



Office of Performance & Accountability (OPA)

Greg Useem, Chief Performance Officer

Fall 2020 City Academy

What OPA Does



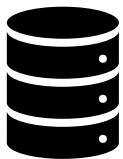
Analysis Reports

OPA collaborates with departments to analyze issues, challenges, and questions through research, data, and process analysis; resulting in analysis reports that include findings and recommendations to inform decisions



Performance Dashboards

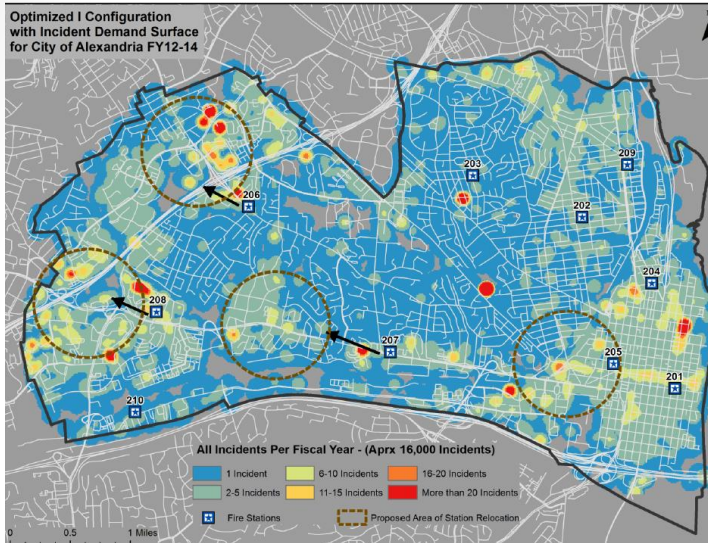
OPA works with departments to identify, visualize, and track indicators in order to provide insights to inform decisions and provide information to the community on how well City services are performing



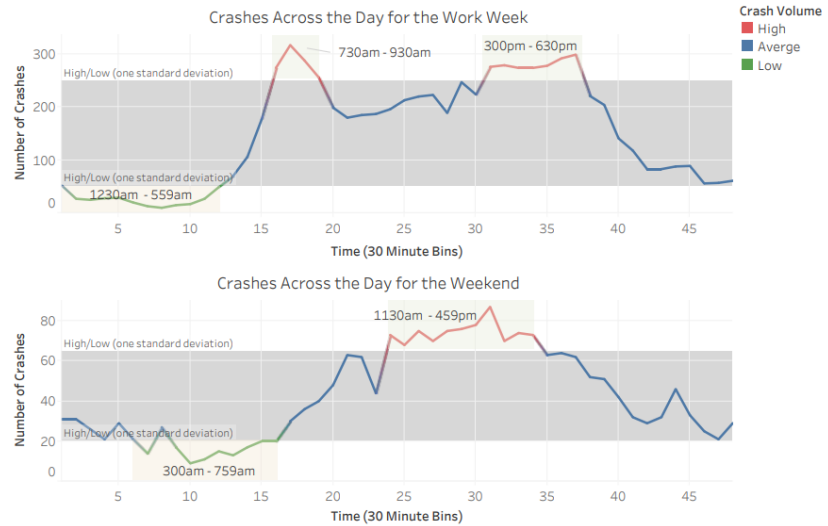
Data & Surveys

In order to have data for performance dashboards and analysis reports, OPA centralizes data from City systems and conducts rigorous surveys

Analysis Report Example



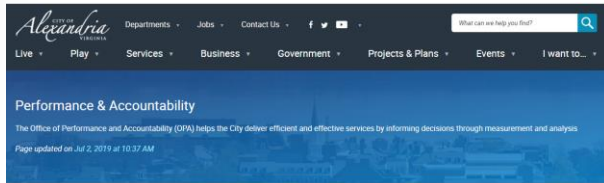
Data-informed future fire station locations



Data-informed crash reduction strategies (Vision Zero)

Performance Dashboards

Alexandriava.gov/Performance



RELATED CONTENT

- [Performance & Accountability](#)
- [Performance Dashboard](#)
- [Alexandria Resident Survey](#)
- [Alexandria's Strategic Plan](#)
- [Office of Performance & Accountability Analysis Reports](#)
- [Transparency](#)

CONTACT US

301 King Street, Room 3640
Alexandria, VA 22314
703.746.3729

About the Office of Performance and Accountability

Learn about the Office including what the Office does, services provided, and more.

