



6 MONTH LOOK AHEAD COUNCIL PRIORITIES



April - June 2026



July - Sept 2026

Priority Measurements

Percent of complaint cases responded to within 7-day timeline



90%

FY2025

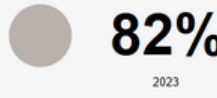
Eviction Rate



3.9

FY2025

Percentage of households earning less than \$75K that are housing cost-burdened



82%

2023

Percent of 8th graders who have seen or heard violence or abuse at home



27%

2023

Percent of plans approved by Council in 1 year or less:

33%

As of October 2025

Percent of plans approved for construction in 1 year or less

20%

As of October 2025

Residential Share of Real Estate Tax Distribution



82%

2024

Turnover Rate



10.5%

FY2025

Complete three labor agreements and prepare for the organization of City's fifth bargaining unit

Advance Housing Opportunities

Permanent Supportive Housing Collaborative Initiative with Office of Housing

Enroll a minimum of 6 more participants.

Tenant Protections

Work with Housing Alexandria to ensure lease up activities at Sansé progress in compliance with the City's anti-displacement policy for Arlandria. Continue to prepare for new legislative authority on 7/1, including VRTLA and eviction diversion programs..

Healthy Homes Action Plan

The pest workgroup will work with residents to create educational solutions to rodent & insect issues.

The Healthy Homes Network will begin work smoke-free or hoarding strategies.

Housing 2040 Plan

City Council to Consider Plan Adoption

Develop and Implement Equity Action Plans

The Office of Race and Social Equity will conduct the first full year review of the initial cohort that completed their Equity Action Plans between January 2025 - June 2025.

Forum for Tenants and Landlords Proactive Education Services

Forum with property managers confirmed for May 21. Forum includes professionals representing pest control services, property maintenance & waste management experts, and a mold remediation specialist.

Solicit feedback and implement improvements for FY27 Forum.

Economic Mobility and Youth Employment Efforts

SYEP launches June 22nd; ARISE final evaluation will be presented to City Council during the May 26 council meeting; Center for Economic Support (CES) will launch 2-year technical assistance partnership to embed coaching as a skill and mindset into culture to center dignity and power of residents seeking services. Begin Technical Assistance to create strategic plan for Office of Financial Empowerment.

Launch a Health Literacy Initiative

AHD will identify new groups & populations to offer the program, including returning to successful locations such as the Detention Center & the Seaport Foundation.

Develop a "partner-track" of the health literacy program to build capacity among community organizations to share critical health messages.

Complete the Community Health Assessment (CHA) & develop the Community Health Improvement Plan

The Mental Wellness coalition develop action steps to tackle the root causes behind their focus areas. The Landmark/Van Dorn coalition will select their focus areas and begin analyzing the root causes. The Arlandria coalition will finalize its vision and select their focus areas.

Douglass Cemetery Stormwater Improvements and Restoration

This project will be a little over halfway through the construction project by end of March.

This project is anticipated to be completed by Q4.

Implement Alexandria Community Remembrance Project

Committee of Inquiry Research underway. Continued Fundraising for Scholarship fund and working with Alexandria City High School Remembrance Club.

Benjamin Thomas Remembrance: August 8. Committee of Inquiry Research and fundraising continues.

Implement Priority Capital Improvement Projects

Colasanto Interactive Fountain and Fort Ward Playground will reach substantial completion.

The Holmes Run Trail and Simpson Park projects will reach substantial completion.

Market Catalyst Sites to Spur Development and Investment

New AEDP website will be launched with dedicated pages for catalyst sites.

Developers forum/NAIOP event. New marketing strategy that builds on the new website.

Increase Participation of Underrepresented Entrepreneurs in Multilingual Small Business Programs

Three initiatives will provide technical training for underrepresented entrepreneurs. The How to Start a Business workshop will be offered in Dari. A second workshop, also in Dari, will focus on starting a childcare business, including licensing requirements and available incentives. These workshops are offered in partnership with the Alexandria-based nonprofit ALIVE. The Guía de Comunicación para Limpieza (Cleaning Communication Guide) is a digital tool designed to help Spanish-speaking cleaning professionals communicate with clients. It will launch in late April 2026, with audio features added in May 2026.

