FY 2026 ANNUAL REPORT
& FY 2027 WORK PLAN



DOCKLESS MOBILITY

WE ARE T&ES

Department of Transportation & Environmental Services

Mobility Services Division



ABOUT DOCKLESS MOBILITY

In November 2018, the City began to work with dockless mobility companies that began appearing in Alexandria. The City conducted a two-phased pilot program to determine the need for and structure of a permanent program. The Ad Hoc Scooter Task Force made a recommendation to City Council to create a permanent program, and in November 2021, the City Council approved the current Dockless Mobility program. Pursuant to City Code, the City has established an overall cap for the number of dockless mobility devices in the City of 1,200 scooters and 800 e-bikes. This cap on devices can be modified in the future as needed. Two companies have been approved for permits to operate in Alexandria through March 31, 2027.

FY 2026 MAJOR ACCOMPLISHMENTS

- Dockless **ridership increased by 43%** in FY 2026
- **Scored permit applications** based on past compliance and operational metrics.
- **Permitted two dockless mobility companies** to deploy up to 1,000 scooters and 100 e-bikes.
- Refined the **enhanced Alex311** dockless vehicle reporting function to facilitate prompt retrieval of improperly parked devices and track cases.
- Processed **160 Alex311 requests** related to dockless parking.
- Expanded **Dockless Mobility Slow Zones** that restricts speeds for dockless devices.
- Facilitated **six (6) demonstration events** by scooter operators including information on how to ride safely.





