginia.gov](http://www.vda.virginia.gov)

DARS works with 25 local Area Agencies on Aging (AAAs) as well as other public and private organizations to help older Virginians, their families and loved ones find the services and information.

## Libraries

Alexandria libraries host a variety of events and programs. For calendars, please visit the Web site or call the branch.

**Charles E. Beatley, Jr. Central Library**..... 703.746.1702

**Talking Book Service** .....703.746.1760

5005 Duke Street, Alexandria, VA 22304

[www.alexlibraryva.org](http://www.alexlibraryva.org)

Houses the Alexandria Library Talking Book Department, which offers reading machines that play pre-recorded tapes that contain complete, unabridged books for the blind and physically challenged.

**Ellen Coolidge Burke Branch Library**..... 703.746.1704

4701 Seminary Road, Alexandria, VA 22304

[www.alexlibraryva.org](http://www.alexlibraryva.org)

**James M. Duncan Branch Library** ..... 703.746.1705

2501 Commonwealth Avenue, Alexandria, VA 22301

[www.alexlibraryva.org](http://www.alexlibraryva.org)

**Kate Waller Barrett Branch Library**..... 703.746.1703

**Special Collections/Local History**..... 703.746.1706

717 Queen Street, Alexandria, VA 22314

[www.alexandria.lib.va.us](http://www.alexandria.lib.va.us)

Houses the Special Collections Division, which includes information regarding Alexandria and Virginia history.

## Multicultural Services and Special Populations

**Christ House, Catholic Charities of Arlington Diocese**

**Monetary Assistance** ..... 703.548.4227

**Shelter** ..... 703.549.8644

131 South West Street, Alexandria, VA 22314

[www.cdda.net](http://www.cdda.net)

Emergency assistance, counseling, immigration service, legal assistance and information and referral.

**Ethiopian Community Development Council, Inc. (ECDC)** ..... 703.685.0510

901 South Highland Street, Arlington, VA 22204

[www.ecdcus.org](http://www.ecdcus.org)

Responds to the needs of newcomers from diverse cultural backgrounds.

**Multicultural Center**

**Hispanic Committee of Virginia (NVFS) ..... 703.671.5666**

6400 Arlington Boulevard, Suite 110, Falls Church, VA 22042

[www.nvfs.org](http://www.nvfs.org)

Information and referral, English as a Second Language and citizenship classes, immigration services, employment, education, social services, home buying, and entrepreneurial projects.

**Hogar Immigrant Services..... 703.534.9805**

**Catholic Charities of Arlington Diocese**

6301 Little River Turnpike, Suite 300, Alexandria, VA 22312

[www.hogarimmigrantservices.org](http://www.hogarimmigrantservices.org)

Adoption, counseling, elderly services, crisis pregnancy counseling, food pantry, immigration services and legal, services for the disabled, and English as a Second Language classes.

**Jewish Community Center of Northern Virginia (JCCNV)..... 703.323.0880**

8900 Little River Turn Pike, Fairfax, VA 22031

[www.jccnv.org](http://www.jccnv.org)

Educational, social, and recreational activities for senior adults, and information and referral services.

**Jewish Council for the Aging of Greater Washington 703.425.0999 or 301.255.4200**

**TTY ..... 301.881.5263**

12320 Parklawn Drive, Rockville, MD 20852

[www.accessjca.org](http://www.accessjca.org)

Non-sectarian, volunteer opportunities, and information and referrals to services in Northern Virginia.

**Jewish Social Service Agency ..... 703.204.9100 or 703.896.7918**

3025 Homemaker Court, Suite 450, Fairfax, VA 22031

[www.jssa.org](http://www.jssa.org)

Provides information and referral, employment, counseling, home visit assessments, friendly visiting, volunteer opportunities, hospice, bereavement, disability, services and home care.

**Korean Services (Salvation Army)..... 703.385.8702 extension 28**

**Social Services Alexandria..... 703.548.0579**

**Transitional housing..... 703.836.2427**

4915 Ox Road, Fairfax, VA 22030

[www.salvationarmysouth.org](http://www.salvationarmysouth.org)

Information and referral service to Korean speaking population.

**Multicultural Clinical Center..... 703.354.0000**

6563 Edsall Road, Springfield, VA 22151

[www.mccva.com](http://www.mccva.com)

Therapy in a wide range of languages including Farsi, Spanish, Korean, Vietnamese, Sign Language, and several Middle Eastern languages. Accepts Medicaid for home-based services.

**Multicultural Human Services Center (NVFS)..... 571.748.2800**  
6400 Arlington Boulevard, Suite 110, Falls Church, VA 22046  
www.nvfs.org  
Domestic violence programs and programs for survivors of torture and severe trauma and multicultural mental health treatment and services in a variety of languages.

**National Caucus and Center on Black Aged, Inc..... 202.637.8400**  
1220 L Street, NW, Suite 800, Washington, D.C. 20005  
www.ncba-aged.org  
Program to improve the quality of life for elderly African Americans and low-income minorities.

**Older Women's League (OWL)  
Field Services Office..... 202.567.2606**  
1627 I Street, NW, Suite 600, Washington, DC 20006  
www.owl-national.org  
National association that works to improve the status and quality of life for midlife and older women.

## Recreation Activities

**City of Alexandria,  
Department of Recreation, Parks and Cultural Activities ..... 703.746.5419**  
Program and Event Registration.....703.746.5537  
TTY..... 711  
1108 Jefferson Street, Alexandria, VA 22314  
www.alexandriava.gov/recreation

**Northern Virginia Senior Olympics..... 703.228.4721**  
www.nvso.us  
The Northern Virginia Senior Olympics Program is held annually in September and open to all resident ages 50 years and older.

**Power-Plus 55 ..... 703.746.5575**  
**City of Alexandria, Department of Recreation, Parks and Cultural Activities**  
1108 Jefferson Street, Alexandria, VA 22314  
www.alexandriava.gov/recreation  
Recreation programs for older adults ages 55 and over, including classes, clubs, one-day adventures, sports, Senior Olympics, and other services.

**YMCA..... 703.838.8085**  
420 East Monroe Avenue, Alexandria, VA 22301  
www.ymca.net  
Helps clients remain fit using indoor pool, ladies' health center, and the men's athletic club. Discount memberships for seniors 65 and older.

## Recreation Centers

**Charles Houston Recreation Center..... 703.746.5552**

901 Wythe Street, Alexandria, VA 22314  
Pickle Ball and Neighborhood Fitness Passes.

**Chinquapin Recreation Center..... 703.746.5553**

3210 King Street, Alexandria, VA 22302  
Variety of facility fitness passes offered with access to indoor pool and diving well.

**Leonard “Chick” Armstrong Recreation Center ..... 703.746.5554**

25 West Reed Avenue, Alexandria, VA 22302  
Zumba, Walking club, Dance Fitness, Coffee Social Hour, Belly Dance 101, Table Tennis, Tech Class, Game day, Silver Screen Movie, and Neighborhood Fitness Passes.

**Mount Vernon Recreation Center ..... 703.746.5556**

2701 Commonwealth Avenue, Alexandria, VA 22301  
Art classes, Del Ray Seniors, Del Ray Walking Group, Knitting Club, Pinochle Club, Belly Dance 101, Tai Chi, Silk and Soul Hand Dance, and 55+ Game Night.

**Patrick Henry Recreation Center ..... 703.746.5541**

4653 Taney Avenue, Alexandria, VA 22304  
Power-Plus Sports, Line Dancing, Pickle Ball, and Neighborhood Fitness Passes.

**Nannie J. Lee Memorial Recreation Center..... 703.746.5550**

1108 Jefferson Street, Alexandria, VA 22314  
Bridge Club, Jewelry Club, Pickle Ball, Women’s Basketball, and Dun Lo Arts

**William Ramsay Recreation Center ..... 703.746.5558**

5650 Sanger Avenue, Alexandria, VA 22311  
Strength and Conditioning Club, Table Tennis, and Neighborhood Fitness Passes.

## Senior Centers

**Saint Martin de Porres Senior Center..... 703.751.2766**

**City of Alexandria, Division of Aging and Adult Services**

4650 Taney Avenue, Alexandria, VA 22304  
[www.cdda.net/programs\\_elderly.php](http://www.cdda.net/programs_elderly.php)

Non-denominational senior center serving City residents aged 60 and over. Offers daily socialization and wellness activities. A nutritious lunch is served daily. Transportation to the center is available through the Division of Aging and Adult Services.



