

AGENDA

ALEXANDRIA QUALITY OF LIFE COMMITTEE

FRIDAY, NOVEMBER 16, 2018

9:00 A.M.

COUNCIL WORKROOM

1. Introductory Remarks – Mayor Allison Silberberg
2. Crime Issues and Trends, Terrorism Response, Drug and Nuisance Enforcement – Police Chief Michael L. Brown
3. Update on First Street/North Columbus Street/Andrew Adkins/Inner City Issues, Parker Gray Roundtable Meetings, and Lenox Place - Rose Boyd, ARHA, Police Chief Michael L. Brown, and ARHA Executive Director Keith Pettigrew
4. Update on the City’s Coordinated Effort to Address Gang Issues in Alexandria – Lt. Steve Carr and Court Services Unit Percy White
5. Update from the Court Services Unit – Mike Mackey
6. Report from the Sheriff – Chief Deputy Sheriff Candra Callicott
7. Report from the Commonwealth’s Attorney – David Lord, Senior Assistant Commonwealth’s Attorney
8. Alexandria Reentry Council Update – Rebecca Harrison, Probation and Parole Officer
9. Update from Alexandria Health Department – Natalie Talis, Health Planner, Alexandria Health Department
10. Report on Nuisance and Property Maintenance Issues and Trends in Target Areas – Philip Pugh, Property Maintenance Division Chief, Department of Code Administration
11. **Call.Click.Connect.** Report - Status for T&ES Requests – David Kurtz, Program Analyst, Department of Transportation & Environmental Services
12. Update from the Department of Community and Human Service – Liz Wixson, Director of Clinical and Emergency Services, DCHS
13. Update from Alexandria City Public Schools – Dr. Julie Crawford, Chief of Student Services, Alternative Programs & Equity, ACPS
14. Other

The next meeting is scheduled for Friday, January 18, 2019. The Alexandria Quality of Life Committee meets every two months in the workroom, except during the summer.

Community Themes and Strengths Assessment (CTSA)

Survey in field September to October.

These results include 1,637 completed surveys collected for the City of Alexandria as of October 28. An additional few hundred are still being reviewed.

Languages available on paper and online:

- English
- Spanish
- Amharic
- Arabic
- Farsi

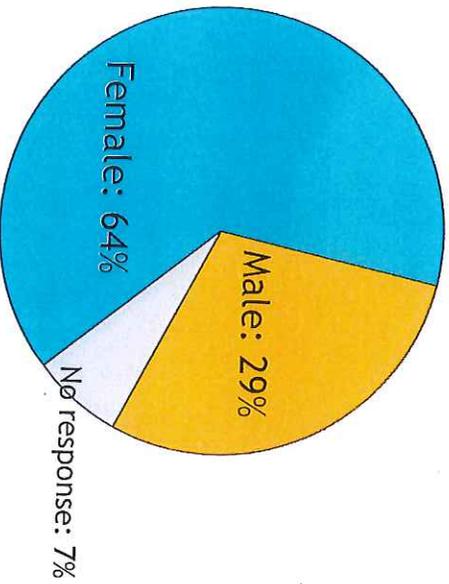
Additional languages available online:

- Urdu
- Vietnamese
- Mandarin
- Korean



Who Answered?

Respondent* Sex:



Respondent Language:

Language	Count	Percentage
English	1,494	91.3%
Spanish	114	7.0%
Arabic	17	1.0%
Amharic	10	0.6%
Farsi	2	0.1%

Race	# of Respondents	% of Total Respondents
White or Caucasian	833	51%
Black or African American	404	25%
Asian	77	5%
American Indian/Alaskan Native (AI/AN)	34	2%
Native Hawaiian or Other Pacific Islander (NHOP)	10	1%
Two or more races	41	3%
No response	238	15%

