INSTRUCTIONS TO ACCESS THE DCHS CLIENT PORTAL

Get Connected!

Introducing our convenient client website!

In the online client portal, you can enjoy messaging, view treatment records and bills, and much more right from your phone or computer!

Follow the steps below to set up your secure user account.



STEP 1

Scan the QR Code with your mobile device and follow all instructions.



Request access through your Case Manager, Intake or Reception staff. Adults and/or legal guardians must register to view information for those under 18 years of age.

STEP 1 ►

OR

After requesting access to the client portal, you will receive an email within two business days with a registration key code and link.

STEP 2 ►

Enter all information requested and follow all instructions as you register.

STEP 3 ► ^C

Once all steps have been followed you will have access to your client information.

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Questions? Call your case manager or email DCHSClientPortal@alexandriava.gov. ALEXANDRIAVA.GOV/DCHS