**The Senior Center at Charles Houston..... 703.746.5456**  
**City of Alexandria, Division of Aging and Adult Services**  
901 Wythe Street, Alexandria, VA 22314  
[www.alexandriava.gov/RecreationCenters](http://www.alexandriava.gov/RecreationCenters)  
Serves City residents aged 60 and over with wellness classes, blood pressure screenings, support groups, recreational and social activities. Lunch is served daily. Transportation to the Center is available through the Division of Aging and Adult Services.

## Services for Speech, Language, and Hearing-Impaired Persons

**American Speech-Language Hearing Association  
(ASHA) ..... 301.296.5700 or 1.800.638.8255**  
2200 Research Boulevard, Rockville, MD 20852  
[www.asha.org](http://www.asha.org)  
A professional, scientific, and credentialing association that provides information on speech, language and hearing.

**Hearing Loss Association of America ..... 301.657.2248**  
**TTY ..... 301.657.2249**  
7910 Woodmont Avenue, Suite 1200, Bethesda, MD 20814  
[www.hearingloss.org](http://www.hearingloss.org)  
Education, support and self-help motivation to hard of hearing people.

**Northern Virginia Resource Center for Deaf and  
Hard-of-Hearing Persons..... 703.352.9055**  
**TTY ..... 703.352.9056**  
3951 Pender Drive, Suite 130, Fairfax, VA 22030  
[www.nvrc.org](http://www.nvrc.org)  
Information and referral, advocacy with public agencies, and community education.

**Virginia Department for the Deaf and  
Hard of Hearing Voice/TTY ..... 1.800.552.7917 or 1.804.662.9502**  
1602 Rolling Hills Drive, Suite 203, Henrico, Virginia 23229  
[www.vddhh.org](http://www.vddhh.org)  
Administrative headquarters for the Virginia Department for the Deaf and Hard of Hearing (VDDHH) works to reduce the communication barriers for persons who are deaf or hard-of-hearing.

**Virginia Relay Center Voice..... 711 or 1.800.828.1140**  
[www.varelay.org](http://www.varelay.org)  
This free service relays conversations between people who can hear and people who are deaf, hard-of-hearing, blind, or speech-disabled.

## Transportation Services

**DASH Bus/Alexandria Transit Company .....703.746.3274/703.746.DASH**

3000 Business Center Drive, Alexandria, VA 22314

[www.dashbus.com](http://www.dashbus.com)

City of Alexandria fixed-route bus system, including service after rush hour to and from Metro Stations.

**Senior Transportation Services ..... 703.746.3275**

**City of Alexandria, Division of Aging and Adult Services**

3550 Wheeler Avenue, Alexandria, VA 22304

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

City residents aged 60 and older receive transportation to senior centers and grocery stores.

## Metrobus/Metrorail

**Washington Metropolitan Area Transit Authority (WMATA) ..... 202.637.7000**

**TTY ..... 202.638.3780**

**Reduced Fare Program for People with Disabilities..... 202.962.2700**

600 5<sup>th</sup> Street, NW, Washington, DC 20001

[www.wmata.com](http://www.wmata.com)

Metro, bus and train information including schedules, fares, parking, and services for seniors and adults with disabilities. Under the Reduced Fare Program people with disabilities may travel for half the regular fare.

## Special Transportation Services

\*Denotes vehicles with wheelchair lift van equipment to transport persons with disabilities.

**\*Alexandria Yellow Cab (24-hour notice for lift vans)..... 703.549.2500**

3014 Colvin Street, Alexandria, VA 22314

[www.alexandriayellowcab.com](http://www.alexandriayellowcab.com)

Dispatch service to taxicabs that provides immediate service.

**American Cancer Society ..... 1.888.227.6333**

[www.cancer.org](http://www.cancer.org)

The American Cancer Society Road to Recovery program provides transportation to cancer treatment appointments for people who have cancer but do not have a ride or are unable to drive themselves.

**\*Diamond Transportation Services (24-hour notice for lift vans) ..... 703.912.7606**

7307C Highland Street, Springfield, VA 22315

[www.diamondtransportation.us](http://www.diamondtransportation.us)

Paratransit service with wheelchair-accessible vans, shuttle buses, and services for persons with intellectual disabilities.

**City of Alexandria, Transit Services**

**\*D.O.T. -Transportation for People with Disabilities ..... 703.836.5222**

**Reservations .....703.836.5222**

421 King Street, Suite 235, Alexandria, VA 22314

[www.alexandriava.gov/Paratransit](http://www.alexandriava.gov/Paratransit)

Taxicab or wheelchair-accessible van service for persons unable to use public transportation and who have a certification of disability.

**MetroAccess ..... 301.562.5360**

**TTY ..... 301.588.7535**

600 5<sup>th</sup> Street, NW, Washington, DC 20001

[www.wmata.com/accessibility/metroaccess\\_service](http://www.wmata.com/accessibility/metroaccess_service)

Shared-ride transit service for people with disabilities who are unable to use fixed-route public transportation. An application and functional assessment required to determine eligibility.

**\*MTS Transportation, Inc ..... 703.652.0816**

101 South Whiting Street, Suite 207a, Alexandria, VA 22304

[www.mtstransportationinc.com](http://www.mtstransportationinc.com)

Private transportation services offering ambulatory, wheelchair, stretcher, and long-distance stretcher transportation.

**Senior Taxi Yellow Card Program ..... 703.746.5999**

**City of Alexandria, Division of Aging and Adult Services**

4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Discount taxi program available to Alexandria residents age 60 and older who meet income requirements.

**Vehicle Registration and Handicapped Plates and Permits**

**Commonwealth of Virginia Department of Motor Vehicles .....804.497.7100**

**TTY ..... 1.800.272.9268**

2681 Mill Road, Alexandria, VA 22314-4680

[www.dmv.state.va.us](http://www.dmv.state.va.us)

Motor vehicle office administering driver's license, vehicle registration, driving records, and disability programs.

**Utilities and Utility Assistance**

**Assurance Wireless Lifeline Assistance Program ..... 1.888.321.5880**

P.O. Box 686, Parsippany, NJ 07054

[www.assurancewireless.com](http://www.assurancewireless.com)

Free cellular service for individuals with low-incomes or individuals receiving public assistance.

**Dominion Virginia Power** (electric company)..... **1.866.DOM.HELP / 1.866.366.4357**  
www.dominionenergy.com  
Provides braille and large-print billing, third-party notices, and priority service for life support devices.

**Energy Assistance**

**City of Alexandria, Office of Community Services** ..... **703.746.5901**  
4850 Mark Center Drive, Alexandria, VA 22311  
www.alexandriava.gov/DCCHS  
Financial help to qualified individuals to assist with gas, electric, and other utility bills.  
Ongoing and emergency assistance requests evaluated by DCCHS Community Action Agency staff.

**Senior Cool Care Program**

**City of Alexandria, Division of Aging and Adult Services** ..... **703.746.5999**  
4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311  
www.alexandriava.gov/Aging  
Program provides fans, air conditioners, or air conditioner repairs for low-income persons 60 and older with health problems. Program runs May-September annually.

**Verizon Telephone Company Lifeline Program** ..... **1.800.837.4966**  
**TTY** ..... **1.800.564.0999**  
140 West Street, New York, NY 10007  
www.verizon.com  
Provides special service rates for Medicaid, SNAP, and TANF clients.

**Virginia American Water** ..... **703.549.7080**  
2223 Duke Street, Alexandria, VA 22314  
www.amwater.com/myh2o  
Company that provides water and wastewater services.

**Washington Gas Company (natural gas)** ..... **703.750.1000**  
**TTY** ..... **703.750.7975**  
1100 H Street, NW, Washington, DC 20005  
www.washingtongas.com  
Company that offers gas services to residents in Alexandria City.

**Weatherization Assistance Program**

**Community Housing Partners (CHP)** ..... **540.665.0200 extension 5103**  
400 Industrial Drive, N.E., Christiansburg, VA 24073  
www.dhcd.virginia.gov  
Free program that helps to make the homes of low-income homeowners more energy efficient.

## Veteran Services

**Alexandria VET Center ..... 703.360.8633**

6940 South Kings Highway, Suite 204, Alexandria, VA 22310

Provides mental health services to veterans.