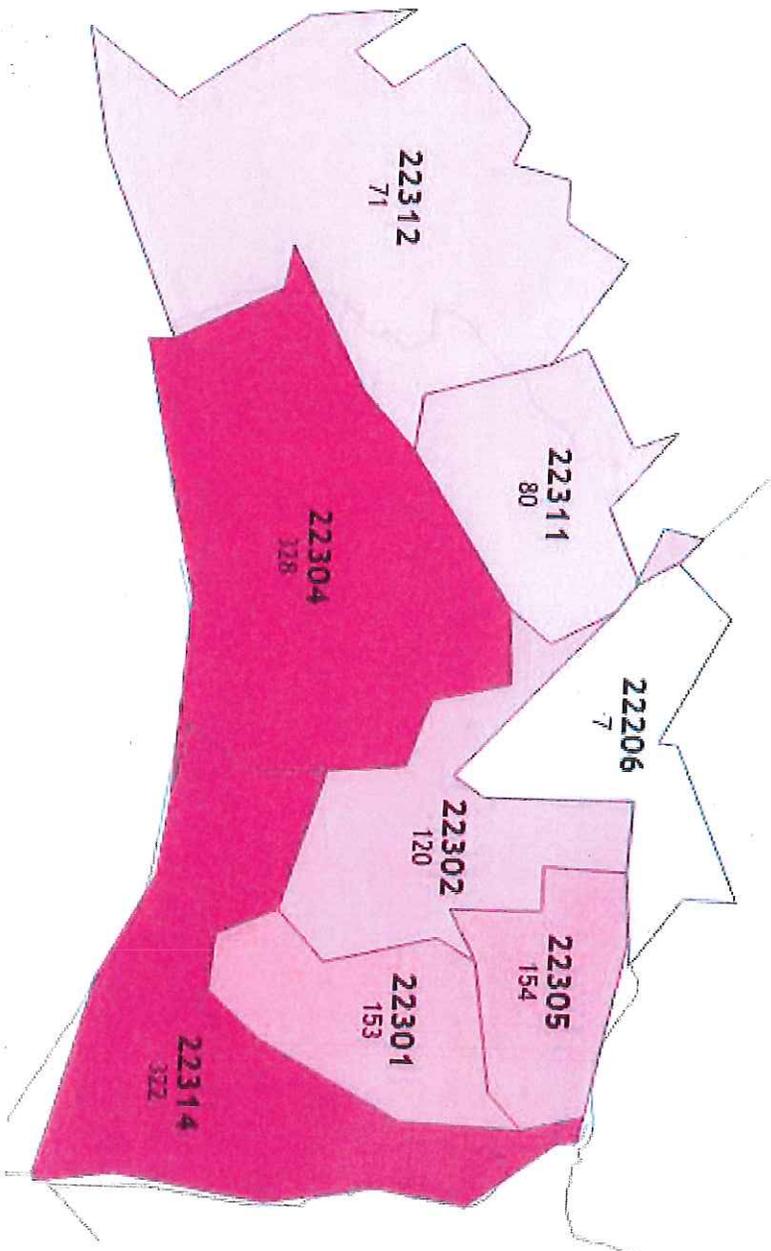
Hispanic/Latino Ethnicity	# of Respondents	% of Total Respondents
Not Hispanic or Latino	1,299	79%
Hispanic or Latino	216	13%
No response	122	7%



Who Answered?

Respondents by Zip (City of Alexandria)

Zip Code	# of Respondents	% of Total Respondents
22304	328	27%
22314	322	26%
22305	154	12%
22301	153	12%
22302	120	10%
22311	80	6%
22312	71	6%
22206	7	1%



- Top Responses:**
1. Diversity of community
 2. Opportunities to be involved
 3. Safe place to live

- 22311**
1. Diversity of community
 2. Opportunities to be involved
 3. Access to healthy food; educational opportunities
 4. Access to healthcare; jobs and economy; first responders; safe place; transportation options
 5. Affordable housing

- 22312**
1. Diversity of community
 2. Access to healthy food
 3. Opportunities to be involved
 4. Educational opportunity
 5. Affordable housing