Performance Dashboard

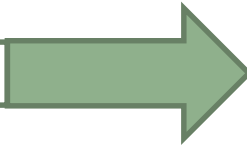
Annually, City departments report on how well their department is performing using key indicators. This information, which is used to track and evaluate performance, is jointly developed by departments and the Office of Performance and Accountability. [View the performance dashboard.](#)

Resident Survey


As part of the City of Alexandria's data-driven effort, the City conducts a survey of our residents. This helps the City Government know more about resident's expectations for the City Government as well as how well we are performing for our community. [View the resident survey.](#)

Analysis Reports

The Office of Performance and Accountability collaborates with departments to analyze issues, challenges, and questions through research, data and process analysis, resulting in analysis reports that include findings and recommendations that improve service delivery. [View OPA analysis reports.](#)



Explore Categories

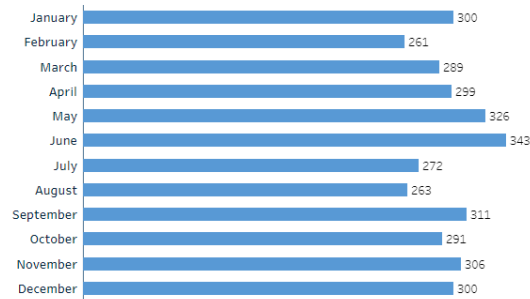
 Inclusive	 Safety	 Economy	 Transportation
 Health	 Children & Youth	 Neighborhoods	 Environment
 Arts & Rec	 Government	 Search	 Departments



Performance Dashboard Examples

When Crashes Occur

CRASH VOLUME ACROSS THE YEAR



Type of Crash

- (All)
- Fatalities
- Serious Injuries
- Other Crashes

Year of Crash (Calendar Year)

- (All)
- 2016
- 2017
- 2018

About the Data

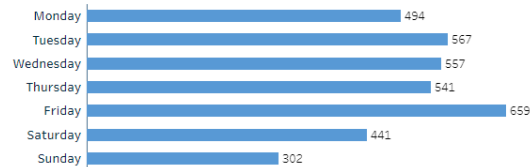
The data only includes crashes where the Alexandria Police Department responded and recorded - crashes involved injuries, deaths, or caused at least \$1,500 in damage.

Data source: Alexandria Police Department, originated from Traffic Records Electronic Data Systems (TREDS).

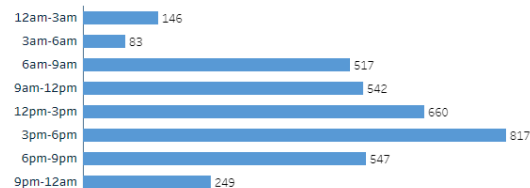
Definition: Serious Injury (i.e. Potential Fatality/Loss of Limb): Life-threatening injury to any person, as determined by a treating physician that is a direct result of a crash. These situations require immediate life-preserving rescue action, and that if not applied in an immediate fashion, would likely result in death or loss of limb. Loss of limb occurs when there is a physical loss of a limb due to amputation as a direct result of the crash, or when a treating physician determines that there is a functional loss of the use of a limb or body part.