**Fort Belvoir Outpatient Clinic ..... 571.231.2408**

9300 DeWitt Loop, Sunrise Pavilion, Fort Belvoir, VA 22060

[www2.va.gov](http://www2.va.gov)

Outpatient services for veterans.

**U.S. Department of Veterans Affairs ..... 1.800.827.1000**

**Veterans Crisis Line ..... 1.800.273.8255 Press 1**

810 Vermont Avenue, NW, Washington, DC 20420

[www.va.gov](http://www.va.gov)

Information regarding services available to service members, veterans, spouses, and other eligible beneficiaries. Chat at [VeteransCrisisLine.net](http://VeteransCrisisLine.net) or text to 838255

**Virginia Department for Veteran Services ..... 703.417.9090**

6564 Loisdale Court, Suite 301, Springfield, VA 22150

Provides assistance in preparing claims for veterans' benefits and referrals to other services.

**Veterans' Health Care Benefits at Fort Belvoir ..... 571.231.2408**

9300 DeWitt Loop (Sunrise Pavilion), Fort Belvoir, VA 22060

Provides medical care and issues veterans' ID Cards.

**Veterans' (Armed Forces) services through the Red Cross ..... 240.485.3031**

2020 East West Highway, Silver Spring, MD 20910

Provides job placement and referral services.

**Washington DC VA Medical Center ..... 202.745.8000**

50 Irving Street NW, Washington, DC 20422

[www.washingtondc.va.gov](http://www.washingtondc.va.gov)

Hospital providing healthcare services for veterans.

## Vital Records

**City of Alexandria County Clerk**

**Marriage Certificates and Divorce Records ..... 703.746.4044**

520 King Street, Alexandria, VA 22314

[www.alexandriava.gov/clerkofcourt](http://www.alexandriava.gov/clerkofcourt)

## Death Certificates

**Virginia Department of Health, Office of Vital Records ..... 804.662.6200**

2001 Maywill Street, Richmond, VA 23230

[www.vdh.state.va.us/vital\\_records](http://www.vdh.state.va.us/vital_records)

## Vital Records - Any State

[www.vitalrec.com](http://www.vitalrec.com)

## Volunteer Opportunities

**American Red Cross - Alexandria Chapter ..... 703.549.8300**

123 North Alfred Street, Alexandria, VA 22314

[www.redcross.org](http://www.redcross.org)

Various opportunities to volunteer.

**City of Alexandria, Division of Aging and Adult Services ..... 703.746.5999**

4850 Mark Center Drive, 9<sup>th</sup> Floor, Alexandria, VA 22311

[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)

Opportunities to work with older persons in senior centers or at the Adult Day Services Center.

Volunteers also provide Medicare counseling or serve as Guardians appointed by the court.

**RSVP of Northern Virginia..... 703.246.3460**

### Volunteer Fairfax

12015 Lee Jackson Memorial Hwy Suite 225, Fairfax, VA 22033

[www.volunteerfairfax.org](http://www.volunteerfairfax.org)

Volunteer network for people age 55 and older. Volunteers serve Arlington County, City of Alexandria, and Fairfax County.

**Senior Services of Alexandria..... 703.836.4414**

206 North Washington Street, Suite 301, Alexandria, VA 22314

[www.seniorservicesalex.org](http://www.seniorservicesalex.org)

Opportunities to volunteer for the Friendly Visitor program by visiting lonely seniors, deliver groceries, deliver Meals on Wheels to homebound seniors who have difficulty food-shopping and preparing meals, or become a Senior Ambassador by advocating for seniors and spreading the word about programs and activities in the City of Alexandria.

**Volunteer Alexandria ..... 703.836.2176**

123 North Alfred Street, 1<sup>st</sup> Floor, Alexandria, VA 22314

[www.volunteeralexandria.org](http://www.volunteeralexandria.org)

Opportunities to volunteer with more than 200 local service agencies.

## Voter Information

**Alexandria Registrar of Voters .....703.746.4050**

132 North Royal Street, Room 100, Alexandria, VA 22314

[www.alexandriavoter.org](http://www.alexandriavoter.org)

Voter registration information and applications for absentee ballots.

**Virginia Department of Motor Vehicles..... (DMV) 804.497.7100**

2681 Mill Road, Alexandria, VA 22314

[www.dmv.virginia.gov](http://www.dmv.virginia.gov)

Register to vote or make changes to your voter registration.

**Virginia State Board of Elections..... 1.800.552.9745**

**TTY:..... 1.800.260.3466**

1100 Bank Street, Richmond, VA 23219

[www.elections.virginia.gov](http://www.elections.virginia.gov)

Questions about voter registration or the status of your voter registration, application, or card.

## Phone Numbers by Categories

### Adult Day Health Services

|  |              |
|--|--------------|
| Alexandria Adult Day Services Center.....                  | 703.746.5676 |
| Cherry Blossom PACE .....                                  | 571.789.0770 |
| Fennell-Sauls Vocational Day Program (Central Intake)..... | 703.746.3400 |
| Insight Memory Care Center .....                           | 703.204.4664 |
| West End Wellness Center .....                             | 703.746.3456 |

### Adult Protective Services

|                                |              |
|--------------------------------|--------------|
| Adult Protective Services..... | 703.746.5778 |
|--------------------------------|--------------|

### Advocacy

|  |              |
|--|--------------|
| Administration for Community Living (ACL).....           | 202.401.4634 |
| Alexandria Commission on Aging (COA).....                | 703.746.5999 |
| Alexandria Commission on Persons with Disabilities ..... | 703.746.4550 |
| Domestic Violence Program .....                          | 703.746.4911 |
| Sexual Assault Center .....                              | 703.683.7273 |
| Northern Virginia Long-Term Care Ombudsman.....          | 703.324.5861 |

### Caregiver Resources

|   |                                |
|---|--------------------------------|
| CareRing.....   | 703.516.6769                   |
| Eldercare Locator .....                               | 1.800.677.1116                 |
| MedicAlert + Alzheimer's Association Safe Return..... | 1.888.572.8566                 |
| Project Lifesaver .....                               | 703.746.5002 or 703.746.5136   |
| Senior Link (ACTS Helpline).....                      | 703.368.4141                   |
| The Source Book, Guide to Retirement Living.....      | 703.992.1100 or 1.800.394.9990 |

### Consumer Information

|  |  |
|--|--|
| Benefits Checkup .....   | <a href="http://www.benefitscheckup.org">www.benefitscheckup.org</a> |
| Consumer Affairs .....   | 804.786.2042   |
| Consumer Protection Hotline .....  | 1.800.552.9963   |
| Consumer Credit Counseling (Money Management International).....         | 703.836.0482   |
| Consumer Product Safety Commission Hotline .....                         | 1.800.638.2772   |
| Federal Trade Commission .....   | 202.326.2222   |
| National Active and Retired Federal Employees Association.....           | 703.838.7760   |
| National Consumers League.....   | 202.835.3323   |
| Silver Service Card.....   | 703.836.4414   |
| U.S. Department of Health and Human Services Office of Civil Rights..... | 1.800.368.1019   |
| Virginia Department of Agriculture and Consumer Services .....           | 1.800.552.9963   |