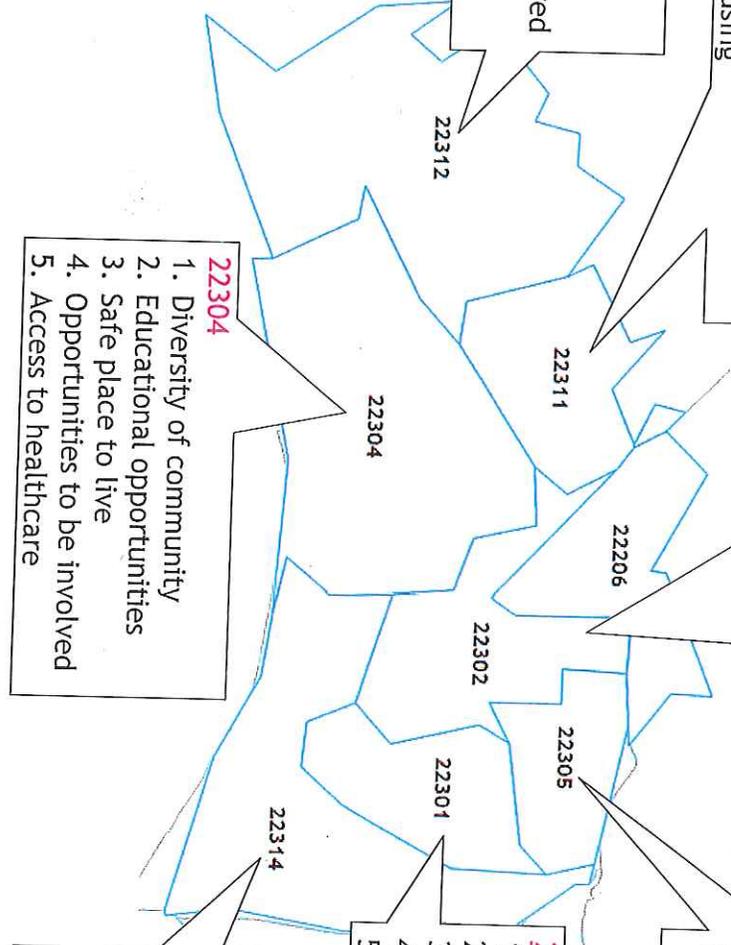
- 22206 and 22302**
1. Diversity of community
 2. Safe place to live
 3. Educational opportunities; walkable/bike-able
 4. Opportunity to be involved
 5. Jobs and economy

- 22305**
1. Diversity of community
 2. Opportunity to be involved; walkable/bike-able
 3. Safe place to live
 4. Good place for children
 5. Educational opportunities; transportation options

- 22301**
1. Diversity of community
 2. Walkable/bike-able
 3. Opportunity to be involved
 4. Safe place to live
 5. Transportation options

- 22304**
1. Diversity of community
 2. Educational opportunities
 3. Safe place to live
 4. Opportunities to be involved
 5. Access to healthcare

1. What are the greatest strengths of our community?



Top Responses:

1. Mental health
2. Substance abuse
3. Health disparities

22311

1. Mental health problems
2. Substance abuse
3. Aging related health issues; violence and abuse
4. Obesity, teen pregnancy
5. Dental problems

22206 and 22302

1. Mental health problems
2. Health disparities*
3. Obesity
4. Preventable injury
5. Substance abuse

22305

1. Health disparities
2. Substance abuse
3. Mental health problems
4. Preventable injuries
5. Obesity

22312

1. Dental problems
2. Substance abuse; mental health problems
3. Teen pregnancy
4. Violence and abuse
5. Obesity

22301

1. Health disparities
2. Mental health problems
3. Substance abuse
4. Preventable injuries
5. Obesity

2. What are the most important health issues for our community?

1. Mental health problems
2. Health disparities
3. Substance abuse
4. Obesity
5. Age related health issues

22304

1. Mental health problems
2. Health disparities
3. Substance abuse
4. Obesity
5. Age related health issues

22314

1. Mental health problems
2. Health disparities
3. Substance abuse
4. Preventable injuries
5. Violence and abuse



- Top Responses:**
1. Affordable housing
 2. Healthcare access
 3. Educational opportunities

- 22311**
1. Affordable housing
 2. Access to healthcare
 3. Educational opportunities
 4. Welcoming diversity
 5. More opportunities to be involved