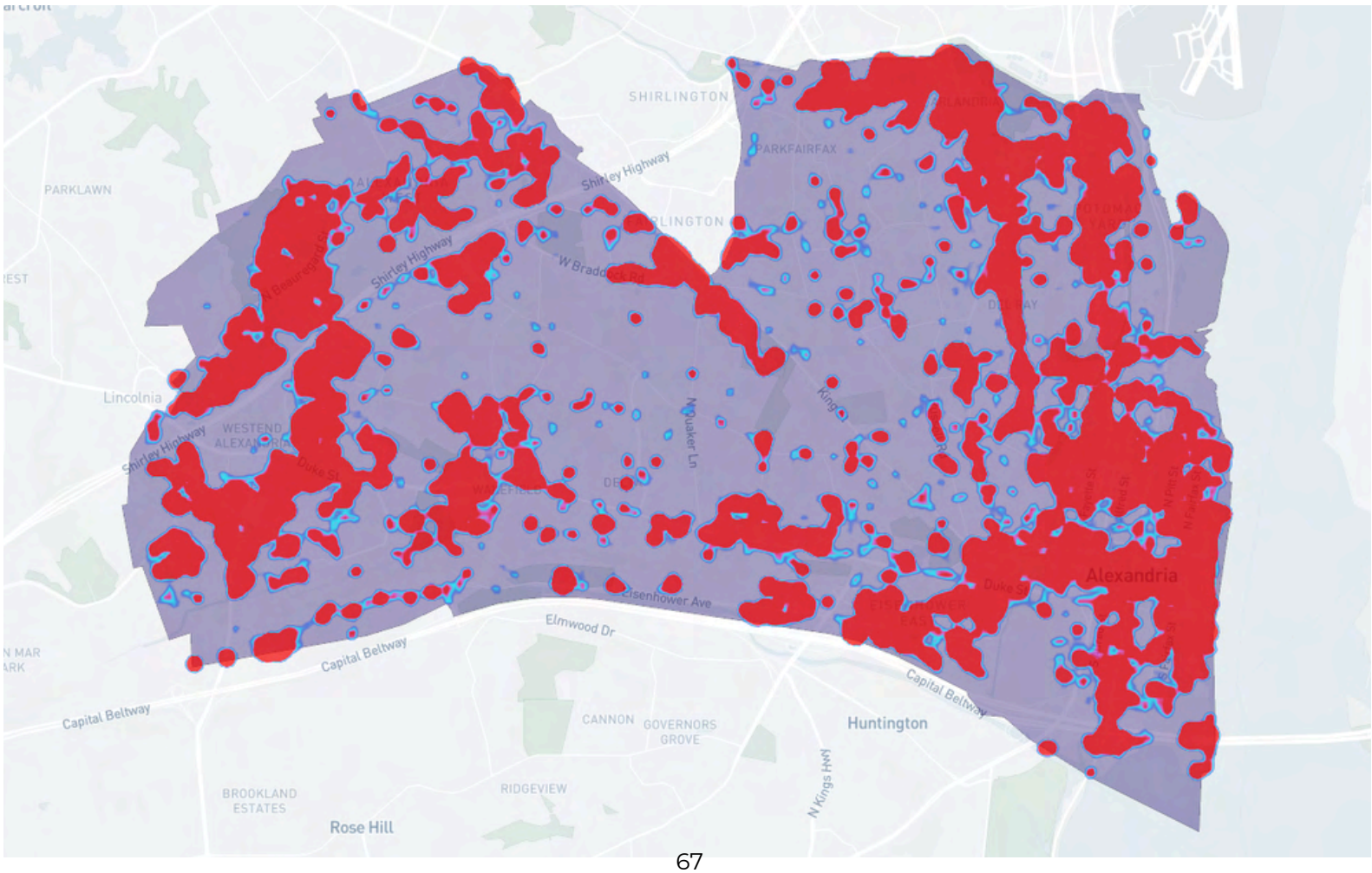


FY 2027 MAJOR WORK OBJECTIVES

Data Analysis

The team will analyze data from the Dockless Mobility Program, including data from the two permitted operators, to determine compliance with equity zone requirements, metro station deployments, and Alex311 requests. Staff will use the data to determine parking corral locations and other needed infrastructure to support the program.