### Counseling Services

|  |              |
|--|--------------|
| Alcoholics Anonymous (Northern VA Intergroup)..... | 703.293.9753 |
| Center for Pastoral Counseling of Virginia .....   | 703.903.9696 |
| Haven of Northern Virginia.....                    | 703.941.7000 |



|   |                              |
|---|------------------------------|
| Jewish Social Service Agency (JSSA).....  | 703.204.9100                 |
| Disability Services   |                              |
| Autism Society Northern Virginia Chapter.....   | 703.495.8444                 |
| Brain Injury Association of America.....  | 703.761.0750                 |
| Children and Adults with Attention Deficit/Hyperactivity Disorder of Northern Virginia (CHADD)..... | 301.306.7070                 |
| ENDependence Center of Northern Virginia, Inc.....  | 703.525.3268                 |
| Spina Bifida Association of the Mid-Atlantic Region... 1.800.621.3141 extension 20                  |                              |
| The Arc of Northern Virginia.....   | 703.208.1119                 |
| The National Multiple Sclerosis Society National Capital Chapter.....                               | 202.296.5363                 |
| United Cerebral Palsy Affiliates.....   | 202.269.1500                 |
| Educational Opportunities   |                              |
| Adult Education.....  | 703.824.6845 or 703.619.8027 |
| Encore Learning (formerly ALRI).....  | 703.228.2144                 |
| Hogar Immigrant Services (Catholic Charities of the Diocese of Arlington)<br>.....                  | 703.534.9805                 |
| Lifetime Learning /Lifelong Learning Institute.....   | 703.503.0600                 |
| Literacy Council of Northern Virginia, Inc. ....  | 703.237.0866                 |
| Northern Virginia Community College - Community Education.....                                      | 703.933.5073                 |
| Osher Lifelong Learning Institute (OLLI).....   | 703.503.3384                 |
| Road Scholar.....   | 1.800.454.5768               |
| Employment  |                              |
| Experience Works (formerly Green Thumb, Inc.).....  | 1.866.397.9757               |
| Northern Virginia Senior Community Service Employment Program .                                     | 703.488.8196                 |
| Virginia Employment Commission Job Service.....   | 703.813.1300                 |
| Workforce Development Center.....   | 703.746.5940                 |
| Financial Assistance  |                              |
| Customer Call Center.....   | 703.746.5700                 |
| Northern Virginia Payee Service.....  | 703.273.4590                 |
| Pension Rights Center.....  | 202.296.3776                 |
| The United States Social Security Administration.....   | 1.800.772.1213               |
| Food and Nutrition  |                              |
| Food - Meals  |                              |
| Catholic Charities Christ House Evening Meal.....   | 703.746.8644                 |
| Downtown Baptist Church Open Table.....   | 703.549.5544                 |
| Meade Memorial Church Bag Lunch.....  | 703.549.1333                 |
| Meade Memorial Saturday Feeding Program.....  | 703.549.1334                 |
| Saint Martin de Porres Senior Center.....   | 703.751.2766                 |
| The Senior Center at Charles Houston.....   | 703.746.5456                 |

Food - Pantry

|  |              |
|--|--------------|
| Alfred Street Baptist Church.....              | 703.683.2222 |
| ALIVE! Food Distribution Program.....          | 703.837.9321 |
| CCDA St. Lucy Food Pantry at Christ House..... | 703.548.4227 |
| Christ Church Lazarus.....                     | 703.549.1450 |
| Church of the Resurrection West End.....       | 703.998.0888 |
| Food For Others.....                           | 703.207.9173 |
| Grace Episcopal Church.....                    | 703.549.1980 |
| Meade Memorial Canned Food Distribution.....   | 703.549.1334 |
| Oakland Baptist Church Food Bank.....          | 703.998.9006 |
| Salvation Army Emergency Food Program.....     | 703.548.0579 |
| St. Joseph Catholic Church.....                | 703.836.3725 |
| St. Paul's Lazarus Ministry.....               | 703.548.3312 |

Food - Pets

|                         |                            |
|-------------------------|----------------------------|
| AniMeals on Wheels..... | 703.836.4414 extension 120 |
|-------------------------|----------------------------|

Food - Programs

|   |                                |
|---|--------------------------------|
| Alexandria Cooperative Extension Office - Nutrition Education.....    | 703.746.5544                   |
| ALIVE! Home Delivery Food Program.....                                | 703.549.3692                   |
| Groceries to Go.....  | 703.836.4414 extension 112     |
| Liquid Supplement Program.....  | 703.746.5999                   |
| Meals on Wheels - Subsidized.....                                     | 703.746.5999                   |
| Meals on Wheels - Private Pay.....                                    | 703.836.4414 extension 112     |
| Supplemental Nutrition Assistance Program (SNAP-formerly Food Stamps) |                                |
| City of Alexandria, Benefits Programs.....                            | 703.746.5801                   |
| SHARE (Food network).....   | 301.864.3115 or 1.800.217.4273 |

Health Care Professional Referral Services

|   |                |
|---|----------------|
| INOVA Alexandria Hospital Physician Referral..... | 1.855.694.6682 |
|---|----------------|

Health Care Services

Clinics - General Medical

|  |              |
|--|--------------|
| City of Alexandria, Health Department.....           | 703.746.4996 |
| Alexandria Neighborhood Health Services, Inc.....    | 703.535.5568 |
| Casey Clinic (Flora Krause Casey Health Center)..... | 703.746.4886 |

Clinics - Kidney Dialysis

|  |                |
|--|----------------|
| DaVita Dialysis Center.....            | 1.800.422.6589 |
| Fresenius Care (Dialysis Service)..... | 703.370.8250   |

Dental Care

|  |              |
|--|--------------|
| Alexandria Neighborhood Health Services, Inc. Dental Clinic (ANHSI Dental) |              |
| Howard University, College of Dentistry Dental Clinic.....                 | 202.806.0008 |
| Northern Virginia Community College Dental Hygiene Clinic.....             | 703.822.6673 |
| Northern Virginia Dental Clinic.....                                       | 703.820.7170 |

## Eye and Vision Care

|  |                        |
|--|------------------------|
| City of Alexandria Office of Community Services .....            | 703.746.5700           |
| Columbia Lighthouse for the Blind .....                          | 202.454.6400           |
| Eye Care America .....   | www.eyecareamerica.org |
| Metropolitan Washington Ear.....                                 | 301.681.6636           |
| Prevention of Blindness Society of Metro Washington .....        | 202.234.1010           |
| Prevention of Blindness Society Low Vision Learning Center ..... | 703.652.7803           |

## Mental Health

|   |              |
|---|--------------|
| Alcohol and Drug Abuse Services .....                         | 703.746.3600 |
| Detox.....  | 703.746.3636 |
| Dominion Hospital .....                                       | 703.538.2872 |
| George Washington University Hospital - Geriatric Center..... | 202.741.2222 |
| INOVA Comprehensive Addiction Treatment Services (CATS) ..... | 703.289.7560 |
| INOVA Fairfax Behavioral Health Services .....                | 703.660.8100 |
| Mental Health America .....                                   | 703.684.7722 |
| Older Adult Clinical Services .....                           | 703.746.3400 |

## Health Education Resources

|   |                                |
|---|--------------------------------|
| ABCD Helpline (After Breast Cancer Diagnosis) .....         | 1.800.221.2141                 |
| Alzheimer's Association (National Capital Area) .....       | 703.359.4440                   |
| Alzheimer's Disease Education and Referral Center.....      | 1.800.438.4380                 |
| American Cancer Society .....                               | 1.800.227.2345                 |
| American Diabetes Association.....                          | 703.549.1500 or 1.800.342.2383 |
| American Heart Association (Greater Washington Region)..... | 703.248.1700                   |
| Arthritis Foundation.....                                   | 1.844.571.4357                 |

## Durable Medical and Rehabilitation Equipment

|  |              |
|--|--------------|
| Americoast Maryland LLC/Mid-Atlantic Health Care ..... | 800.946.9943 |
| Armor Medical.....                                     | 703.204.1213 |
| Johns Hopkins Pharmaquip Inc/Respicare .....           | 703.440.3600 |
| Medical House Supply Group .....                       | 703.533.2290 |

## Health Insurance

### Counseling

|  |                                |
|--|--------------------------------|
| State Corporation Commission.....                                  | 1.800.552.7945 or 804.371.9741 |
| Virginia Insurance Counseling and Assistance Program (VICAP) ..... | 703.746.5999                   |

### Medicaid

|                        |              |
|------------------------|--------------|
| Medicaid Program ..... | 703.746.5801 |
|------------------------|--------------|

### Medicare

|  |                |
|--|----------------|
| Centers for Medicare and Medicaid Services (CMS) ..... | 1.800.633.4227 |
| Medicare Rights Center.....                            | 1.800.333.4114 |
| Social Security Administration – Medicare .....        | 1.800.772.1213 |

## Other Health Insurance Resources

Cover Virginia ..... 1.855.242.8282

## In-Home Care and Assistance

At Home in Alexandria .....703.231.0824

Home-based Care Program.....703.746.5999

Friendly Visitor Program..... 703.836.4414 extension 120

Snow Buddies .....703.836.2176

## Hospice Advocacy

Capital Caring .....703.538.2065

National Hospice and Palliative Care Organization .....703.837.1500

## Hospitals

INOVA Alexandria Hospital .....703.504.3000

## Housing

### Assisted Living Facilities

Benchmark at Alexandria (Opening 2024) ..... 571.946.5035

Brandywine Living in Alexandria ..... 703.940.3300

E lance at Alexandria (formerly The Fountains).....703.845.5100

E lance at Old Town..... 703.236.1226

E lance at West End ..... 703.940.3300

Silverado Alexandria ..... 703.215.9110

Sunrise of Alexandria .....703.348.1022

The Landing Alexandria .....571.814.5830

Willow Oaks & District Home Birmingham Green Assisted Living Facility  
..... 703.257.0935

