

Increase ▲
 Decrease ▼
 No Change ●

Positive Change ▲
 Negative Change ▼
 No Change ●

Behavioral Health and Substance Use

Goal: Support Alexandria residents affected by mental illness, developmental disabilities, and substance use disorders

Outcome Indicators

Indicator	Most Recent Year	Change from Previous Year	Trend
Percent of adults reporting improvement in symptom management after seeking emergency behavioral health services	89%	41% ▲	
Percent of outpatient treatment adults who met their treatment goal(s)	76%	6% ▲	

Situational Awareness

Indicator	Most Recent 12 Months	Change From Previous 12 Months	Trend
Non-Fatal Opioid Overdoses	47	-4% ▼	
Fatal Opioid Overdoses	7	600% ▲	
Drug/Narcotic Offenses	215	-37% ▼	
Gambling	27	No Change ●	
Liquor Law Violation	88	10% ▲	
Drunkenness	292	-8% ▼	
DWI	170	1% ▲	
Domestic Violence Hot Line Calls - Non-Family Violence Calls	713	-3% ▼	
Domestic Violence Hot Line Calls - Family Violence Calls Adult/Child Males	261	-10% ▼	
Domestic Violence Hot Line Calls - Family Violence Calls Adult/Child Females	1,401	-10% ▼	
Domestic Violence Hot Line Calls - Family Violence	1,592	-14% ▼	
Domestic violence warrants filed	944	14% ▲	
Mental Health Emergency Call Responses	2,484	-7% ▼	

Intervention

Indicator	Most Recent 12 Months	Change From Previous 12 Months	Trend
NARCAN dispensed by Health Department	52	-31% ▼	
Number of Adult TDOs in the Area	326	23% ▲	
Number of Adult TDOs out of the Area	92	-6% ▼	

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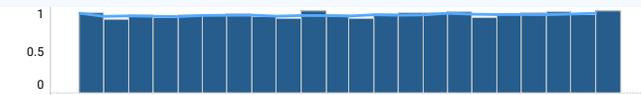
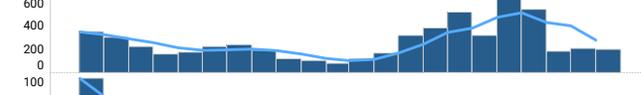
Healthy & Safe Homes

Goal: Ensure all Alexandrians have healthy and safe, hazard-free housing

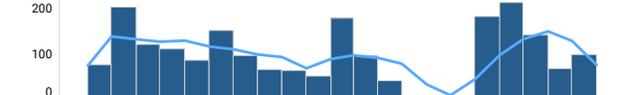
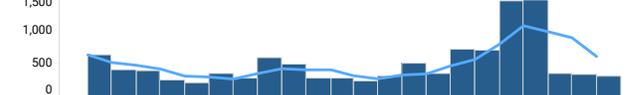
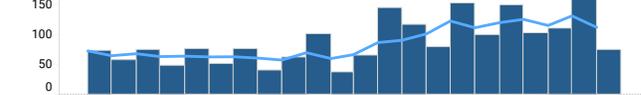
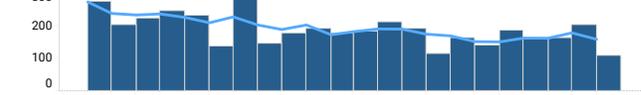
Outcome Indicators

Indicator	Most Recent Year	Change From Previous Year	Trend
Percent of renter households with incomes up to \$75,000 who are housing cost burdened	81%	0%	

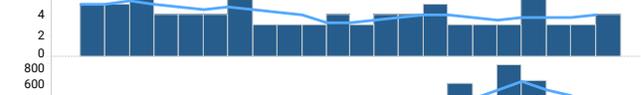
Situational Awareness

Indicator	Most Recent 12 Months	Change From Previous 12 Months	Trend
Percentage of Code cases responded to within established timelines	82%	2%	
Number of property maintenance and nuisance code cases initiated	3,762	53%	
Individuals Experiencing Homelessness for the First Time	772	-16%	