Update frequency: Once a year

CRASH VOLUME ACROSS THE WEEK

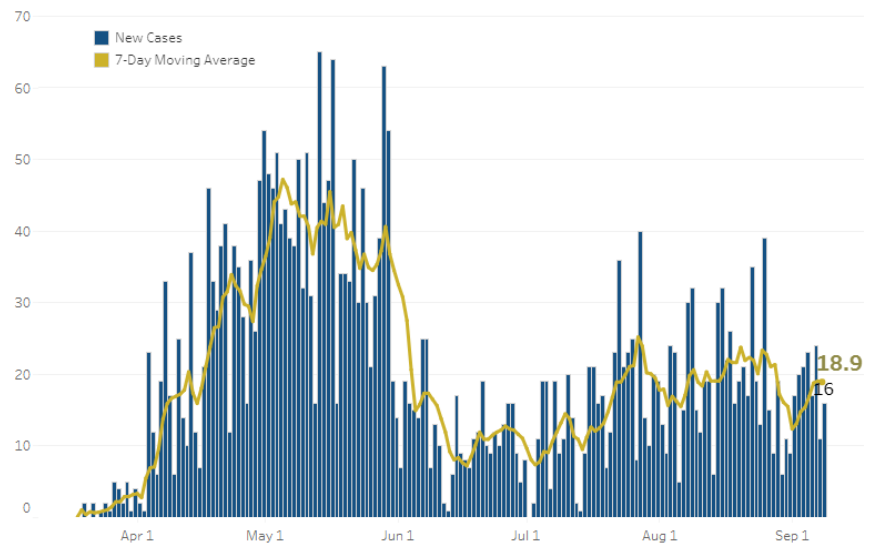


CRASH VOLUME ACROSS THE DAY



New Cases and 7-Day Moving Average

Hover over graph for more details



Vehicle crashes

COVID-19

Data & Surveys

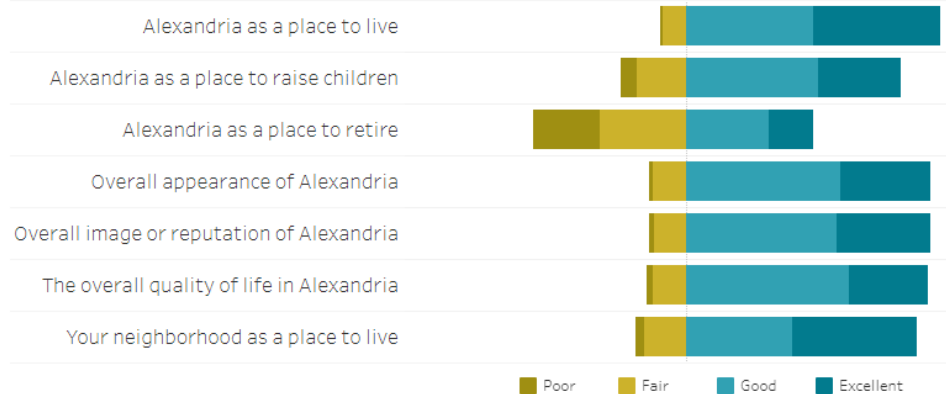


City of Alexandria Resident Survey Results



Select Year

2020



Select a Theme or Comparison Group to Explore Further

 Time	 Sex	 Built Environment	 Community & Livability	 Community Engagement	 Economy	 Future Focus
 Health	 Rent or Own	 Income	 Government	 Natural Environment	 Education & Enrichment	 Safety & Emergency
 Other Jurisdictions	 Race/Ethnicity	 Age	 Mobility	 Perceived Barriers	 Recreation & Wellness	Methodology

More About OPA



Organization - OPA has one director and two analysts and OPA supports all City departments



Others like OPA – There are about 100 other local governments



Recognition - OPA's work has been recognized nationally and featured by professional organizations



Find out more – alexandriava.gov/Performance



QUESTIONS

Office of Performance & Accountability

301 King St., Room 3640

Alexandria, VA 22314

703.746.3729

alexandriava.gov/Performance