

The City of Alexandria uses social media to share information and engage with the public. We welcome your comments and feedback. To keep our pages respectful and useful for everyone, we ask that all participants follow these guidelines.

Comment Guidelines

The City of Alexandria reserves the right to remove comments or posts that include:

1. Off-topic or disruptive content: Comments or posts that are not related to the original City post, are repetitive, or disrupt ongoing discussions.
2. Profane, threatening, or harassing language: Comments or posts that include personal attacks, obscenity, pornography, vulgarity, or defamation (false statements about others).
3. Discriminatory content: Comments or posts that promote or perpetuate discrimination or hatred based on race, color, age, religion, sex, gender, marital status, genetics, public assistance status, national origin, disability, or sexual orientation.
4. Spam or repetitive submissions: Comments or posts that repeat the same message across multiple City posts, or that include advertising or unrelated links.
5. Violent or illegal activity: Comments or posts that encourage, promote, or threaten violence, crime, or other illegal acts.
6. Commercial promotion: Comments or posts that advertise or promote goods, services, or businesses.
7. Political campaigning: Comments or posts that promote or oppose ballot measures, political candidates, or political organizations.
8. Copyright or trademark violations: Comments or posts that use someone else's copyrighted or trademarked material without permission.
9. Private or medical information: Comments or posts that contain personally identifiable medical details or other protected health information.
10. Safety or security risks: Comments or posts that could compromise public safety, security systems, or ongoing investigations.

Additional Information

- Comment Closure: The City may turn off comments at any time, as allowed by the social media platform.
- Platform Rules: Each social media platform has its own rules for use. The City is not responsible for actions taken by those platforms, including comment removal or user bans.
- Private Messages: Messages sent to the City through social media may not be private and can be subject to the Virginia Freedom of Information Act (FOIA).
- Monitoring: City social media pages are monitored Monday through Friday, 8 a.m.–5 p.m., excluding holidays. Comments posted outside those hours may not

be reviewed or receive a response right away. We may not respond to every comment. Some questions or feedback may be handled through other City services or not require a response.

- Privacy Reminder: Social media is public. Please avoid posting personal information such as your address, phone number, Social Security number, or details about your children.
- Disclaimer: Comments, posts, and links made by members of the public do not represent the views of the City of Alexandria or its employees. The City does not endorse any opinions, products, or organizations mentioned by outside commenters.