

Implementing an automated parking system at the Thompson Alley garage would reduce the cost of the City's contract with Republic Parking by approximately \$63,500 in FY 2013 (and a total of \$103,500 in FY 2014 and beyond) by eliminating three parking attendant positions. Republic Parking would attempt to relocate the employees to other locations, however if openings are not available at other locations, the positions would be eliminated. The automated system would be capable of accepting both cash and credit cards through self-service kiosks, and is not initially anticipated to have any impact on revenue generation at the site. Republic Parking staff at the Market Square garage would be available to quickly respond to any issues with the new, automated system at Thompson Alley Garage, which will have the capability of sending SMS/text message alerts if problems occur. Market Square Garage staff would fill the same support role at the Patrick-Henry and Cameron-St. Asaph surface lots when phase two of the pilot program is implemented.

The Thompson Alley garage has a high number of monthly account parkers and a much lower percentage of transient or daily parkers than the other City parking facilities. Monthly account parkers should see very little change in their service delivery. The impact on the customers would be limited to a smaller population of transient or daily parkers. This is ideal for a pilot program as the City can study any issues experienced by this smaller group transient parkers before deciding whether to roll out automated systems at other parking facilities.