Heatmap - Devices Parked throughout the City - FY 2026





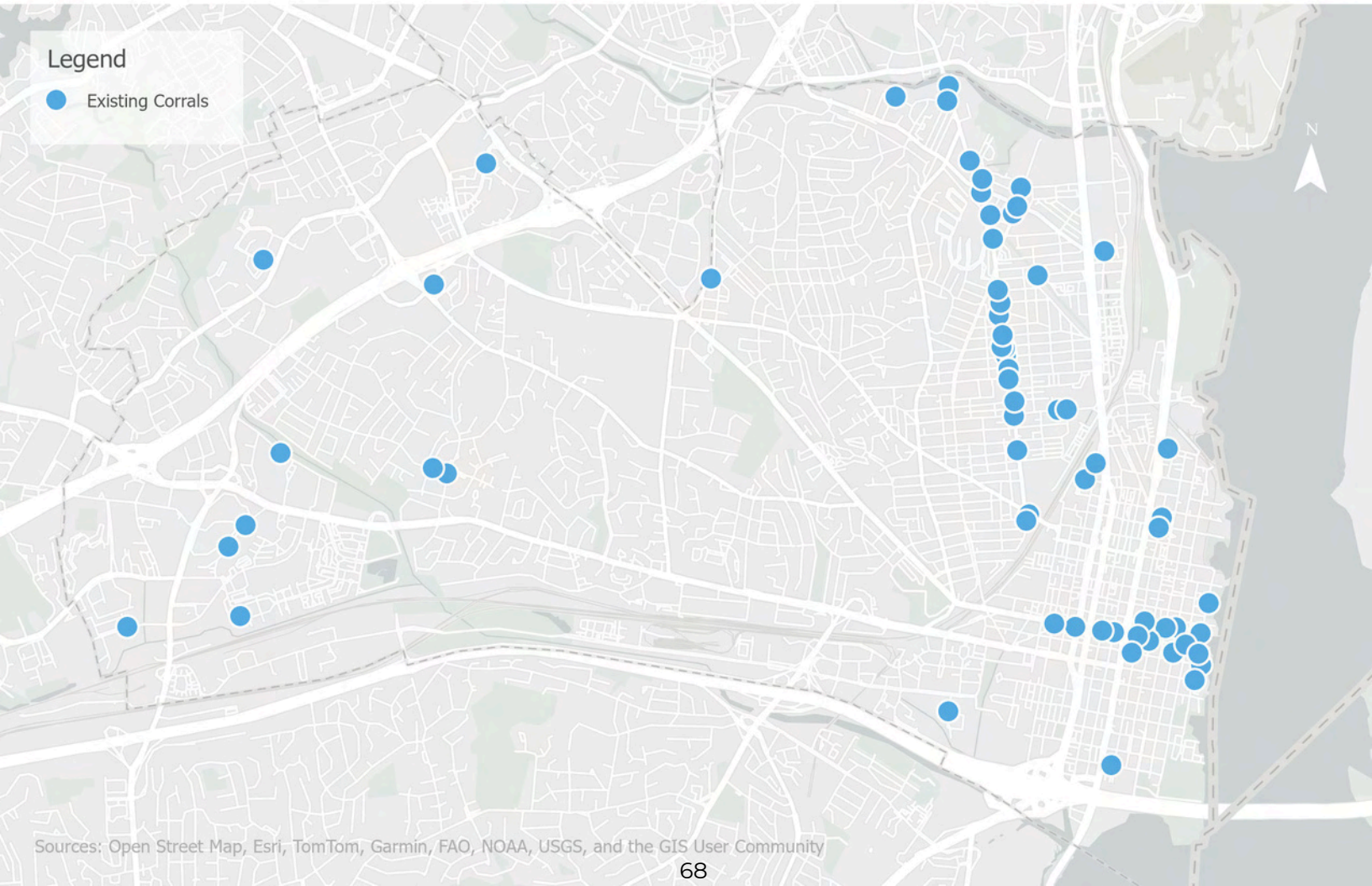
FY 2027 MAJOR WORK OBJECTIVES

Dockless Corral Refresh and Expansion

The team will inventory all existing dockless corrals and facilitate necessary repairs, including installing new parking signage. The team will install new dockless corrals and bike racks, with an emphasis on locations that experience high ridership, equity zones, opportunities for daylighting intersections, and Alex311 requests.