- 22312**
1. Affordable housing
 2. Access to healthcare
 3. Welcome diversity
 4. Access to healthy food
 5. Basic support services*

- 22206 and 22302**
1. Affordable housing
 2. Access to healthcare
 3. Educational opportunities
 4. Access to health food and MH/SA services
 5. Clean environment, and end homelessness

- 22305**
1. Affordable housing
 2. Access to healthcare
 3. Educational opportunities
 4. Jobs and healthier economy, and MH/SA services
 5. Basic support services

- 22301**
1. Affordable housing
 2. Access to healthcare
 3. MH/SA services; basic support services; welcoming diversity
 4. Walk-able/Bike-able community
 5. Access to healthy food

- 22304**
1. Affordable housing
 2. Access to healthcare
 3. Educational opportunities
 4. Access to health food
 5. Welcoming diversity

- 22314**
1. Affordable housing
 2. Access to healthcare; welcoming diversity
 3. End homelessness
 4. MH/SA services
 5. Walk-able/bike-able community

3. What would most improve the quality of life for our community?



**Quality of Life Meeting
November 16, 2018**

**Department of Code Administration
Maintenance Code Division**

**Focus Areas Inspection Activities
September 11, 2018 – November 9, 2018**

Arlandria

Reporting Period	2017	2018	Change
Violations Cited	5	4	-1
Inoperable Vehicles	0	0	0
Trash	10	2	-8
Weeds	4	6	+2
Unfit Housing	0	0	0
Rodents	12	0	-12
Hoarding	0	0	0
Property Maintenance	8	11	+3
Stop Work Orders	3	0	-3

Hume Springs

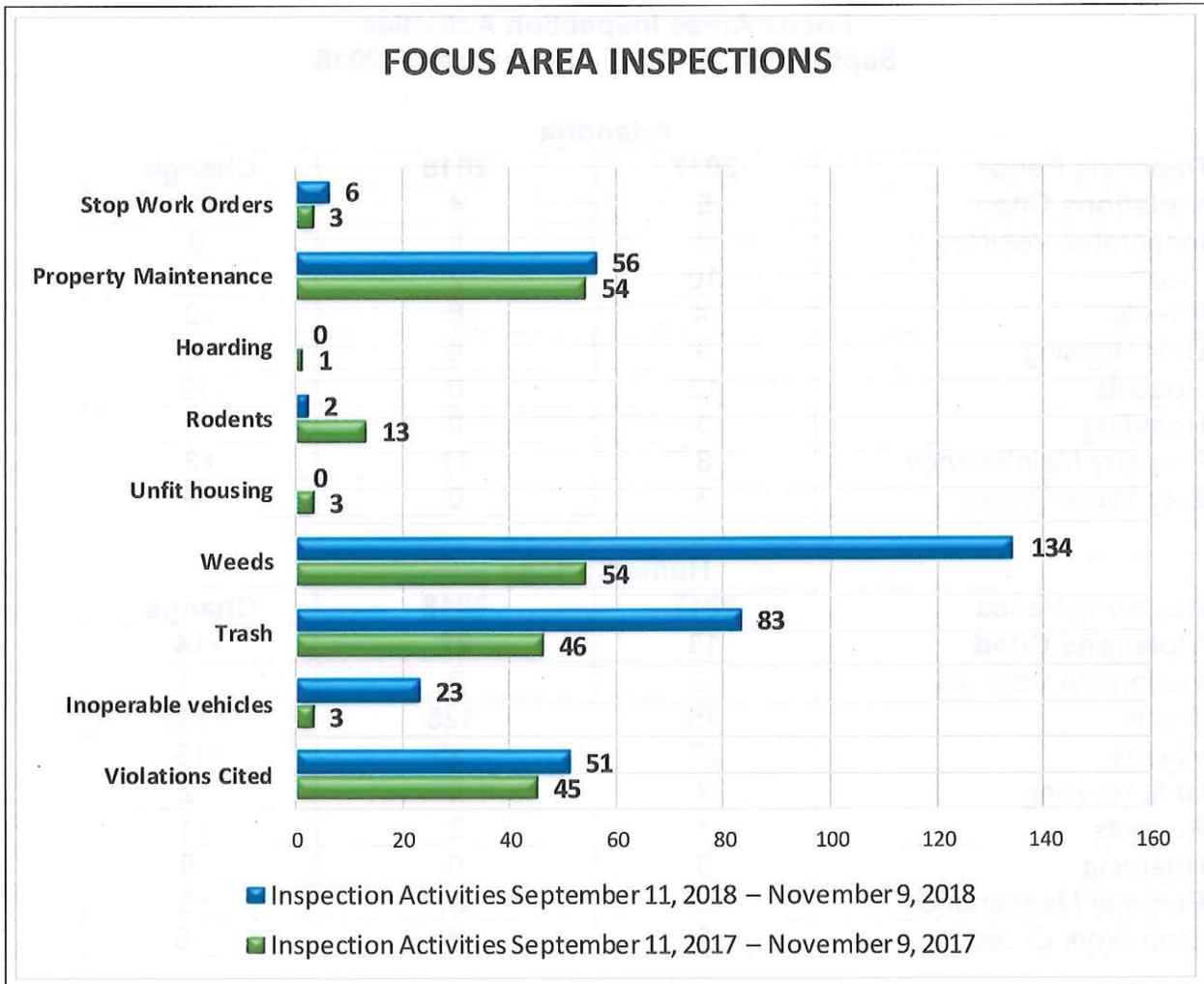
Reporting Period	2017	2018	Change
Violations Cited	13	27	+14
Inoperable Vehicles	3	2	-1
Trash	25	125	+100
Weeds	27	45	+18
Unfit Housing	2	0	-2
Rodents	1	2	+1
Hoarding	0	0	0
Property Maintenance	23	26	+3
Stop Work Orders	0	6	+6