### Continuing Care Retirement Communities

Goodwin Living ..... 703.578.1000

The View Alexandria by Goodwin Living (formerly The Hermitage)... 703.797.3800

### Emergency Shelters and Homelessness Prevention Services

Alexandria Community Shelter .....703.746.3660

ALIVE! House ..... 703.837.9300

Carpenter's Shelter .....703.548.7500

Homeless Services Assessment Center (HSAC) .....703.746.5700

### Nursing Services

Alexandria Rehabilitation and Healthcare Center.....703.684.9100

Birmingham Green Nursing Facility .....703.257.0935

Woodbine Rehabilitation and Healthcare Center.....703.836.8838

### Independent Living

Alexandria Redevelopment & Housing Authority (ARHA) .....703.549.7115

|                                |              |
|--------------------------------|--------------|
| Annie B. Rose House .....      | 703.548.4946 |
| Beasley Square Apartments..... | 703.853.0638 |
| Bellefonte Gardens.....        | 703.746.3400 |
| Claridge House II .....        | 703.823.5444 |
| Foxchase of Alexandria.....    | 571.451.0532 |
| Ladrey Hi-Rise.....            | 703.549.7115 |
| Old Towne West.....            | 703.549.4343 |
| Pendleton Park.....            | 703.271.8400 |

### Other Housing Resources

|   |                              |
|---|------------------------------|
| Apartment Locator Services (FREE) Southern Management ..... | 1.888.612.7868               |
| Home Ownership Assistance Program.....                      | 703.746.3099 or 703.746.3097 |
| Home Rehabilitation/Repair Loans.....                       | 703.746.4990                 |
| Landlord/Tenant Relations .....                             | 703.746.4990                 |
| Real Estate Tax/Property Tax Relief/Deferral .....          | 703.746.3909/3902            |
| Rebuilding Together Alexandria.....                         | 703.836.1021                 |
| Rental Accessible Modification Program (RAMP) .....         | 703.746.4990                 |
| Rent Relief Program .....                                   | 703.746.5918                 |
| Virginia Housing Development Authority.....                 | 1.877.428.8844               |
| Virginia Housing Development Authority Accessibility.....   | 804.782.1986                 |

### Information and Referral

|   |                |
|---|----------------|
| Regional Resources.....   | 211            |
| AARP Virginia .....   | 1.866.542.8164 |
| Alex311 (previous Call.Click.Connect).....                                    | 703.746.4311   |
| Customer Call Center.....   | 703.746.5700   |
| Division of Aging and Adult Services .....                                    | 703.746.5999   |
| SeniorNavigator/disAbilityNavigator (VirginiaNavigator) .....                 | 1.866.393.0957 |
| Senior Helpline (Jewish Council for the Aging of Greater Washington)<br>..... | 703.425.0999   |

### Legal Services

|  |                |
|--|----------------|
| Alexandria Bar Association Lawyer Referral .....                     | 703.548.1106   |
| Commonwealth's Attorney.....   | 703.746.4100   |
| Legal Services of Northern Virginia Alexandria Office.....           | 703.684.5566   |
| Intake Line .....  | 703.778.6800   |
| Toll-Free .....  | 866.534.5243   |
| National Academy of Elder Law Attorneys (NAELA) .....                | 703.942.5711   |
| Nationwide Lawyer Referral Service.....                              | 1.800.552.7977 |
| Office of Human Rights .....   | 703.746.3140   |
| Statewide Senior Legal Helpline.....                                 | 1.844.802.5910 |
| Virginia Department of Aging and Rehabilitation Services (DARS)..... | 1.800.552.3402 |

### Libraries

|  |              |
|--|--------------|
| Charles E. Beatley, Jr. Central Library..... | 703.746.1702 |
|--|--------------|

|  |              |
|--|--------------|
| Talking Book Service .....               | 703.746.1760 |
| Ellen Coolidge Burke Branch Library..... | 703.746.1704 |
| James M. Duncan Branch Library .....     | 703.746.1705 |
| Kate Waller Barrett Branch Library.....  | 703.746.1703 |

#### Multicultural Services and Special Populations

|  |                              |
|--|------------------------------|
| Christ House, Catholic Charities of Arlington Diocese      |                              |
| Monetary Assistance.....                                   | 703.548.4227                 |
| Ethiopian Community Development Council, Inc. (ECDC).....  | 703.685.0510                 |
| Hispanic Committee of Virginia (NVFS) .....                | 703.671.5666                 |
| Hogar Immigrant Services.....                              | 703.534.9805                 |
| Jewish Community Center of Northern Virginia (JCCNV) ..... | 703.323.0880                 |
| Jewish Council for the Aging of Greater Washington         |                              |
| .....  | 703.425.0999 or 301.255.4200 |
| Jewish Social Service Agency .....                         | 703.204.9100 or 703.896.7918 |
| Korean Services (Salvation Army).....                      | 703.385.8702 extension 28    |
| Multicultural Clinical Center.....                         | 703.354-0000                 |
| Multicultural Human Services Center (NVFS).....            | 571.748.2800                 |
| National Caucus and Center on Black Aged, Inc.....         | 202.637.8400                 |
| Older Women's League (OWL) Field Services Office .....     | 202.567.2606                 |

#### Recreation Activities

|   |               |
|---|---------------|
| City of Alexandria, Department of Recreation, Parks and Cultural Activities |               |
| .....   | 703.746.5419  |
| Program and Event Registration.....   | 703.746.5537  |
| TTY.....  | 711(VA Relay) |
| Northern Virginia Senior Olympics .....                                     | 703.228.4721  |
| Power-Plus 55.....  | 703.746.5575  |
| YMCA.....   | 703.838.8085  |

#### Recreation Centers

|   |              |
|---|--------------|
| Charles Houston Recreation Center.....            | 703.746.5552 |
| Chinquapin Recreation Center .....                | 703.746.5553 |
| Leonard "Chick" Armstrong Recreation Center ..... | 703.746.5554 |
| Mount Vernon Recreation Center .....              | 703.746.5556 |
| Nannie J. Lee Memorial Recreation Center.....     | 703.746.5550 |
| Patrick Henry Recreation Center.....              | 703.746.5541 |
| William Ramsay Recreation Center .....            | 703.746.5558 |

#### Senior Centers

|  |              |
|--|--------------|
| Saint Martin de Porres Senior Center ..... | 703.751.2766 |
| The Senior Center at Charles Houston.....  | 703.746.5456 |

## Services for Speech, Language, and Hearing Impaired Persons

|  |                                  |
|--|----------------------------------|
| American Speech-Language Hearing Association (ASHA)                    | 301.296.5700 or 1.800.638.8255   |
| Hearing Loss Association of America                                    | 301.657.2248                     |
| Northern Virginia Resource Center for Deaf and Hard-of-Hearing Persons | 703.352.9055                     |
| Virginia Department for the Deaf and Hard-of-Hearing                   |                                  |
| Voice/TTY  | 1.800.552.7917 or 1.804.662.9502 |
| Virginia Relay Center Voice  | 711 or 1.800.828.1140            |

## Transportation Services

|                                     |                           |
|-------------------------------------|---------------------------|
| DASH Bus/Alexandria Transit Company | 703.746.3274/703.746.DASH |
| Senior Transportation Services      | 703.746.3275              |

## Metrobus/Metrorail

|  |              |
|--|--------------|
| Washington Metropolitan Area Transit Authority (WMATA) | 202.637.7000 |
| TTY  | 202.638.3780 |
| Reduced Fare Program for People with Disabilities      | 202.962.2700 |

## Special Transportation Services

|  |                |
|--|----------------|
| Alexandria Yellow Cab (24-hour notice for lift vans)           | 703.549.2500   |
| American Cancer Society  | 1.800.227.2345 |
| Diamond Transportation Services (24-hour notice for lift vans) | 703.912.7606   |
| D.O.T. -Transportation for People with Disabilities            | 703.836.5222   |
| D.O.T. - Reservations  | 703.836.5222   |
| MetroAccess  | 301.562.5360   |
| MTS Transportation, Inc.                                       | 703.652.0816   |
| Senior Taxi Yellow Card Program                                | 703.746.5999   |

