

new program will save countless hours by the elimination of time consuming mailings and manual data entry of thousands of detailed forms. This advanced cloud based program is the first of its kind in the Commonwealth and in the region.

In addition, changes to the assessment review and appeal calendar will resolve property owner challenges much faster and more efficiently. This past year the administrative Request for Review of assessment forms were also moved to a web-based program - again reducing the need for manual entry of data. There are also other areas where the DREA has identified potential new efficiencies. With the Proposed \$75,000 in new funds for the DREA in FY2013 it is anticipated that even more opportunities for cost savings, efficiencies, and new revenues will be recognized.

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