Lynhaven

Reporting Period	2017	2018	Change
Violations Cited	27	20	-7
Inoperable Vehicles	0	21	+21
Trash	11	7	-4
Weeds	23	32	+9
Unfit Housing	1	0	-1
Rodents	0	0	0
Hoarding	1	0	-1
Property Maintenance	23	19	-4
Stop Work Orders	0	0	0

Quality of Life Meeting
November 16, 2018

Department of Code Administration
Maintenance Code Division



Focus Areas Summary

Trends: deferred property maintenance, increased weeds/grass complaints, bulk trash at multi-family locations, fewer stop work orders, violation notices increased compared to 2017.

- Presidential Greens- Residents throwing trash from windows, maintenance cleaning daily.
- Coordinating rental housing inspections with Presidential Greens management and tenants.
- Cleaner Alleys in Hume Springs with daily inspections and residents assisting with monitoring and policing trash in alleys.
- Four Civil penalties were issued for inoperable vehicles on private property in Lynhaven.
- Five inoperable motor vehicles voluntarily removed from private property after the 11/5 Lynhaven Civic meeting.
- Eaton Square – Major trash compactor problems, trash hauler contract dispute, staff inspecting daily.

Transportation and Environmental Services
Executive Dashboard

Service Requests (FY 2019 Q1)

Public Works Services (PWS)

Resource Recovery (RR)

	July	August	Septem.
Streets - Potholes	39	45	37
Sidewalks - Repairs	44	32	34
Sewers - Manholes	26	23	19
Street Repair	18	22	14
Sidewalks - Cleaning & Sweeping	6	6	12
Sewers - Flooding	50	19	33
Litter - Illegal Dumping	4	6	3
Hydrant - Damaged or Leaking	2	2	3
Hydrant Not Working	5		1
Litter - Sidewalks	1		1
Streets - Bus Shelters - Cleaning & Repair			

	July	August	Septem.
Yard Waste Pickup for Bulky Items	151	122	72
Trash - Missing Refuse Containers	71	58	41
Yard Waste Pickup for Missed Collection	66	69	52
Metal Pickup	63	70	57
Trash - Damaged Refuse Container	84	100	61
Trash - Missed Refuse Collection	77	93	54
Recycling - Damaged Recycling Container	34	36	21
Recycling - Container Exchange or Addition	50	31	30
Recycling - New Resident - Recycling Container	25	20	22
Recycling - Missed Collection	45	34	32
Recycling - Missing Recycling Containers	30	22	19