## Vehicle Registration and Handicapped Plates and Permits

|  |              |
|--|--------------|
| Commonwealth of Virginia Department of Motor Vehicles/Alexandria | 804.497.7100 |
|--|--------------|

## Utilities and Utility Assistance

|   |                                 |
|---|---------------------------------|
| Assurance Wireless Lifeline Assistance Program                                    | 1.888.321.5880                  |
| Dominion Virginia Power (electric company)  | 1.866.DOM.HELP / 1.866.366.4357 |
| Energy Assistance City of Alexandria, Office of Community Services                | 703.746.5901                    |
| Senior Cool Care Program City of Alexandria, Division of Aging and Adult Services | 703.746.5999                    |
| Verizon Telephone Company Lifeline Program  | 1.800.837.4966                  |
| Virginia American Water   | 703.549.7080                    |
| Washington Gas Company (natural gas)  | 703.750.1000                    |
| TTY   | 703.750.7975                    |
| Weatherization Assistance Program   | 540.665.0200 extension 5103     |

## Veteran Services

|   |                        |
|---|------------------------|
| Alexandria VET Center .....                                   | 703.360.8633           |
| Fort Belvoir Outpatient Clinic.....                           | 571.231.2408           |
| U.S. Department of Veterans' Affairs .....                    | 1.800.827.1000         |
| Veterans Crisis Line .....                                    | 1.800.273.8255 Press 1 |
| Virginia Department for Veteran Services .....                | 703.417.9090           |
| Veterans' Health Care Benefits at Fort Belvoir .....          | 571.231.2408           |
| Veterans' (Armed Forces) services through the Red Cross ..... | 240.485.3031           |
| Washington DC VA Medical Center .....                         | 202.745.8000           |

## Vital Records

|  |  |
|--|--|
| City of Alexandria County Clerk Marriage Certificates and Divorce Records .....  | 703.746.4044   |
| Death Certificates, Virginia Department of Health, Office of Vital Records ..... | 804.662.6200   |
| Vital Records - Any State .....  | <a href="http://www.vitalrec.com">www.vitalrec.com</a> |

## Volunteer Opportunities

|  |              |
|--|--------------|
| American Red Cross - Alexandria Chapter .....                  | 703.549.8300 |
| City of Alexandria, Division of Aging and Adult Services ..... | 703.746.5999 |
| RSVP of Northern Virginia.....                                 | 703.246.3460 |
| Senior Services of Alexandria.....                             | 703.836.4414 |
| Volunteer Alexandria .....                                     | 703.836.2176 |

## Voter Information

|   |                |
|---|----------------|
| Alexandria Registrar of Voters .....              | 703.746.4050   |
| Virginia Department of Motor Vehicles (DMV) ..... | 804.497.7100   |
| Virginia State Board of Elections.....            | 1.800.552.9745 |
| TTY:.....   | 1.800.260.3466 |



## Phone Numbers Alphabetically By Name

|  |                                |
|--|--------------------------------|
| AARP Virginia.....   | 1.866.542.8164                 |
| ABCD Helpline (After Breast Cancer Diagnosis) .....  | 1.800.221.2141                 |
| Administration for Community Living (ACL) .....  | 202.401.4634                   |
| Adult Education.....   | 703.619.8027 or 703.824.6845   |
| Adult Protective Services .....  | 703.746.5778                   |
| Alcohol and Drug Abuse Services .....  | 703.746.3600                   |
| Alcoholics Anonymous (Northern VA Intergroup) .....  | 703.293.9753                   |
| Alex311 (Previous Call.Click.Connect).....   | 703.746.4311                   |
| Alexandria Adult Day Services Center.....  | 703.746.5676                   |
| Alexandria Bar Association Lawyer Referral .....   | 703.548.1106                   |
| Alexandria Commission on Aging (COA).....  | 703.746.5999                   |
| Alexandria Commission on Persons with Disabilities .....                                   | 703.746.4550                   |
| Alexandria Community Shelter.....  | 703.746.3660                   |
| Alexandria Cooperative Extension Office - Nutrition Education.....                         | 703.746.5544                   |
| Alexandria Marriage Certificates and Divorce Records .....                                 | 703.746.4044                   |
| Alexandria Neighborhood Health Services, Inc. Dental Clinic<br>(ANHSI Dental Clinic) ..... | 703.535.5568                   |
| Alexandria Neighborhood Health Services, Inc.....  | 703.535.5568                   |
| Alexandria Redevelopment & Housing Authority (ARHA) .....                                  | 703.549.7115                   |
| Alexandria Registrar of Voters .....   | 703.746.4050                   |
| Alexandria Rehabilitation & Healthcare Center.....   | 703.684.9100                   |
| Alexandria VET Center .....  | 703.360.8633                   |
| Alexandria Yellow Cab (24-hour notice for lift vans).....                                  | 703.549.2500                   |
| Alfred Street Baptist Church.....  | 703.683.2222                   |
| ALIVE! Food Distribution Program.....  | 703.837.9321                   |
| ALIVE! Home Delivery Food Program.....   | 703.549.3692                   |
| ALIVE! House .....   | 703.837.9300                   |
| Alzheimer's Association (National Capital Area) .....                                      | 703.359.4440                   |
| Alzheimer's Disease Education and Referral Center.....                                     | 1.800.438.4380                 |
| American Cancer Society .....  | 1.800.227.2345                 |
| American Diabetes Association.....   | 703.549.1500 or 1.800.342.2383 |
| American Heart Association (Greater Washington Region).....                                | 703.248.1700                   |
| American Red Cross - Alexandria Chapter .....  | 703.549.8300                   |
| American Speech-Language Hearing Association (ASHA)<br>.....                               | 301.296.5700 or 1.800.638.8255 |
| Americoast Maryland LLC/Mid-Atlantic Health Care .....                                     | 800.946.9943                   |
| AniMeals on Wheels.....  | 703.836.4414 extension 120     |
| Annie B. Rose House .....  | 703.548.4946                   |
| Apartment Locator Services (FREE) Southern Management.....                                 | 1.888.612.7868                 |
| Armor Medical.....   | 703.204.1213                   |
| Arthritis Foundation .....   | 1.844.571.4357                 |

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| Assurance Wireless Lifeline Assistance Program .....  | 1.888.321.5880   |
| At Home in Alexandria .....   | 703.231.0824   |
| Autism Society Northern Virginia Chapter .....  | 703.495.8444   |
| Beasley Square Apartments.....  | 703.853.0638   |
| Bellefonte Gardens.....   | 703.746.3400   |
| Benchmark at Alexandria (Opening 2024).....   | 571.946.5035   |
| Benefits Checkup.....   | <a href="http://www.benefitscheckup.org">www.benefitscheckup.org</a> |
| Birmingham Green Nursing Facility .....   | 703.257.0935   |
| Brain Injury Association of America .....   | 703.761.0750   |
| Brandywine Living in Alexandria .....   | 703.940.3300   |
| Carpenter's Shelter .....   | 703.548.7500   |
| Casey Clinic (Flora Krause Casey Health Center) .....   | 703.746.4886   |
| Catholic Charities Christ House Evening Meal.....   | 703.549.8644   |
| CCDA St. Lucy Food Pantry at Christ House.....  | 703.548.4227   |
| Center for Pastoral Counseling of Virginia .....  | 703.903.9696   |
| Centers for Medicare and Medicaid Services (CMS) .....  | 1.800.633.4227   |
| Charles E. Beatley, Jr. Central Library.....  | 703.746.1702   |
| Charles Houston Recreation Center.....  | 703.746.5552   |
| Cherry Blossom PACE.....  | 571.789.0770   |
| Children and Adults with Attention Deficit/Hyperactivity Disorder of Northern Virginia<br>(CHADD) .....           | 301.306.7070   |
| Chinquapin Recreation Center.....   | 703.746.5553   |
| Christ Church Lazarus.....  | 703.549.1450   |
| Church of the Resurrection West End.....  | 703.998.0888   |
| City of Alexandria County Clerk Death Certificates.....   | 804.662.6200   |
| City of Alexandria County Clerk Marriage Certificates and Divorce Records<br>.....                                | 703.746.4044   |
| City of Alexandria Department of Recreation, Parks and Cultural Activities<br>.....                               | 703.746.5419   |
| City of Alexandria Department of Recreation, Parks and Cultural Activities Program and<br>Event Registration..... | 703.746.5419   |
| City of Alexandria Division of Aging and Adult Services .....   | 703.746.5999   |
| City of Alexandria Health Department.....   | 703.746.4996   |
| City of Alexandria Office of Community Services .....   | 703.746.5901   |
| Claridge House II .....   | 703.823.5444   |
| Columbia Lighthouse for the Blind .....   | 202.454.6400   |
| Commonwealth of Virginia Department of Motor Vehicles/Alexandria.....   | 804.497.7100   |
| Commonwealth's Attorney.....  | 703.746.4100   |
| Community Action Agency .....   | 703.746.5700   |
| Consumer Affairs .....  | 804.786.2042   |
| Consumer Credit Counseling (Money Management International) .....   | 703.836.0482   |
| Consumer Product Safety Commission Hotline .....  | 1.800.638.2772   |
| Consumer Protection Hotline .....   | 1.800.552.9963   |
| Cover Virginia .....  | 1.855.242.8282   |

