



OFFICE OF THE CITY MANAGER
301 King Street, Suite 3500
Alexandria, Virginia 22314-3211

JAMES K. HARTMANN
City Manager

(703) 838-4300
Fax: (703) 838-6343

October 1, 2009

Mr. David T. Lawson
Vice President Industrial Products
Norfolk Southern Corporation
Three Commercial Place
Norfolk, Virginia 23510-9206

Dear Mr. Lawson:

This letter outlines Norfolk Southern's failure to communicate with the City of Alexandria Fire Department following an ethanol spill on Tuesday, September 29, at 9:00 a. m. The spill occurred at the Ethanol Transloading Facility, located at 1000 South Van Dorn Street in Alexandria, Virginia.

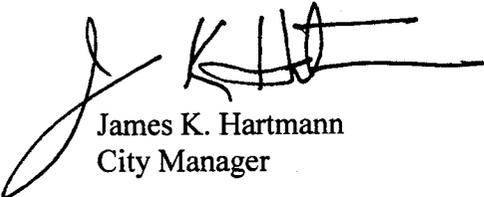
On September 29 at 11: 04 a.m., Norfolk Southern Railroad reported to the Virginia Department of Emergency Management that, "while loading a rail tank car with ethanol, 50 gallons spilled onto the concrete pad. Exact cause is under investigation."

The Alexandria Fire Department was not notified of the spill by Norfolk Southern. The Alexandria Fire Marshal investigated the spill only after receiving notification of the incident from the Virginia Department of Emergency Management at 11:19 a.m.

I firmly request that Norfolk Southern establish a protocol in which the Alexandria Fire Department's Emergency 911 Communications is immediately notified of all ethanol- and transloading-related incidents that occur within the City of Alexandria.

Thank you for your consideration of this important matter. If you have any questions or wish to discuss this matter further, please contact me at 703.746.4300.

Sincerely,



James K. Hartmann
City Manager