Prevention

Indicator	Most Recent 12 Months	Change From Previous 12 Months	Trend
Number of proactive residential rental inspections performed	1,037	-14%	
Number of proactive inspection activities including surveys, block inspections, notices and customer contact	6,887	56%	
Number of fire protection systems inspections by the Fire Protection Systems Retesting Unit	1,294	64%	
Number of fire code inspections by the Fire Marshal's Office	1,991	-21%	

Intervention

Indicator	Most Recent 12 Months	Change From Previous 12 Months	Trend
Total Entries to Emergency Shelter, Safe Haven, or Transitional Housing	1,551	-32%	
Medically Fragile Homeless with APS Involvement	45	-13%	
Number of complaint and nuisance inspection activities conducted, including notices, orders and customer contact	4,609	40%	

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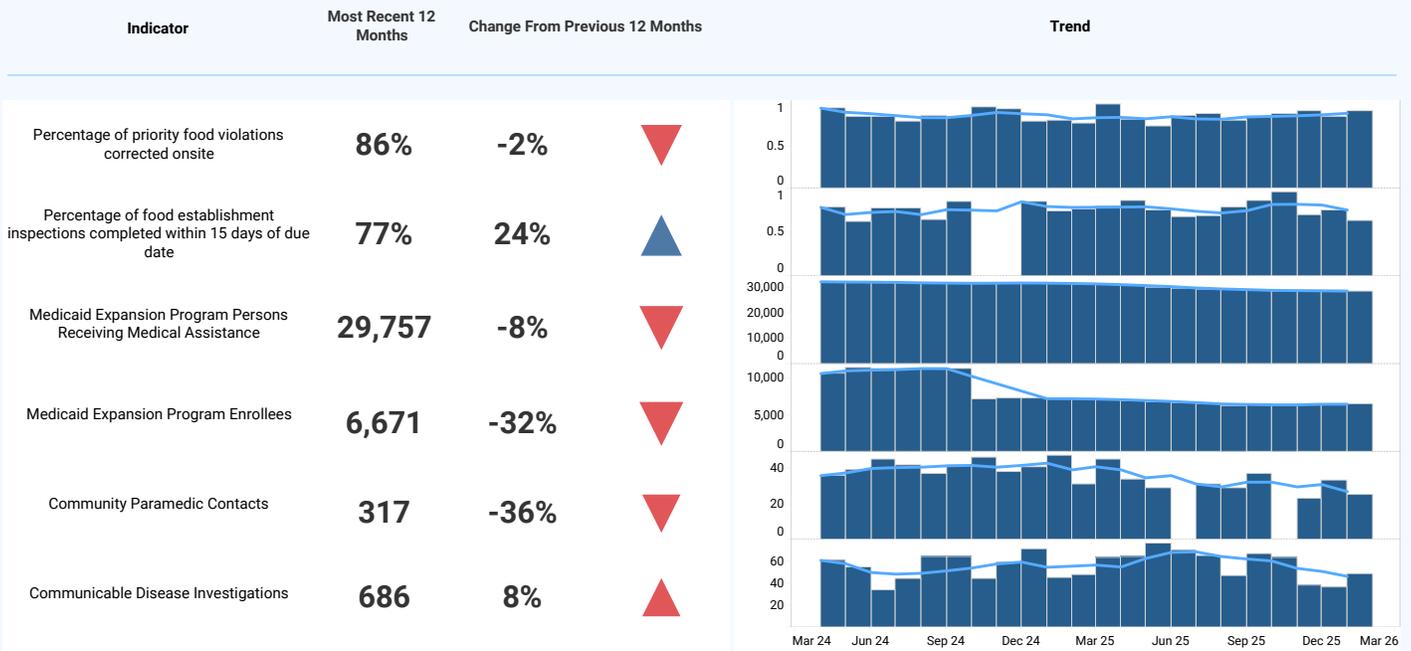
Community Health

Goal: Reduce health inequities so all Alexandrians have the opportunity to live their healthiest lives

Situational Awareness



Intervention



Medicaid Expansion Program Enrollees decreased due to a technical change in reporting and not a significant drop in coverage.

