

Agenda

Health and Safety Coordinating Committee Friday, January 3, 2020 8:00 A.M.

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| I. | Greeting and Introductions | Mayor Justin Wilson
Councilwoman Amy Jackson |
| II. | Unified Planning Process | Alexandria City Public Schools/
Health/ Dept. of Community and
Human Services |
| III. | Alexandria Treatment Court Status | Commonwealth's Attorney |
| IV. | Department Report Outs | Committee Members |

The next meeting is scheduled for Friday, March 6, 2020 at
8:00 A.M. in the Council Workroom.

Health and Safety Coordinating Committee
Dashboard Packet

January 3, 2020

Department of Code Administration

#	Indicator	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June	Trends	Comment
1	Number of property maintenance and nuisance code cases inflated.	96	124	63	162	72									Code cases initiated by Call, Click, Connect, complaint or proactively.
2	Number of property maintenance code violations cited City wide.	96	124	77	63	56									Code violations cited resulting in enforcement actions, notices, orders, civil penalties or court actions.
3	Number of complaint and nuisance inspection activities conducted, including notices, orders and customer contact.	338	306	302	222	183									Customer requested inspections and complaints typically decline during fall and winter months and pickup in volume early spring.
4	Number of proactive inspection activities including surveys, block inspections, notices and customer contact.	465	485	636	557	541									Proactive inspections peaked in September with increased trash complaints. In September staff was charged with inspecting every trash collection area in multi-family housing at least 2x per week.

Commonwealth's Attorney

#	Indicator	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June	Trends	Comment
1	Misdemeanor Offenses Filed Against Adults (GDC & JDR courts - traffic cases excluded)	212	210	292	275	291									
2	Felony Offenses Filed Against Adults (GDC & JDR courts - traffic cases excluded)	85	88	94	111	133									
3	Traffic Misdemeanor and Felony Offenses Filed Against Adults (excludes infractions)	175	191	216	198	170									
4	Felonies and Misdemeanor Offenses Filed Against Juvenile Defendants	24	18	30	23	31									

Court Services Unit

#	Indicator	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June	Trends	Comment
1	Domestic Relations Intakes	58	64	70	66	65									
2	Juvenile Intakes	42	24	34	37	44									
3	Percentage of Intakes Diverted	42%	27%	4%	27%	34%									
4	Probation Average Daily Population	37	39	38	37	37									
5	IPE referrals made	2	0	1	7	18	8								
6	IPE cases assigned	14	11	12	11	9									

DECC

#	Indicator	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June	Trends	Comment
1	Number of 9-1-1 Calls	6188	5906	5330	5647	4971	5271	5036	4772	6122	5401	5979	4725		Several factors affect call volume, to include incliment weather, planned events in or around the city and time of day which show peak and non-peak times.
2	Number of emergency dispatches	2123	1948	1941	1924	1849	1881	1833	1602	1875	1826	1847	1751		These numbers represent actual dispatches, they do not include transferred emergency calls to other jurisdictions, accidental or misdialled calls and or improper use of 9-1-1
3	Number of Non-Emergency Calls	19896	20042	18585	19635	17682	17212	17917	16018	17903	18487	19774	15320		These numbers represent calls received from the public for information, calls for service that are low in priority, i.e. police report calls, etc. and any other non-emergency events.
4	Average call processing times	2:29	2:47	2:40	3:00	2:56	2:54	2:40	2:52	2:28	3:07	2:24	2:47		Overall view of emergency calls received and processed, which include performing pre-arrival instructions, etc. not actual dispatches. I.E. Fire/EMS of 30 to 60 seconds.
5	Number of calls received by the Customer Contact Center (CCC)					4220	3508	4209	3380	4045	4445	4757	4111		
6	Percent of Abandoned calls (CCC)					4.17	3.19	4.16	4.2	3.07	3.46	3.76	6.86		Sharp increase in the abandoned call % in June 2019 with an average time on hold was 3:23 minutes before abandoning is an anomaly. In the previous months, the average before abandoning

Health Department

#	Indicator	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	March	April	May	June	Trends	Comment	
1	Number of persons tested for HIV infection	862	866	917	1,377	1,247									Well ahead of schedule, as this 5,269 nearly meets our target for fiscal year = 5,500. Due to being fully staffed with engaged, enthusiastic staff and having a strong partnership.	
2	Number of TB Risk Assessment Screenings	777														Somewhat under target. With aspirational target of 2,400 for fiscal year, expected number would be 1,000. Anticipating numbers will improve with change to Blended Clinic Model
3	Number of Family Planning/Reproductive Health visits	1,408														Somewhat under target. With aspirational target of 4,500 for fiscal year, expected number would be 1,875. Anticipating numbers will improve with change to Blended Clinic Model
4	Average number of active participants in WIC program per month	2,818														Aspirational target of 2,950. The fact that we currently have two vacancies (nutritionist position) attests to the great work that the WIC team is accomplishing!
2	Number of medical visits at TWC	1,448														On target. With aspirational target of 3,500 for fiscal year, expected number is 1,458. Due to being nearly fully staffed (still with health educator vacancy) with engaged team.
3	Percent of long-term care screenings completed within 30 days of request	100%														On target. This work is in collaboration with DCHS' social services and AHD's work is being accomplished by nurses newly assigned to this program
2	Number of Communicable Disease Investigations	225														On target for estimated 500 inspections (note: number of communicable diseases is not controllable or predictable, but an indication of some of the epidemiology work done)
3	Number of community partners trained	149														Well ahead of schedule, as target for fiscal year = 160. Due to being fully staffed with engaged, enthusiastic team members!
4	Number of food facility inspections conducted	108	128	155	153	81									The implementation of a new State database has negatively impacted the ability of the team to perform efficiently and maintain inspection numbers	
2	Number of aquatic health inspections conducted	177	327	29	13	15									Inspection number fluctuations show the summer seasonal pools (most pools are open Memorial Day to Labor Day)	