AGENDA
ALEXANDRIA QUALITY OF LIFE COMMITTEE
FRIDAY, NOVEMBER 17, 2017
9:00 A.M.
COUNCIL WORKROOM

1. Introductory Remarks – Mayor Allison Silberberg


3. Update on First Street/North Columbus Street/Andrew Adkins/Inner City Issues, Parker Gray Roundtable Meetings, and Lenox Place - Rose Boyd, ARHA, Deputy Police Chief Shahram Fard, and ARHA Executive Director Roy Priest

4. Update on the City’s Coordinated Effort to Address Gang Issues in Alexandria – Captain Gregg Ladislaw and Court Services Unit Percy White

5. Report from the Sheriff – Deputy Sheriff Tim Gleeson

6. Report from the Commonwealth’s Attorney – David Lord, Senior Assistant Commonwealth’s Attorney

7. Alexandria Reentry Council Update – Lisa Stapleton, Chief Probation and Parole Officer

8. Update from Alexandria Health Department – Dr. Stephen Haering, Director, Alexandria Health Department


10. Call.Click.Connect. Report - Status for T&ES Requests – Jeffrey DuVal, Deputy Director/Operations, Department of Transportation & Environmental Services

11. Update from the Department of Community and Human Services: Domestic Violence – Debbie Evans

12. Update from Alexandria City Public Schools – Dr. Julie Crawford, Chief of Student Services, Alternative Programs & Equity, ACPS

13. Update from the Court Services Unit – Mike Mackey

14. Other
The next meeting is scheduled for Friday, January 19, 2018. The Alexandria Quality of Life Committee meets every two months in the workroom, except during the summer.
Focus Areas Inspection Activity  
September 1, 2017 – November 3, 2017

### Arlandria

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>2016</th>
<th>2017</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Violations Cited</td>
<td>13</td>
<td>4</td>
<td>-9</td>
</tr>
<tr>
<td>Inoperable Vehicles</td>
<td>2</td>
<td>0</td>
<td>-2</td>
</tr>
<tr>
<td>Trash</td>
<td>16</td>
<td>9</td>
<td>-7</td>
</tr>
<tr>
<td>Grass</td>
<td>2</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>Unfit Housing</td>
<td>4</td>
<td>2</td>
<td>-2</td>
</tr>
<tr>
<td>Rodents</td>
<td>4</td>
<td>12</td>
<td>+8</td>
</tr>
<tr>
<td>Hoarding</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Property Maintenance</td>
<td>20</td>
<td>8</td>
<td>-12</td>
</tr>
<tr>
<td>Stop Work Orders</td>
<td>8</td>
<td>3</td>
<td>-5</td>
</tr>
</tbody>
</table>

### Hume Springs

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>2016</th>
<th>2017</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Violations Cited</td>
<td>13</td>
<td>10</td>
<td>-3</td>
</tr>
<tr>
<td>Inoperable Vehicles</td>
<td>0</td>
<td>2</td>
<td>+2</td>
</tr>
<tr>
<td>Trash</td>
<td>11</td>
<td>14</td>
<td>+3</td>
</tr>
<tr>
<td>Grass</td>
<td>8</td>
<td>24</td>
<td>+16</td>
</tr>
<tr>
<td>Unfit Housing</td>
<td>0</td>
<td>4</td>
<td>+4</td>
</tr>
<tr>
<td>Rodents</td>
<td>2</td>
<td>1</td>
<td>-1</td>
</tr>
<tr>
<td>Hoarding</td>
<td>0</td>
<td>2</td>
<td>+2</td>
</tr>
<tr>
<td>Property Maintenance</td>
<td>11</td>
<td>16</td>
<td>+5</td>
</tr>
<tr>
<td>Stop Work Orders</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

### Lynhaven

<table>
<thead>
<tr>
<th>Reporting Period</th>
<th>2016</th>
<th>2017</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Violations Cited</td>
<td>2</td>
<td>22</td>
<td>+20</td>
</tr>
<tr>
<td>Inoperable Vehicles</td>
<td>3</td>
<td>5</td>
<td>+2</td>
</tr>
<tr>
<td>Trash</td>
<td>0</td>
<td>8</td>
<td>+8</td>
</tr>
<tr>
<td>Grass</td>
<td>6</td>
<td>12</td>
<td>+6</td>
</tr>
<tr>
<td>Unfit Housing</td>
<td>0</td>
<td>2</td>
<td>+2</td>
</tr>
<tr>
<td>Rodents</td>
<td>4</td>
<td>1</td>
<td>-3</td>
</tr>
<tr>
<td>Hoarding</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Property Maintenance</td>
<td>6</td>
<td>18</td>
<td>+12</td>
</tr>
<tr>
<td>Stop Work Orders</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

"One Team, One City – Our City"
Trending: Bulk dumping in Edison alley is down, inoperable vehicles in Lynhaven up; violations in focus areas up, unpermitted work and stop work orders are down.