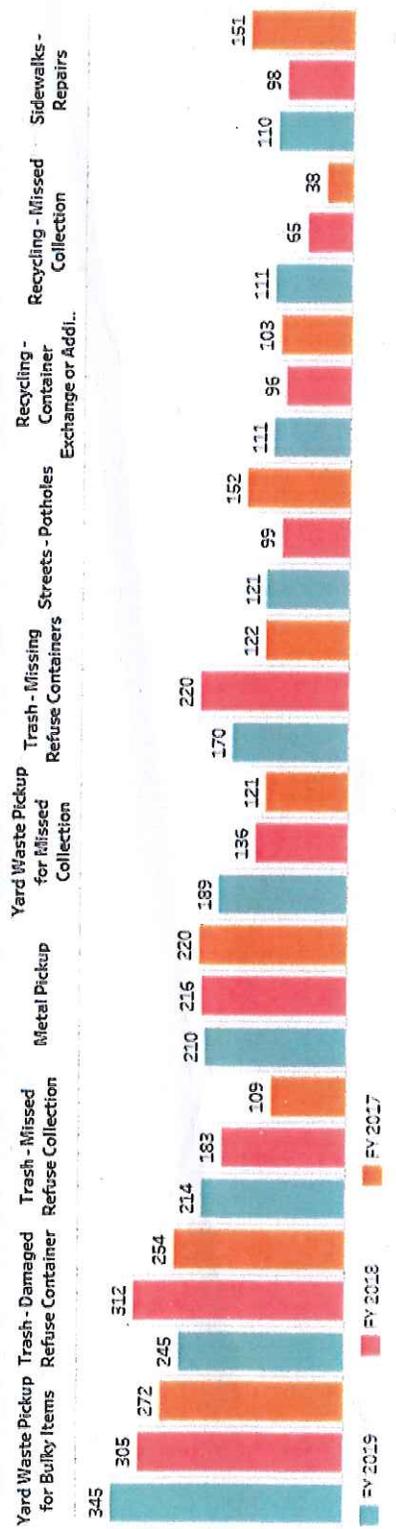
Traffic Operations Division (TOD)

	July	August	Septem.
Signs - Hit/Down/Leaning Traffic Sign	20	14	12
Traffic Signals - Bulb Out	9	3	16
Signs - Faded/Damaged/Twisted Traffic Sign	13	6	8
Signs - Request for New Traffic Sign	12	10	6
Signs - Request Removal of Traffic Sign	3	2	2
Traffic Markings - Missing	2	1	4
Signs - Missing Traffic Sign	8	3	7
Traffic Markings - Request for New Marking	3	3	7
Signs - Illuminated Street Sign	2	3	