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Public Safety Response

Goal: Protect the lives and property of the residents, businesses, and visitors of Alexandria

Outcome Indicators

Resident Survey Indicator	Most Recent Survey	Change from Previous Survey	Trend
Satisfaction with efforts to collaborate with the community to address crime	83%	-4%	●
Satisfaction with crime prevention	74%	-5%	●
Satisfaction with Police services	87%	-2%	●
Satisfaction with fire protection and education	78%	-4%	●
Satisfaction with Fire services	95%	-1%	●

Situational Awareness

Indicator	Most Recent 12 Months	Change From Previous 12 Months	Trend
Total incident responses by AFD (Within Alexandria Only)	23,198	-2%	▼
Total incident responses by AFD (Including Mutual Aid)	28,573	2%	▲
Number of Non-Emergency Calls	238,612	0%	●
Incidents for public service (non-emergency)	2,179	14%	▲
Number of Emergency Dispatches	16,349	-1%	●
Number of 911 Calls	72,207	-1%	▼
Incidents resulting in structures, vehicles, or outside fires	491	-2%	▼
Incidents dispatched for medical or rescue reasons	20,653	1%	▲
Incidents dispatched for fire or smoke	4,317	-1%	▼
Number of patients transported by AFD units	11,330	3%	▲
Number of patients who declined transport by AFD	457	-20%	▼
Incidents resulting in false calls and malfunctioning detection & suppression systems	56	-	●

Intervention

Indicator	Most Recent 12 Months	Change From Previous 12 Months	Trend
Average Emergency Call Processing Time	1:59	-2%	▼

The priority level of APD and Fire/EMS that are classified as emergency dispatches changed so the data captured under the previous definition has been removed and the earliest data currently available is from April 2025. Reporting systems and standard changes have required a change in the incidents resulting in false calls and malfunctioning detection & suppression systems indicator that has made historic data uncomparable.

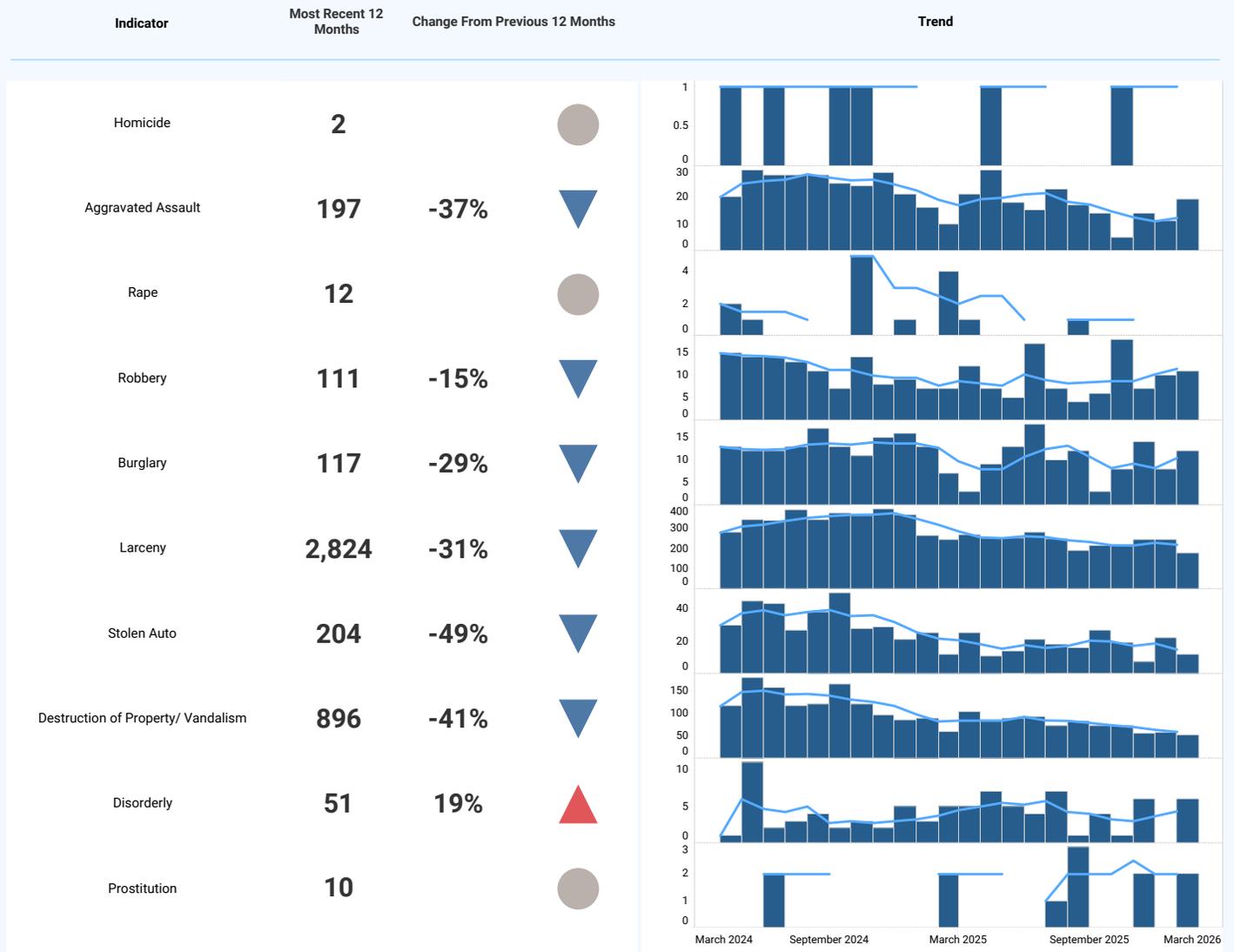
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Crime Yearly Situational Awareness



