



Welcome to the Department of Community and Human Services

DCHS envisions a community in which residents enjoy a sense of well-being, safety, and self-sufficiency. The Center for Economic Support brings that vision to life through access to both federal benefits programs and community supports. Below is a brief description of the resources available to City of Alexandria residents and the timeline for the application and renewal process.

Community Services

Necessary Information

Where to Apply

In Person

4850 Mark Center Drive
5th Floor – Workforce Development
Center Resource Room

By Phone

833.522.5582

What You Need

- Identification
- Proof of residency
- Income from last 30-60 days

Questions?

Call: 703.746.5700

Text: 703.346.5599

Visit Us In Person

4850 Mark Center Drive
Alexandria, VA
5th Floor
Monday – Friday
8 a.m. – 5 p.m.

Programs	Homeless Services	Rent Relief Program	Emergency Rental Assistance	Emergency Utility Assistance	Emergency Prescription Assistance	Burial Assistance
Description	Homeless Services provides support to residents who are at risk or currently experiencing homelessness. Screening for emergency shelters and supports to help individuals stay housed in the community.	The Rent Relief Program offers a monthly rent subsidy to individuals 65 years or older, or those with a permanent or total disability.	Emergency Rental Assistance may be available for households unable to pay their rent due to a crisis. The goal is to help residents stay in their homes and avoid homelessness.	Emergency Utility Assistance may be available for households that can't pay their utility bills or have had their utilities turned off.	Emergency Prescription Assistance helps eligible adults with one-time prescription costs of \$50 or more.	Burial Assistance is provided for basic, direct burial or cremation needs for eligible, low-income City of Alexandria residents.
Decision Wait Time	Wait times may vary depending on each person's or family's needs.	It can take up to 7 business days after submitting all necessary documents to receive a decision.				
Length of Time to Receive Service	Households on the shelter waitlist are eligible to receive case management support to help with the housing search. Once in shelter, efforts are focused on quickly finding a permanent home.	Households need to reapply annually every 12 months.	Up to three months of rent assistance within 12 months.	Financial assistance to pay utilities twice within 12 months.	One time only.	N/A

Due to eligibility guidelines, some people may not qualify for these services.

October 1, 2025