Map of Existing Parking Corral Locations





ONGOING PROGRAM MANAGEMENT

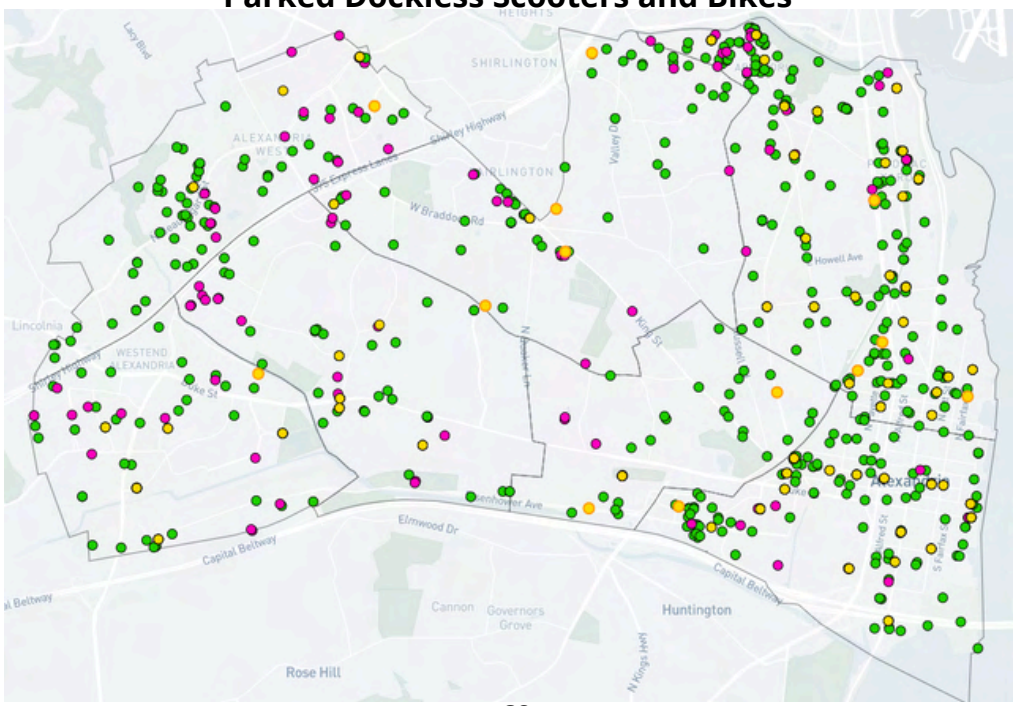
Update Dockless Permit Requirements

The team updates the dockless permit requirements and evaluates potential fee and fine structure changes based on best practice from around the country. The City will evaluate the current vehicle cap, application system, and permit requirements to best meet the Alexandria Mobility Plan goals.

Dockless Operator Permit Compliance

Staff use data-tracking software and the Alex 311 reporting tool to determine if dockless operators are meeting permit requirements. Staff also create a system for managing non-compliance with metrics included in the permit, including response time to complaints.

Parked Dockless Scooters and Bikes





ONGOING PROGRAM MANAGEMENT

Dockless Outreach and Education

The Parking & Curbside Management team will collaborate with permitted operators to host education and outreach events focused on safe riding practices and proper device parking. In partnership with operators, staff will also promote equity programs available in the City to ensure broader access to shared mobility options. These efforts will support the broader goals of the Alexandria Mobility Plan, including reducing single-occupancy vehicle use and encouraging more sustainable transportation choices.