Evaluate Innovation District Feasibility in Potomac Yard

Continue to explore options for a lab with a pending GO Virginia grant.

Onboard National Innovation Quarter Executive Director.

Plan and Implement America250 Events

Installation and opening of new Lyceum exhibit. Implementation of Sails on the Potomac event planned for June 12-14. Additional programs will be implemented about the 250th, including Alexandria Forum. Social videos are sharing 250th related content.

Waterfront Small Area Plan

Pending City Council direction, develop plans and submit for development review and permitting approvals.

Pending City Council direction, Advance construction documents and receive a GMP proposal for final design and construction.

Enhance Emergency Communications Training and Refining Recruitment

The next new hire academy will begin.

Staff will attend the Northern Virginia Criminal Justice Training Academy for General Instructor training.

Conduct an Employee Experience Survey

The survey is deployed and data collected.

The survey is analyzed and department action planning has begun.

Reduce Community Disparities

Strengthen our Economy

Recruit and Retain a Thriving Workforce



6 MONTH LOOK AHEAD ORGANIZATIONAL PRIORITIES



April - June 2026



July - Sept 2026

Priority Measurements

Percent satisfied with the ease of doing business with the City (bill pay, applications, permits)

63%
2025

Percent satisfied with the ease of doing business with the City (bill pay, applications, permits)

52%
2025

Percent satisfied with the overall quality of City services?

72%
2025

Streamline Organization Systems and Processes

RevenueOne, Version 8

Programming is underway. Completion expected by end of FY26.

Stable operation of version upgrade anticipated.

Enhance Efficiency & Effectiveness of Procurement Process

Department user training completed for Contracting component of new software.

System should be fully implemented & operational.

APEX Workflow

Migrate permit and land management system to the cloud.

Improve Customer Self-Service portal (CSS) - Update Tyler Cashiering.

Moving at the Speed of Business: Improving the Car Tax Payment Systems

Online registrations interface anticipated in Q4 FY26.

Expected to be in stable operation.

DCHS Service Integration and Comprehensive Service Approach

Convert successful prototypes/experiments into real-world pilots with clear success measures.

Finalize and embed proven solutions into our everyday operations.

Improve and Innovate

Advocate Code Changes and Host Code Training for Public

Proposed Code Changes to be heard by the Board of Housing and Community Development on May 11. Code change passed initial committees by consensus.

Interdepartmental Continuous Improvement to the Permit Center

Internal AI Chatbot testing continues with good success.

Complete internal AI testing and implement Chatbot.

Modernize & Streamline Human Service Transportation Initiatives

Release debit card RFP and evaluate vendor proposals.

Award contracts and expand system deployment across DOT and DCHS programs.

Advancing Environmental Sustainability and Clean Energy

Finalize studies, deploy E-blowers, expand multifamily recycling outreach, Duke Street Fuel Island Completion, start EV installs.

Advance Phase 2 studies, continue EV and infrastructure implementation.

Traffic Signal Modernization and Optimization

New fiber and smart signals is being installed.

Finalize Citywide Signal Optimization Strategy plan.

Transportation Data Management & Digital Twin

Uploaded 3 years of traffic data into signal dashboard.

Complete project agreement & begin work.

Standardize and optimize communications, engagement, and content creation tools

Bolster usage across citywide communicators.

Assess platform usage vs ROI.

Core Services

Federal and State Audit Oversight

OIA has completed an additional federal and state audit report which involved the DCHS Workforce Innovation and Improvement Act (WIOA) Compliance Review. Several other engagements are in various stages of completion, with anticipation of 10 to be complete in FY26.

Bus Rapid Transit Implementation

Duke Street 30% plans will be submitted.

West End Transitway buses will be procured.

Flood Action Alexandria Program

Utility relocations will be ongoing for the Commonwealth, Ashby, and Glebe Large Capacity project, the W. Reed and Dale St. Storm Sewer Improvements project and the Edison and Dale Storm Sewer Improvements Project. The Cameron Run Sediment Removal contract should be awarded.

Pavement Condition and Predictive Maintenance Initiative

Review data outputs and conduct second scan.

Complete roadway assessments and analyze data.