Increase ▲ Positive Change
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Crime Situational Awareness



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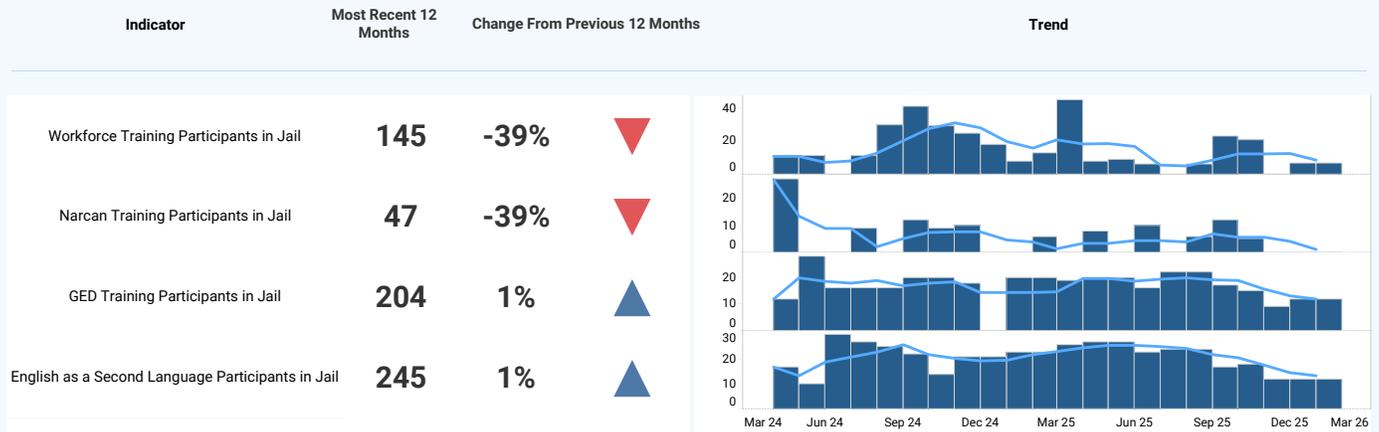
Recidivism

Goal: Reduce recidivism by providing treatment and programs to offending citizens