- Increase in violation notices issued in Lynhaven.
- Presidential Greens, drop off bulk trash dumping. Surveillance now in place.
- Twice weekly surveys of Mount Vernon Avenue continue.
- Staff attended the Lynhaven Civic meeting on 10/2 and 11/6/17. Next 12/4/17.
- Landover path, regular surveys for trash and rodent activity.
- Arlandria Walkthrough is planned for December.

---

**MAINTENANCE AND NUISANCE CODE ACTIVITY**

<table>
<thead>
<tr>
<th>Category</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stop Work Orders</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>Property Maintenance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hoarding</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Rodents</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unfit housing</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>Grass</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trash</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inoperable vehicles</td>
<td>5</td>
<td>7</td>
</tr>
<tr>
<td>Violations Cited</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Inspection Activity Sept 1- Nov 3, 2017*  
*Inspection Activity Sept 1- Nov 3, 2016*

---

“One Team, One City – Our City”
City of Alexandria, Virginia
Sheriff's Office

MEMORANDUM

DATE: NOVEMBER 17, 2017

TO: DANA LAWHORNE, SHERIFF, CITY OF ALEXANDRIA

FROM: MARYBETH PLASKUS, LIEUTENANT, FACILITY SERVICES

SUBJECT: QUALITY OF LIFE STATISTICS FOR SEPTEMBER & OCTOBER 2017

During the months of September and October the Inmate Work Detail Program performed community service projects. The crews also provided assistance to other city agencies and responded to specific requests. Those projects are included in this report as well. Normally, there are two work detail crews with up to four or five participants per crew. That number can fluctuate throughout the months due to limited qualified participants. During this reporting period, there was an average of 3 inmates participating on the program.

LITTER PATROL:

- City Areas: 10 bags from Mt. Vernon Ave.
  4 bags from Breckinridge Cemetery

Other completed Special Projects and Requests:
- Cleaning ACJS bathrooms and office areas.
- Stocking paper goods for ACJS staff.
- Cleaning detention center facility entrance windows.
- Cleaning up flower beds on Mt. Vernon Avenue for Art on the Avenue event.
- Placing 80 barricades for Art on the Avenue.
- Placing 71 barricades out for Halloween Parade.
- Placing 31 barricades on Lee Street for Halloween event.

HOURS AND SAVINGS
During September and October the number of hours completed by the Inmate Work Detail (excluding Recreation) totaled 68 hours. The total funds saved in City wages for this time period was $2,040.00 based on the hourly rate of $30.00. The number of hours completed by the Inmate Work Detail for Recreation was 26 hours, representing a savings of $780.00.
<table>
<thead>
<tr>
<th>Section</th>
<th>QOL September-October 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GANG INTELLIGENCE</strong></td>
<td></td>
</tr>
<tr>
<td>Screenings of Jail Intakes</td>
<td>821</td>
</tr>
<tr>
<td>Gang Members Identified</td>
<td>19</td>
</tr>
<tr>
<td>Affiliation of Gang Members Identified currently housed in the ADC. (32) Total</td>
<td>Bloods-4 / MS-13-16 / Gangster Disciples-3 / Park Terrace-1 / Dragon Family-1 / 900 Block MOB-1 / Los Zetas-1 / Culmore City-1 / Maple Avenue Crew-1 / Sinaloa Cartel-1 / Los Cachiros-1 / Sur-13-1</td>
</tr>
<tr>
<td><strong>WARRANTS</strong></td>
<td></td>
</tr>
<tr>
<td>Warrants Served</td>
<td>106</td>
</tr>
<tr>
<td>Arrests</td>
<td>84</td>
</tr>
<tr>
<td><strong>LEGAL PROCESS SERVICE</strong></td>
<td></td>
</tr>
<tr>
<td>Civil Papers Served</td>
<td>2,308</td>
</tr>
<tr>
<td><strong>PROTECTIVE ORDERS</strong></td>
<td></td>
</tr>
<tr>
<td>Protective Orders Served</td>
<td>126</td>
</tr>
<tr>
<td><strong>AVERAGE DAILY POPULATION</strong></td>
<td></td>
</tr>
<tr>
<td>Local &amp; State Prisoners</td>
<td>231</td>
</tr>
<tr>
<td>Federal Prisoners</td>
<td>126</td>
</tr>
<tr>
<td><strong>MODIFIED WORK RELEASE</strong></td>
<td></td>
</tr>
<tr>
<td>Community Service Hours in the City</td>
<td>512</td>
</tr>
<tr>
<td>Cost Savings to the City</td>
<td>-3475</td>
</tr>
<tr>
<td>Year to Date Service Hours</td>
<td>1176</td>
</tr>
<tr>
<td>Year to Date Cost Savings</td>
<td>-1760</td>
</tr>
</tbody>
</table>
September – October 2017