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| Customer Call Center.....   | 703.746.5700   |
| DASH Bus/Alexandria Transit Company.....  | 703.746.3274/703.746.DASH  |
| DaVita Dialysis Center .....  | 1.800.424.6589   |
| Detox.....  | 703.746.3636   |
| Diamond Transportation Services (24-hour notice for lift vans) .....            | 703.912.7606   |
| Domestic Violence Program .....   | 703.746.4911   |
| Dominion Hospital.....  | 703.538.2872   |
| Dominion Virginia Power (electric company).....                                 | 1.866.DOM.HELP / 1.866.366.4357                                    |
| D.O.T. -Transportation for People with Disabilities .....                       | 703.836.5222   |
| D.O.T. - Reservations .....   | 703.836.5222   |
| Downtown Baptist Church Open Table.....   | 703.549.5544   |
| E lance at Alexandria (formerly The Fountains) .....                            | 703.845.5100   |
| E lance at Old Town.....  | 703.236.1226   |
| E lance at West End .....   | 703.940.3300   |
| Eldercare Locator.....  | 1.800.677.1116   |
| Ellen Coolidge Burke Branch Library.....  | 703.746.1704   |
| Encore Learning (formerly ALRI) .....   | 703.228.2144   |
| ENDependence Center of Northern Virginia, Inc. ....                             | 703.525.3268   |
| Ethiopian Community Development Council, Inc. (ECDC).....                       | 703.685.0510   |
| Experience Works (formerly Green Thumb, Inc.) .....                             | 1.866.397.9757   |
| Eye Care America.....   | <a href="http://www.eyecareamerica.org">www.eyecareamerica.org</a> |
| Federal Trade Commission .....  | 202.326.2222   |
| Fennel-Sauls Vocational Day Program (Central Intake) .....                      | 703.746.3400   |
| Food For Others.....  | 703.207.9173   |
| Fort Belvoir Outpatient Clinic.....   | 571.231.2408   |
| Foxchase of Alexandria .....  | 571.451.0532   |
| Fresenius Care (Dialysis Service).....  | 703.370.8250   |
| Friendly Visitor Program.....   | 703.836.4414   |
| George Washington University Hospital - Geriatric Center .....                  | 202.741.2222   |
| Goodwin Living .....  | 703.578.1000   |
| Grace Episcopal Church.....   | 703.549.1980   |
| Groceries to Go.....  | 703.836.4414 extension 112   |
| Haven of Northern Virginia .....  | 703.941.7000   |
| Hearing Loss Association of America.....  | 301.657.2248   |
| Hispanic Committee of Virginia (NVFS) .....                                     | 703.671.5666   |
| Hogar Immigrant Services (Catholic Charities of the Diocese of Arlington) ..... | 703.534.9805   |
| Home Ownership Assistance Program.....  | 703.746.3099/3097  |
| Home Rehabilitation/Repair Loans.....   | 703.746.4990   |
| Homeless Services Assessment Center .....                                       | 703.746.5700   |
| Home-based Care Program.....  | 703.746.5999   |
| Howard University, College of Dentistry Dental Clinic.....                      | 202.806.0008   |
| INOVA Alexandria Hospital Physician Referral .....                              | 1.855.694.6682   |
| INOVA Alexandria Hospital.....  | 703.504.3000   |
| INOVA Comprehensive Addiction Treatment Services (CATS) .....                   | 703.289.7560   |

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| INOVA Fairfax Behavioral Health Services .....                         | 703.660.8100                     |
| Insight Memory Care Center.....  | 703.204.4664                     |
| James M. Duncan Branch Library .....                                   | 703.746.1705                     |
| Jewish Community Center of Northern Virginia (JCCNV).....              | 703.323.0880                     |
| Jewish Council for the Aging of Greater Washington.....                | 703.425.0999 or 301.255.4200     |
| Jewish Social Service Agency (JSSA).....                               | 703.204.9100 or 703.896.7918     |
| Johns Hopkins Pharmaquip Inc.....                                      | 703.440.3600                     |
| Kate Waller Barrett Branch Library.....                                | 703.746.1703                     |
| Korean Services (Salvation Army).....                                  | 703.385.8702 extension 28        |
| Ladrey Hi-Rise.....  | 703.549.7115                     |
| Landlord/Tenant Relations .....  | 703.746.4990                     |
| Legal Services of Northern Virginia.....                               | 703.684.5566 (Alexandria Office) |
| Leonard "Chick" Armstrong Recreation Center .....                      | 703.746.5554                     |
| Lifetime Learning /Lifelong Learning Institute.....                    | 703.503.0600                     |
| Liquid Supplement Program .....  | 703.746.5999                     |
| Literacy Council of Northern Virginia, Inc. ....                       | 703.237.0866                     |
| Meade Memorial Canned Food Distribution.....                           | 703.549.1334                     |
| Meade Memorial Church Bag Lunch.....                                   | 703.549.1333                     |
| Meade Memorial Saturday Feeding Program.....                           | 703.549.1334                     |
| Meals on Wheels (subsidized) .....                                     | 703.746.5999                     |
| Meals on Wheels (private pay).....                                     | 703.836.4414 extension 112       |
| Medical House Supply Group.....  | 703.533.2290                     |
| Medicaid Helpline.....   | 1.804.786.6145                   |
| Medicaid Program.....  | 703.746.5801                     |
| MedicAlert + Alzheimer's Association Safe Return .....                 | 1.888.572.8566                   |
| Medicare Rights Center.....  | 1.800.333.4114                   |
| Mental Health America.....   | 703.684.7722                     |
| MetroAccess .....  | 301.562.5360                     |
| Metropolitan Washington Ear.....                                       | 301.681.6636                     |
| Money Management International.....                                    | 703.836.0482                     |
| MTS Transportation, Inc.....   | 703.652.0816                     |
| Multicultural Clinical Center.....                                     | 703.354.0000                     |
| Multicultural Human Services Center (NVFS).....                        | 571.748.2800                     |
| Nannie J. Lee Memorial Recreation Center.....                          | 703.746.5550                     |
| National Academy of Elder Law Attorneys (NAELA) .....                  | 703.942.5711                     |
| National Active and Retired Federal Employees Association (NARFE)..... | 703.838.7760                     |
| National Caucus and Center on Black Aged, Inc.....                     | 202.637.8400                     |
| National Consumers League .....  | 202.835.3323                     |
| National Hospice and Palliative Care Organization .....                | 703.837.1500                     |
| Nationwide Lawyer Referral Service.....                                | 1.800.552.7977                   |
| Northern Virginia Community College - Community Education.....         | 703.933.5073                     |
| Northern Virginia Community College Dental Hygiene Clinic.....         | 703.822.6655                     |
| Northern Virginia Dental Clinic.....                                   | 703.820.7170                     |
| Northern Virginia Long-Term Care Ombudsman .....                       | 703.324.5861                     |