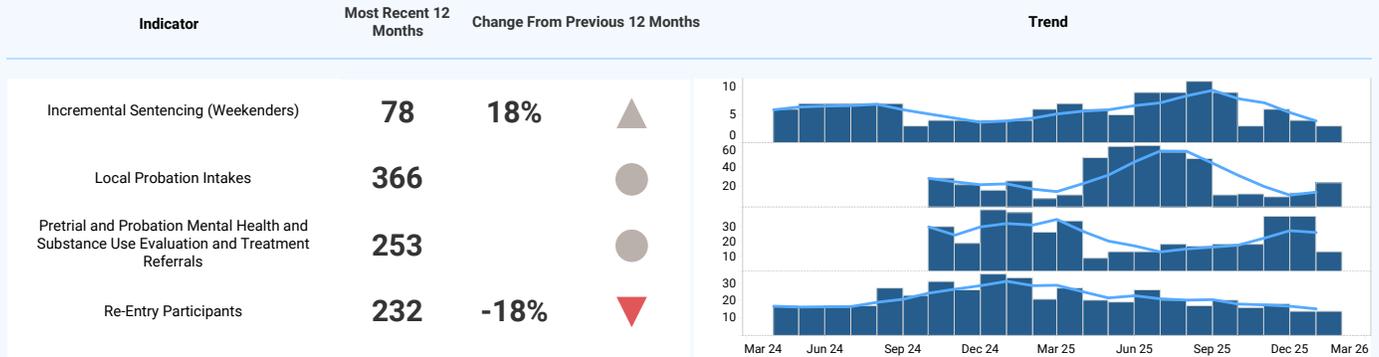
Situational Awareness



Prevention



Intervention



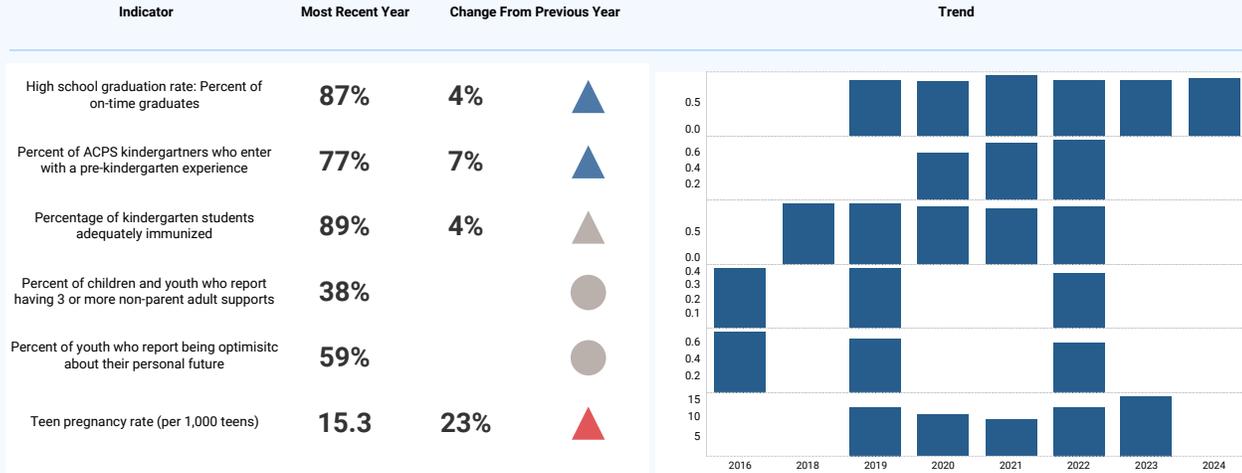
Local pretrial and probation indicators are preliminary as a new data tracking system is developed. Virginia Supreme Court changed the data they report limiting Commonwealth's Attorney's data reporting. Their indicators will be reviewed and updated

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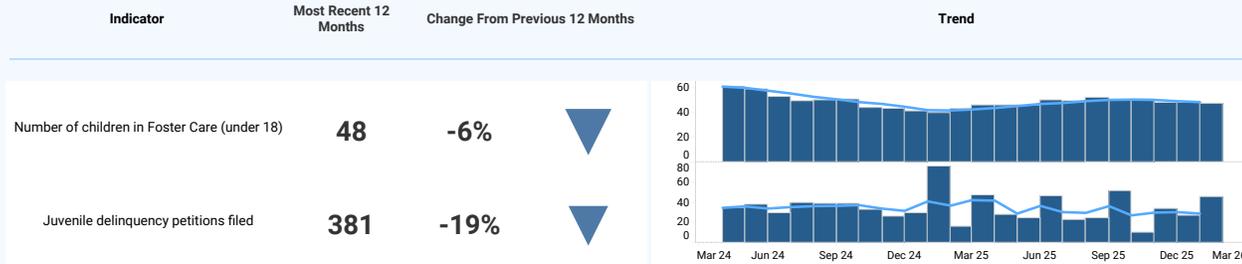
Youth Wellness

Goal: We build safe, stable, and nurturing environments and relationships for youth