Communicable Disease

To abate public health threats/ prevent further spread of disease:
- Disease Investigations (non-STI, non-TB): 68
- Infectious Disease Emergency Responses (24/7): 12

Environmental Health

Pools
- 1,008 inspections during 2017 pool season

Vector-Borne Illness Prevention
- Rabies Investigations: 49
  (monthly average for 2017 to date is 20.8; both Sept and Oct were above that average)
- Mosquito season ended in October

To Assure Food Safety

Restaurant Inspections | 437
Complaint-related Inspections (Food establishments) | 18

Hot Topic: Hepatitis C (Chronic)

![Surveillance Cases of Hepatitis C, Chronic (2012-2016)](image)

**Emerging Infections and Issues of Public Health Concern**

- **Hepatitis A**—San Diego, CA
- Marburg virus—Uganda
- Plague—Madagascar
- Monkeypox—Nigeria
- Chikungunya—Brazil
- Yellow Fever—Brazil
- MERS—Arabian Peninsula
- Disaster Related Illnesses
- Opioids

➢ *Monthly Healthcare Provider Update on Issues of Public Health Concern*
### Quarterly Executive Dashboard (FY18 Q1 July, August, September)

#### Public Works Services (PWS)

<table>
<thead>
<tr>
<th>Key Performance Indicator</th>
<th>July</th>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>Potholes</td>
<td>34</td>
<td>39</td>
<td>26</td>
</tr>
<tr>
<td>Sidewalk Repairs</td>
<td>22</td>
<td>35</td>
<td>40</td>
</tr>
<tr>
<td>Street Repair</td>
<td>26</td>
<td>17</td>
<td>10</td>
</tr>
<tr>
<td>Bus Shelter Cleaning/Repair</td>
<td>7</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Sewer Backup</td>
<td>13</td>
<td>10</td>
<td>8</td>
</tr>
<tr>
<td>Manholes</td>
<td>27</td>
<td>22</td>
<td>14</td>
</tr>
<tr>
<td>Hydrants Damaged/Leaking/Not Working</td>
<td>5</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Illegal Dumping</td>
<td>7</td>
<td>4</td>
<td>3</td>
</tr>
<tr>
<td>Cleaning Complaint</td>
<td>22</td>
<td>19</td>
<td>8</td>
</tr>
<tr>
<td>Cleaning &amp; Sweeping</td>
<td>2</td>
<td>7</td>
<td>11</td>
</tr>
<tr>
<td>Street Can Complaints</td>
<td>11</td>
<td>4</td>
<td>2</td>
</tr>
</tbody>
</table>

#### Traffic Operation Division (TOD)

<table>
<thead>
<tr>
<th>Key Performance Indicator</th>
<th>July</th>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parking Meter Problem</td>
<td>36</td>
<td>55</td>
<td>37</td>
</tr>
<tr>
<td>Missing/Damaged/Faded Traffic Signs</td>
<td>23</td>
<td>18</td>
<td>16</td>
</tr>
<tr>
<td>Button Malfunction</td>
<td>5</td>
<td>15</td>
<td>5</td>
</tr>
<tr>
<td>Traffic Sign Removal</td>
<td>6</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Illuminated Street Sign</td>
<td>0</td>
<td>5</td>
<td>1</td>
</tr>
<tr>
<td>Signal Malfunction</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>Bulb Out</td>
<td>12</td>
<td>6</td>
<td>5</td>
</tr>
<tr>
<td>Flashing Traffic Signals</td>
<td>1</td>
<td>1</td>
<td>7</td>
</tr>
<tr>
<td>Pavement Markings (Faded)</td>
<td>4</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Pavement Markings (New)</td>
<td>6</td>
<td>5</td>
<td>2</td>
</tr>
<tr>
<td>School Zone Flashers</td>
<td>1</td>
<td>1</td>
<td>7</td>
</tr>
</tbody>
</table>

