



# 6 MONTH LOOK AHEAD COUNCIL PRIORITIES

## Priority Measurements

Percent of complaint cases responded to within 7-day timeline



Eviction Rate



Percentage of households earning less than \$75K that are housing cost-burdened



Percent of 8th graders who have seen or heard violence or abuse at home



Percent of plans approved by Council in 1 year or less:



Percent of plans approved for construction in 1 year or less



Residential Share of Real Estate Tax Distribution



Turnover Rate



Complete three labor agreements and prepare for the organization of City's fifth bargaining unit

### Advance Housing Opportunities

**Monitor & Support Housing Projects in Development and Construction**

**Tenant Protections**

**Healthy Homes Action Plan**

**Code Administration Forum for Tenants and Landlords**

**Economic Mobility and Youth Employment Efforts**

**Community Health Improvement Plan (CHIP)**

**Launch a Health Literacy Initiative**

**Implement Mobile Library Outreach Schedule**

**Enhance Language Access Services for Residents with Limited-English Proficiency (LEP)**

**Economic Mobility and Youth Employment**

**America250 Events**

**OneStart: Strengthen Development Review Processes**

**Increase Participation of Underrepresented Entrepreneurs in Multilingual Small Business Programs**

**Duke Street Corridor Planning Efforts**

**Enhance DECC's in-house Training Program**

**Expand Citywide Recruitment for Hard-to-Fill Roles**

**Implement New Onboarding and Performance Management Program**

**Enhanced Office of Human Rights Stakeholder Engagement**

**Recruit and Retain a Diverse RPCA Workforce**

### Reduce Community Disparities

### Strengthen our Economy

### Attract and Retain a Thriving Workforce



January - March 2026



April - June 2026

Sense lease up & Stabilization of the Alate

Integrate tenant protection strategies into the Housing 2040 Plan and continue to support state-level legislative proposals

Launch mold website and corresponding brochure

New pest workgroup to work with residents to develop education solutions for rodent and insect issues

Planning for next forum in May during Building Safety Month

Hold forum

Event held February 5

Release of final ARISE report and subsequent community conversation

Determine mental wellness & Landmark/Van Dorn focus areas.

Arlandria coalition will identify focus areas and begin root cause analysis.

Evaluate lessons learned from Amharic outreach and Seaport Foundation apprenticeship participants

Finalize new program and continue developing partnerships

Establish consistent programming with Southern Towers and Hopkins House

Language Access Training through NEOGov is set for launch in early February.

Prioritize launch of training to high-usage departments, then citywide

February: Plan and host Economic Stability & Upward Mobility Forum

Launch the Spring 2026 Shark Tank cohort

Planning meetings are being held. Kick off Event scheduled for Jan 26.

New Lyceum exhibit opening and Sails on the Potomac event planned for June.

Complete final site plan checklist, begin work to reduce conditions, start Green Building Policy implementation

Ongoing conditions update and Green Building Policy implementation. Start adjustments related to state code changes

Continue to grow the participation of previously underrepresented entrepreneurs in small business programs, especially in languages other than English.

Draft plan framework public review in April.

Draft Plan recommendations for June public review.

Recently cross-trained staff will earn certification from regional academy

Recruitment begins for new hire training academy

Finalize recruitment process standards

Initiate development of recruitment training

Continue to refine reporting on evaluation completion rates

Analyze reporting timelines

Provide investigator training to colleagues in Employee Relations

Provide trainings to assist colleagues with referral to OHR

Begin summer hiring process

Summer hiring underway



# 6 MONTH LOOK AHEAD ORGANIZATIONAL PRIORITIES



January - March 2026



April - June 2026

## Priority Measurements

Percent satisfied with the ease of doing business with the City (bill pay, applications, permits)

63%

2025

Percent satisfied with the ease of doing business with the City (bill pay, applications, permits)

52%

2025

Percent satisfied with the overall quality of City services?

72%

2025

Streamline Organization Systems and Processes

**Strengthen Citywide Customer Service**

Hold workshop to develop consistent & coordinated outreach model to properties reporting quality of life concerns

Report findings of model at May Health & Safety Coordinating Committee Meeting

**Alexandria Justice Information System Replacement**

Work on new warrant module & Justice Information Data Hub.

Start work on civil processes

**APEX Workflow**

Upgrade APEX testing & training environments

Deliver enhanced public facing portal

**Moving At The Speed of Business**

Online car tax registrations interface anticipated for implementation March 2026.

Expected to be in stable operation.

**DCHS Service Integration and Comprehensive Service Approach**

Prototype, test, and refine our approaches by gathering frontline feedback.

Convert successful prototypes/experiments into real-world pilots with clear success measures.

**Launch Police Auditor Accessible Complaint Form**

Complaint form successfully launched and accessible on the Auditor and Board website.

**Enhance Efficiency of Procurement Process**

Department user training will be underway.

System should be implemented.

**Interdepartmental Continuous Improvement to the Permit Center**

Internal AI Chatbot testing continues with good success

Continue to test AI chatbot with more staff

**Alex311 Customer Experience Initiative**

Community meetings will begin with the Healthy Homes Initiative.

Staff will continue researching AI capabilities relevant to 311.

**Enhance Public Safety Decision-Making with a Central Technology Hub**

Assess the impact of new technologies to enhance crime response and overall public safety.

Police officers' full adoption of data exchange hub by end of summer

**Contactless Payments**

Roll out secure payment terminals to West End Center.

Expand payment to include Apple Pay & Google Pay

**Establish Alcohol Safety Action Program in City of Alexandria**

Reduce the gap between outstanding account balances and the number of accounts requiring collection services.

Stabilize workloads and roles within the program.

**Citywide Strategic Communications plan**

Align Workplan items alongside Budget communications to present cohesive message of priorities and investments

Continue work with departments and partners to amplify City work with Budget language integration

**Update Resource Allocation & Cost Recovery Policy**

2026 Resource Allocation & Cost Recovery Policy adoption and implementation.

**Traffic Signal Modernization and Optimization**

New equipment is being installed for smarter signals along Duke and Van Dorn Streets

Finalize Citywide Signal Optimization Strategy plan

**Transportation Data Management & Digital Twin**

Uploaded 3 years of traffic data into signal dashboard

Synthesized existing data sources & dashboards to establish the foundation for the digital twin initiative

**Parks Capital Improvement Projects**

The Joseph Hensley Park construction will be complete.

The Colasanto Interactive Fountain will be complete.

**Enhance Public Safety Radio Systems & Upgrade the Radio Infrastructure**

Continue law portable replacements; Aspen and Watergate antennas replaced.

Order second year mobile radios; continue installing in new vehicles.

**Pavement Condition and Predictive Maintenance Initiative**

Installed equipment from four vendors and began scanning

Complete roadway assessments and analyze data

**Flood Action Alexandria Program**

Utility relocations for Commonwealth, Ashby, and Glebe should be near completion. Utility relocations for other projects should be near or at completion. The Cameron Run Sediment Removal project will be underway.

Improve and Innovate