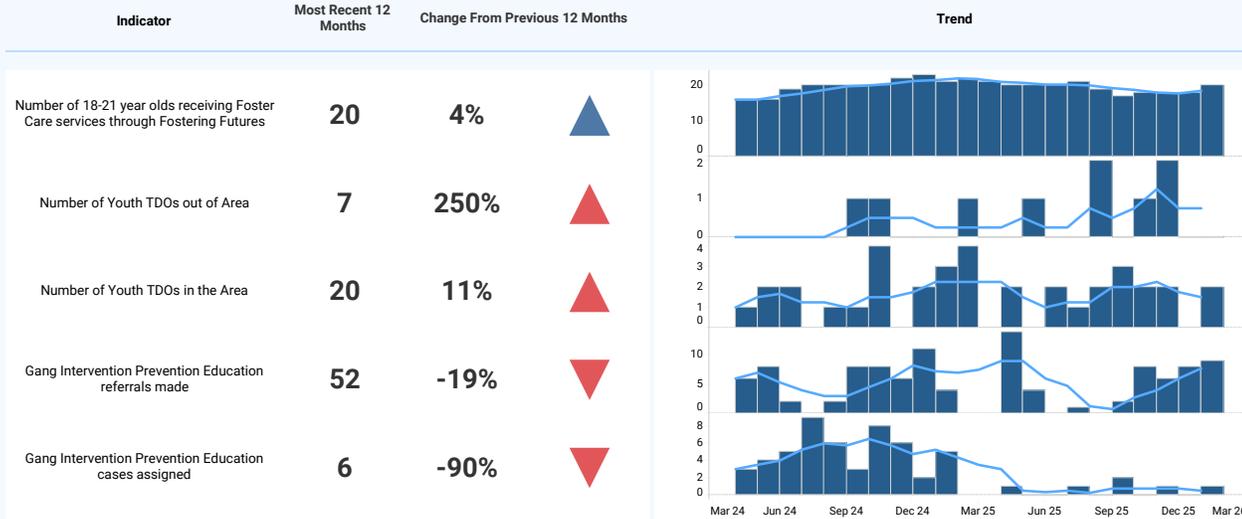
Outcome Indicators



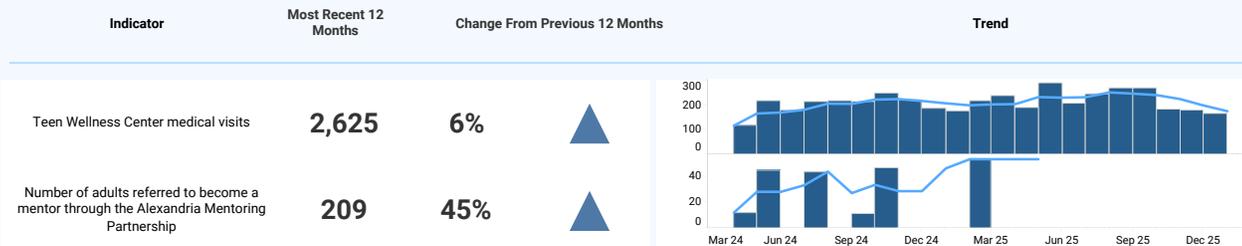
Situational Awareness



Intervention



Prevention



Some Court Services Unit data has not been updated due to State of Virginia data delays.

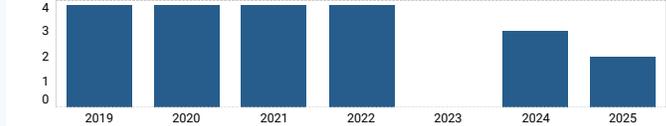
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Vision Zero

Goal: Traffic deaths and severe injuries are unacceptable

Outcome Indicators

Indicator	Most Recent Year	Change from Previous Quarter	Trend
Fatal Crashes	2	-33%	▼



Situational Awareness

Indicator	Most Recent 12 Months	Change From Previous 12 Months	Trend
Fatal Crashes	7		●
Crashes with a Major Injury	35	6%	▲
Crashes Involving Pedestrians	56	-8%	▼
Crashes Involving Bicyclists	13	44%	▲
Speeding Citations	1,511	-9%	▼
Non-Speeding Traffic Citations	7,163	8%	▲