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| Northern Virginia Payee Service.....  | 703.273.4590                   |
| Northern Virginia Resource Center for Deaf and Hard-of-Hearing Persons..... | 703.352.9055                   |
| Northern Virginia Senior Community Service Employment Program .....         | 703.488.8196                   |
| Northern Virginia Senior Olympics .....                                     | 703.228.4721                   |
| Oakland Baptist Church Food Bank.....                                       | 703.998.9006                   |
| Office of Human Rights .....  | 703.746.3140                   |
| Old Towne West.....   | 703.549.4343                   |
| Older Adult Clinical Services .....   | 703.746.3400                   |
| Older Women's League (OWL) Field Services Office.....                       | 202.567.2606                   |
| Osher Lifelong Learning Institute (OLLI) .....                              | 703.503.3384                   |
| Patrick Henry Recreation Center.....  | 703.746.5541                   |
| Pendleton Park.....   | 703.271.8400                   |
| Pension Rights Center .....   | 202.296.3776                   |
| Power-Plus 55.....  | 703.746.5575                   |
| Prevention of Blindness Society Low Vision Learning Center.....             | 703.652.7803                   |
| Prevention of Blindness Society of Metro Washington .....                   | 202.234.1010                   |
| Project Lifesaver.....  | 703.746.5002 or 703.746.5136   |
| Real Estate Tax/Property Tax Relief/Deferral .....                          | 703.746.3909/3902              |
| Rebuilding Together Alexandria .....  | 703.836.1021                   |
| Reduced Fare Program for People with Disabilities .....                     | 202.962.2700                   |
| Regional Resources Dial 211 Customer Call Center .....                      | 703.746.5700                   |
| Rent Relief Program .....   | 703.746.5918                   |
| Rental Accessible Modification Program (RAMP) .....                         | 703.746.4990                   |
| Road Scholar.....   | 1.800.454.5768                 |
| RSVP of Northern Virginia .....   | 703.246.3460                   |
| Salvation Army Emergency Food Program.....                                  | 703.548.0579                   |
| Saint Joseph Catholic Church.....   | 703.836.3725                   |
| Saint Martin de Porres Senior Center .....                                  | 703.751.2766                   |
| Saint Paul's Lazarus Ministry.....  | 703.548.3312                   |
| Senior Cool Care Program.....   | 703.746.5999                   |
| Senior Helpline (Jewish Council for the Aging of Greater Washington) .....  | 703.425.0999                   |
| Senior Link (ACTS Helpline).....  | 703.368.4141                   |
| Senior Services of Alexandria .....   | 703.836.4414                   |
| Senior Taxi Yellow Card Program .....                                       | 703.746.5999                   |
| Senior Transportation Services .....  | 703.746.3275                   |
| SeniorNavigator/disAbilityNavigator (VirginiaNavigator) .....               | 1.866.393.0957                 |
| Sexual Assault Center.....  | 703.683.7273                   |
| SHARE (Food network) .....  | 301.864.3115 or 1.800.217.4273 |
| Silver Service Card.....  | 703.836.4414                   |
| Silverado Alexandria .....  | 703.215.9110                   |
| Snow Buddies .....  | 703.836.2176                   |
| Social Security Administration – Medicare .....                             | 1.800.772.1213                 |
| Spina Bifida Association of the Mid-Atlantic Region .....                   | 1.800.621.3141 extension 20    |

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| State Corporation Commission.....                                       | 1.800.552.7945 or 804.371.9741   |
| Statewide Senior Legal Helpline.....                                    | 1.844.802.5910                   |
| Sunrise of Alexandria .....   | 703.348.1022                     |
| Supplemental Nutrition Assistance Program (SNAP-formerly Food Stamps)   |                                  |
| City of Alexandria, Benefits Programs.....                              | 703.746.5801                     |
| Talking Book Service .....  | 703.746.1760                     |
| The Arc of Northern Virginia .....                                      | 703.208.1119                     |
| The View Alexandria by Goodwin Living (formerly The Hermitage).....     | 703.797.3800                     |
| The Landing Alexandria .....  | 571.814.5830                     |
| The National Multiple Sclerosis Society National Capital Chapter .....  | 202.296.5363                     |
| The Senior Center at Charles Houston.....                               | 703.746.5456                     |
| The Source Book, Guide to Retirement Living.....                        | 703.992.1100 or 1.800.394.9990   |
| The United States Social Security Administration .....                  | 1.800.772.1213                   |
| TTY.....  | 711(VA Relay)                    |
| U.S. Department of Health and Human Services Office of Civil Rights     |                                  |
| Main.....   | 1.800.368.1019                   |
| TTD.....  | 1.800.537.7697                   |
| U.S. Department of Veterans Affairs .....                               | 1.800.827.1000                   |
| United Cerebral Palsy Affiliates .....                                  | 202.269.1500                     |
| Verizon Telephone Company Lifeline Program.....                         | 1.800.837.4966                   |
| Veterans (Armed Forces) services through the Red Cross .....            | 240.485.3031                     |
| Veterans Crisis Line .....  | 1.800.273.8255 Press 1           |
| Veterans Health Care Benefits at Fort Belvoir .....                     | 571.231.2408                     |
| Virginia American Water.....  | 703.549.7080                     |
| Virginia Department of the Aging and Rehabilitation Services (DARS).... | 1.800.552.3402                   |
| Virginia Department for the Deaf and Hard-of-Hearing                    |                                  |
| Voice/TTY.....  | 1.800.552.7917 or 1.804.662.9502 |
| Virginia Department for Veteran Services .....                          | 703.417.9090                     |
| Virginia Department of Agriculture and Consumer Services.....           | 1.800.552.9963                   |
| TTY .....   | 1.800.828.1120                   |
| Virginia Department of Health, Office of Vital Records.....             | 804.662.6200                     |
| Vital Records - Any State .....   | www.vitalrec.com                 |
| Virginia Department of Motor Vehicles .....                             | (DMV) 804.497.7100               |
| Virginia Employment Commission Job Service .....                        | 703.813.1300                     |
| Virginia Housing Development Authority.....                             | 1.877.428.8844                   |
| Virginia Housing Development Authority Accessibility .....              | 804.782.1986                     |
| Virginia Insurance Counseling and Assistance Program (VICAP).....       | 703.746.5999                     |
| Virginia Relay Center Voice/TTY .....                                   | 1.800.552.7917                   |
| Virginia State Board of Elections.....                                  | 1.800.552.9745                   |
| TTY .....   | 1.800.260.3466                   |
| Volunteer Alexandria .....  | 703.836.2176                     |
| Washington DC VA Medical Center.....                                    | 202.745.8000                     |
| Washington Gas Company (natural gas).....                               | 703.750.1000                     |
| TTY .....   | 703.750.7975                     |

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| Washington Metropolitan Area Transit Authority (WMATA)..... | 202.637.7000                |
| Weatherization Assistance Program.....                      | 540.665.0200 extension 5103 |
| West End Wellness Center .....                              | 703.746.3456                |
| William Ramsay Recreation Center .....                      | 703.746.5558                |
| Woodbine Rehabilitation and Health Care Center.....         | 703.836.8838                |
| Workforce Development Center.....                           | 703.746.5940                |
| YMCA.....   | 703.838.8085                |



## DCHS Programs

Administrative Offices, Community Services Board, 703.746.3400  
Adult Developmental Disability Case Management, 703.746.3333  
Aging and Adult Services, 703.746.5999  
Alexandria Campaign on Adolescent Pregnancy, 703.746.3131  
Alexandria Vocational Services, 703.746.3333  
Child Assessment and Treatment Center, 703.838.4708  
Child Welfare, 703.746.5757  
Center for Alexandria's Children, 703.746.6008  
Community Services, 703.746.5901  
Detox Center, 703.746.3636  
Domestic Violence Program, 703.746.4911  
Early Childhood Division, 703.746.5437  
Eligibility Programs, 703.746.5801  
Emergency Services, 703.746.3401  
Homeless and Ex-Offender Services, 703.746.5912  
MH/ID/SA Intake, 703.746.3535  
Outpatient Mental Health Services, 703.746.3400  
Parent Infant Education Program, 703.746.3350  
Residential Services Administrative Offices, 703.746.3500  
School-Age Youth Development, 703.746.3436  
Sexual Assault Center, 703.683.7273  
Substance Abuse Prevention Coalition of Alexandria, 703.746.3670  
Substance Abuse Services, 703.746.3600  
West End Wellness Center (formerly Clubhouse), 703.746.3456  
Workforce Development Center, 703.746.5940

**703.746.5999**

**[www.alexandriava.gov/Aging](http://www.alexandriava.gov/Aging)**