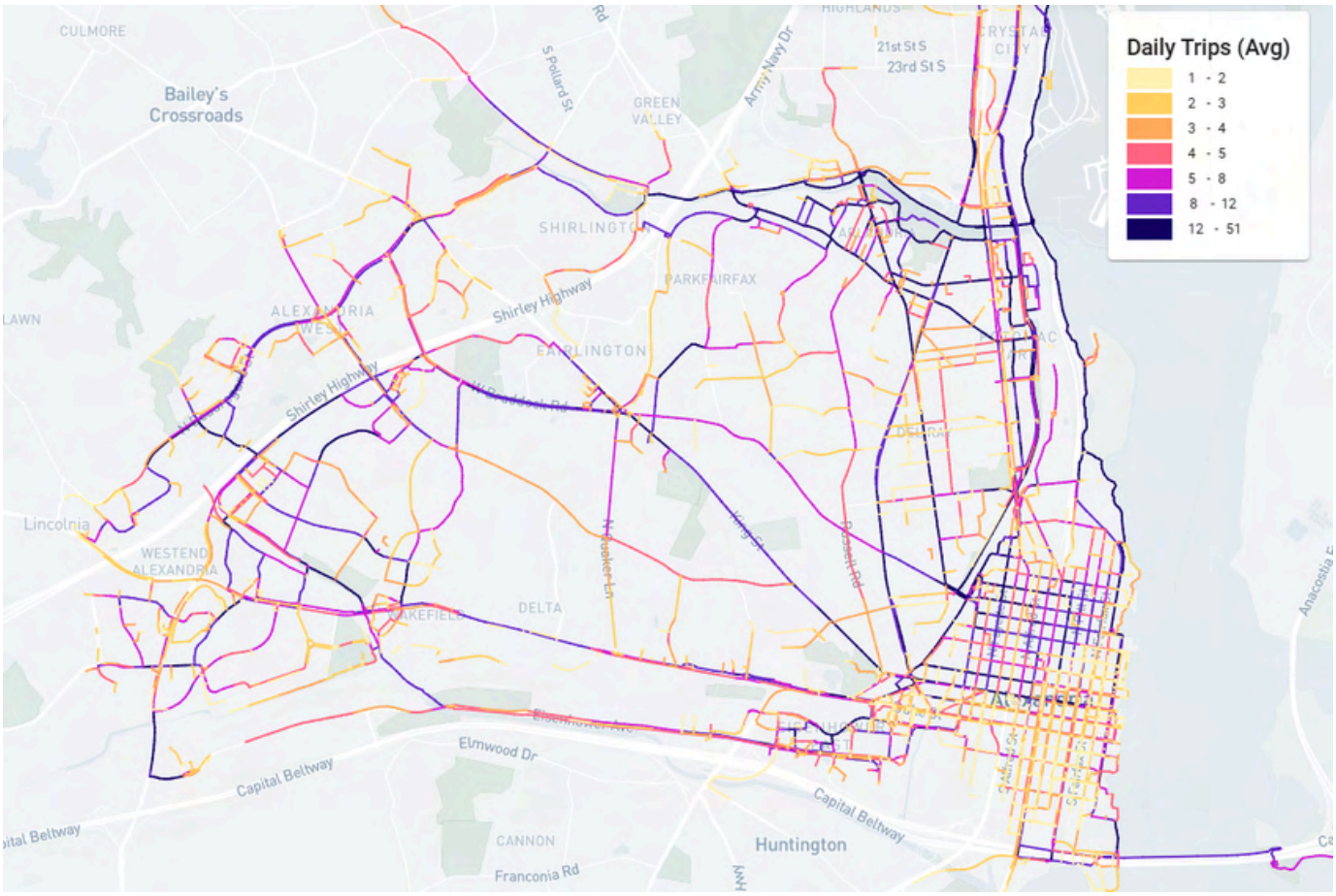




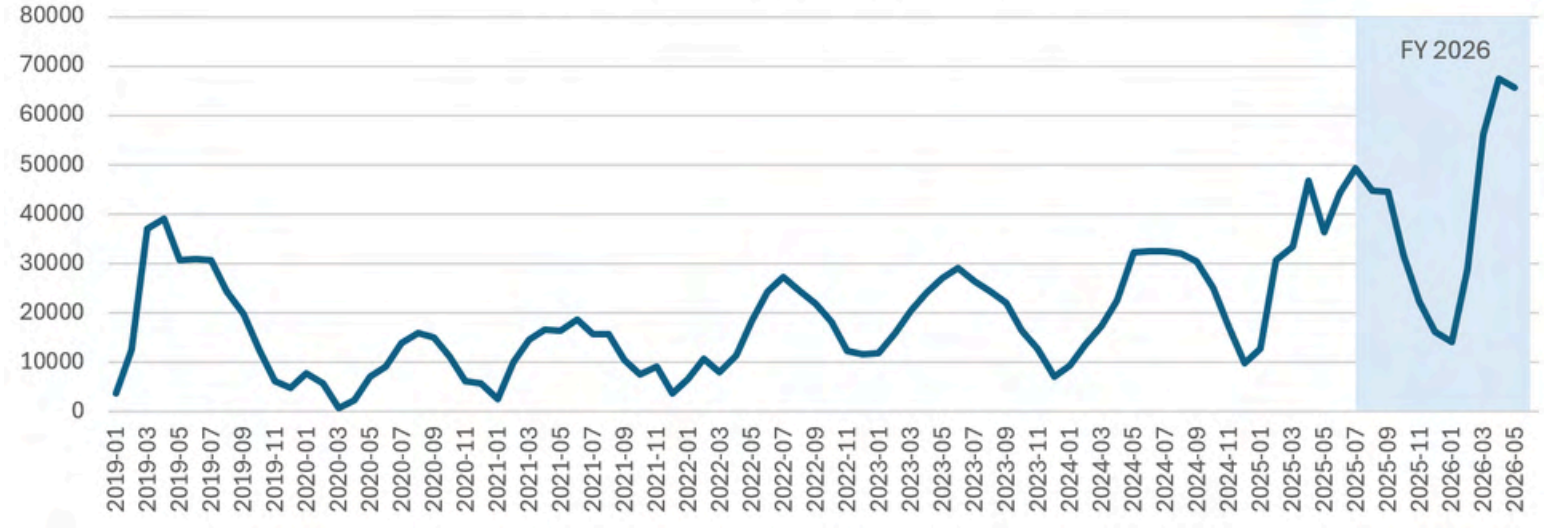


PROGRAM KEY METRICS

Trip Route Map, July 1, 2025 - June 30, 2026

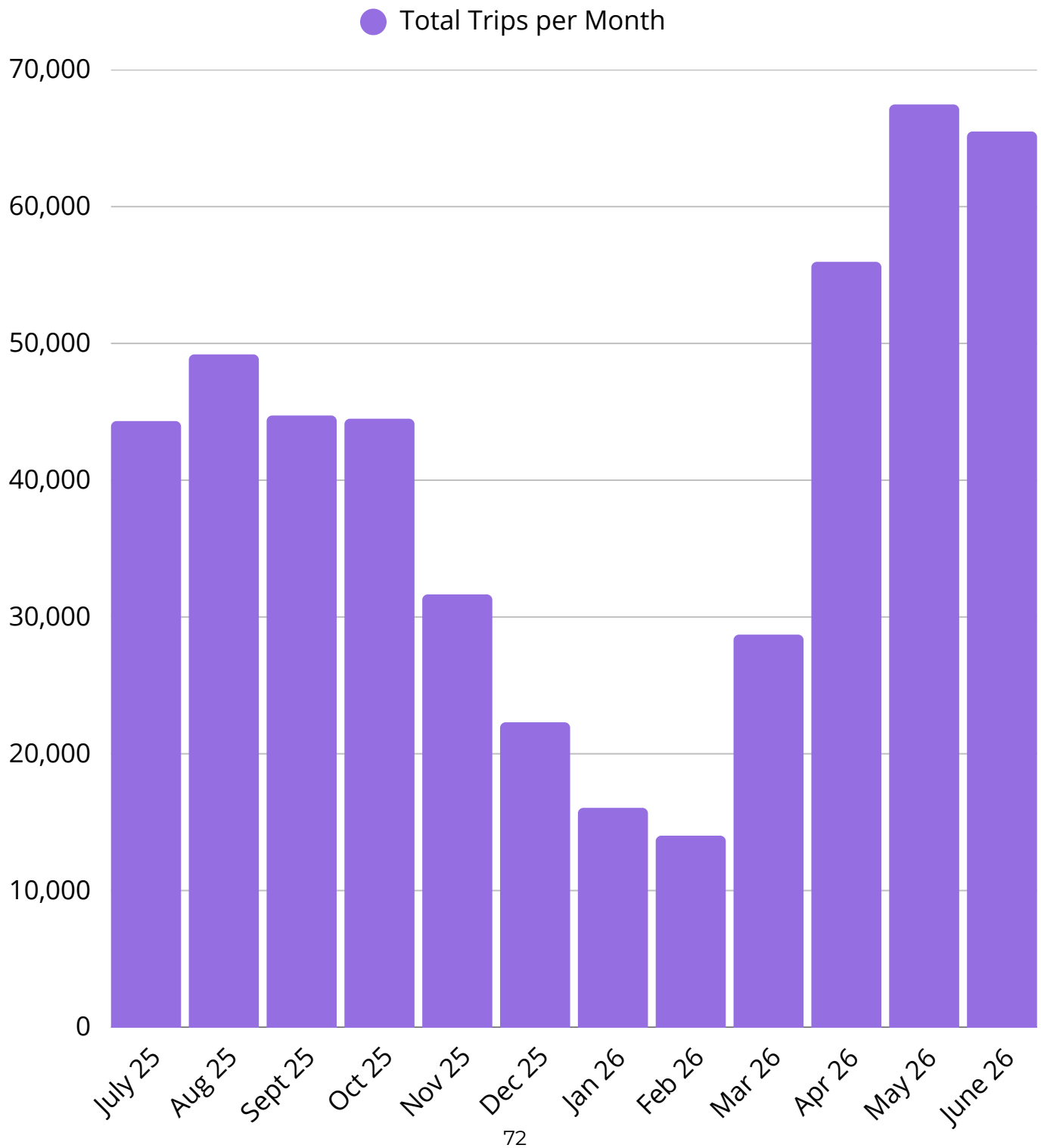


Total Trips by Month, Jan 2019 - June 2026





484,398 Total Trips in Alexandria in FY 2026

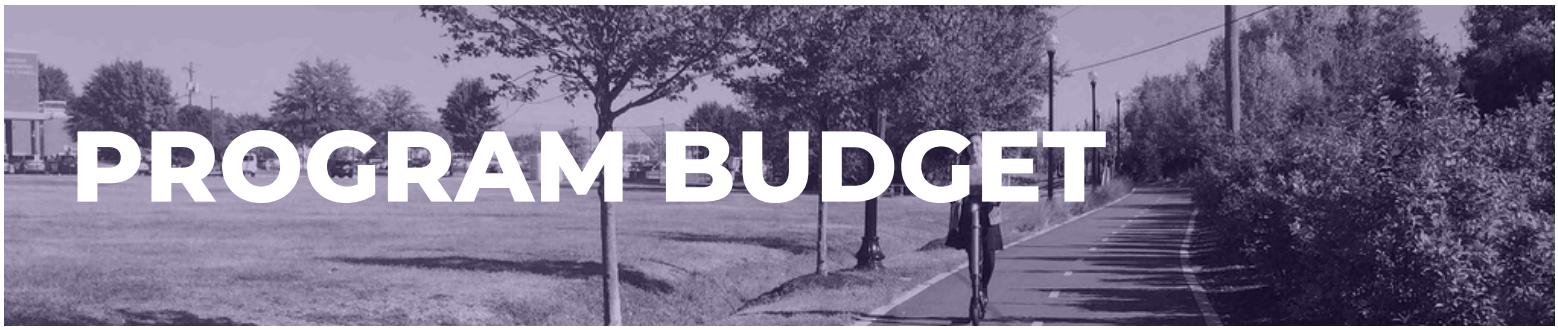




FY 2026 KEY METRICS

- **Permitted 2 dockless operators** in April 2026
- **1,200 scooters and 800 e-bikes** allowed in Citywide cap
  - **774 scooters and 63 e-bikes** deployed on an average day
- **1,916 scooter trips and 259 e-bike trips** on an average day in May 2026 (typically high ridership month)
- **451,409 total trips** started in Alexandria
- **109,653** Dockless trips started in **equity zones**
  - 11% in Arlandria (48,371)
  - 8% West of I-395 (38,309)
  - 17% Between Quaker Lane and I-395 (76,339)
- **35,669** Dockless trips started **near Metro stations**
  - 3 % at King St (14,991)
  - 3% at Braddock Rd (14,780)
  - 3% at Potomac Yard (13,886)
  - 1% at Eisenhower Ave (5,366)
  - 1% at Van Dorn St (3,811)





PROGRAM BUDGET

Program Year	2019-2024	2025	2026
Revenue (Permit Fees)	$792K	$110K	$103K
Expenses	$254K	$317K	$84K
Balance	$421K	$222K	$390K

Program Year 2026 Permit Fees

- $10,000 per permitted operator + $75 per permitted device

Expenditures Summary

- Data analytics and reporting
- Corral installation and bike racks
- City staffing (vacancy for part of the 2026 permit year)
- Contractor support



RESOURCES & PARTNERS

- Dockless Mobility Website
- Dockless Mobility Dashboard

Approved Operators:

- Lime
- GCOO