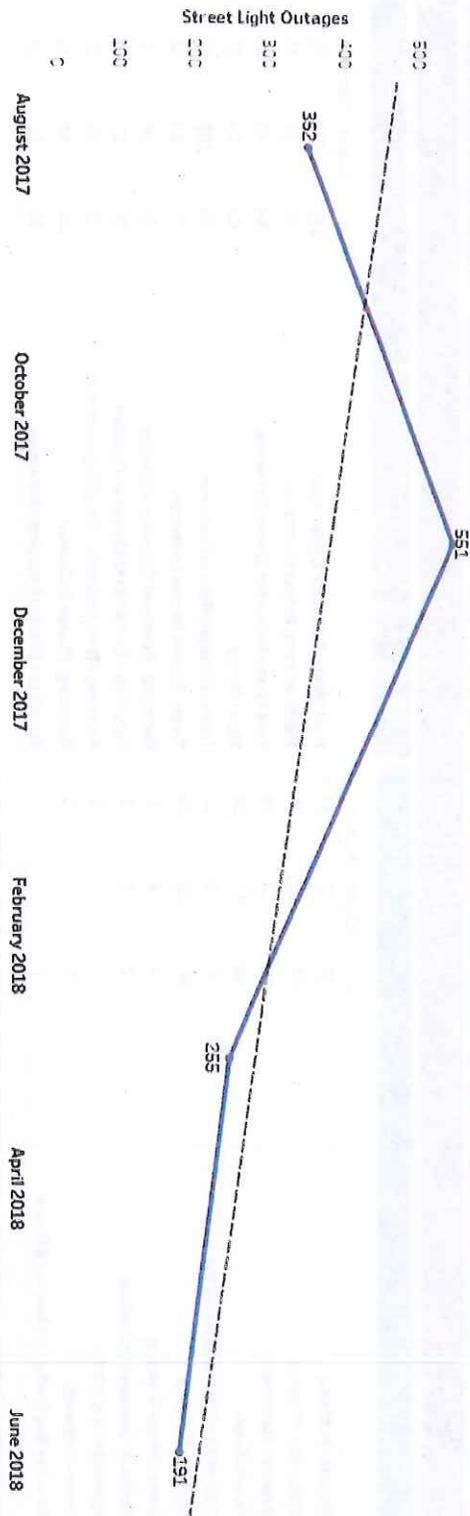
T&ES Operations Top 10 Service Requests (FY19 Q1)

Yard Waste Pickup for Bulky Items	345
Trash - Damaged Refuse C...	245
Trash - Missed Refuse Collection	214
Metal Pickup	210
Yard Waste Pickup for Missed Collection	189
Trash - Missing Refuse Containers	170
Streets - Potholes	121
Recycling - Container Exchange or Addition	111
Recycling - Missed Collect...	111
Sidewalks - Repairs	110

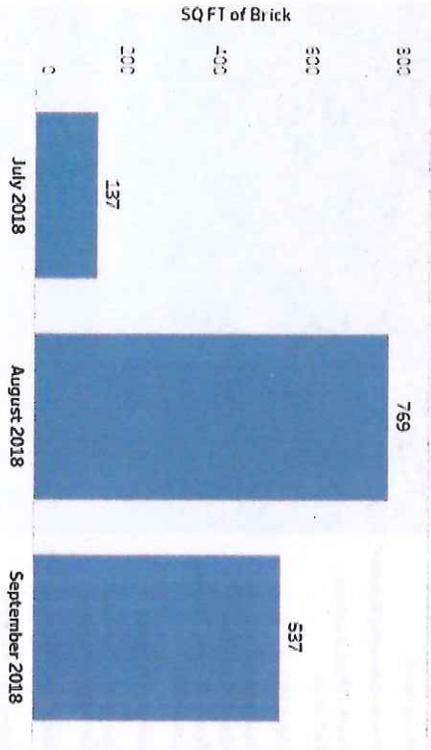
Operations Top Service Requests, Q1 Year-to-Year Comparison



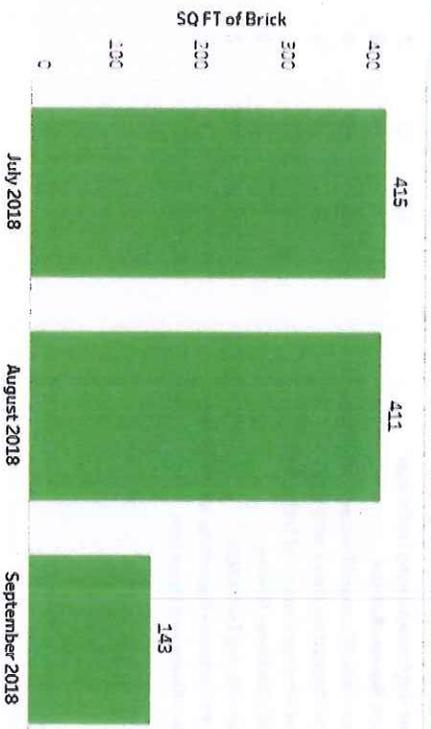
Street Light Outage Survey Results



Brick Sidewalk Repairs



Pothole Repairs



Sewer Preventative Maintenance (CCTV)