### Resource Recovery (RR)

<table>
<thead>
<tr>
<th>Key Performance Indicator</th>
<th>July</th>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>Damage Refuse Container</td>
<td>120</td>
<td>127</td>
<td>65</td>
</tr>
<tr>
<td>Yard Waste Pickup (Bulky)</td>
<td>109</td>
<td>105</td>
<td>91</td>
</tr>
<tr>
<td>Metal Pickup</td>
<td>105</td>
<td>98</td>
<td>84</td>
</tr>
<tr>
<td>Recycling Container Exchange/Addition</td>
<td>24</td>
<td>24</td>
<td>27</td>
</tr>
<tr>
<td>Missing Refuse Container</td>
<td>76</td>
<td>82</td>
<td>62</td>
</tr>
<tr>
<td>Missed Collection Refuse Container</td>
<td>74</td>
<td>63</td>
<td>46</td>
</tr>
<tr>
<td>New Resident Refuse Container</td>
<td>41</td>
<td>55</td>
<td>45</td>
</tr>
<tr>
<td>Missing Recycling Container</td>
<td>28</td>
<td>19</td>
<td>13</td>
</tr>
<tr>
<td>New Resident Recycling Container</td>
<td>24</td>
<td>33</td>
<td>34</td>
</tr>
<tr>
<td>Missed Collection (Yard Waste Pickup)</td>
<td>44</td>
<td>53</td>
<td>39</td>
</tr>
<tr>
<td>Missed Collection Recycling Container</td>
<td>22</td>
<td>34</td>
<td>14</td>
</tr>
</tbody>
</table>

### Operations Top 10 Service Requests (FY18 Q1)

#### FY18 Q1 Operations Top Service Requests Prior Years Comparison

- **Damaged Refuse/Recycling Container** (187)
- **Yard Waste Pickup (Bulky)** (105)
- **Metal Pickup** (287)
- **Missing Refuse/Recycling Container** (280)
- **Missing Refuse/Recycling Collection** (253)
- **Meter Problem** (128)
- **Potholes** (99)
- **Sidewalk Repair** (97)
- **Recycling Container Exchange/Addition** (95)
- **Sewers-Manhole** (63)

*The total number of all T&ES Service Requests in FY18 Q1 was 3,843, compared to 3,226 in FY17 Q1. This represents approximately a 19% increase in Service Requests from last year. At 3,708, the total number of Service Request in FY16 Q1 was only slightly lower than FY18 Q1.*
### Work Orders

<table>
<thead>
<tr>
<th>Key Performance Indicator</th>
<th>July</th>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>% of Potholes Complete in 72 Hrs</td>
<td>43.1%</td>
<td>62.8%</td>
<td>52.1%</td>
</tr>
<tr>
<td>Brick Sidewalk (LF)</td>
<td>1457</td>
<td>1004</td>
<td>174</td>
</tr>
<tr>
<td>Concrete Sidewalk (SF)</td>
<td>32</td>
<td>108</td>
<td>0</td>
</tr>
<tr>
<td>Alternative Sidewalk (PSS)</td>
<td>*598</td>
<td>11189</td>
<td>0</td>
</tr>
<tr>
<td>Fire Hydrants PM</td>
<td>79</td>
<td>83</td>
<td>42</td>
</tr>
<tr>
<td>Fire Hydrants CM</td>
<td>1</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>CCTV PM (Storm/Sanitary) LF</td>
<td>306</td>
<td>3856</td>
<td>3445</td>
</tr>
<tr>
<td>Street Sweeping Miles</td>
<td>328</td>
<td>581</td>
<td>240</td>
</tr>
<tr>
<td>Leaf Collection Debris (CY)</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Leaf Collection Miles Vacuumed (LM)</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

### Traffic Operation Division (TOD)

<table>
<thead>
<tr>
<th>Key Performance Indicator</th>
<th>July</th>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>Signals (PM)</td>
<td>2</td>
<td>1</td>
<td>10</td>
</tr>
<tr>
<td>Traffic Signals On-Line</td>
<td>175</td>
<td>175</td>
<td>175</td>
</tr>
<tr>
<td>% of Single-Space meters in operation in 24 hrs</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>% of Multi-Space meters in operation 24 hrs</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>Parking Meter Repairs (SSM/MSM)</td>
<td>47</td>
<td>60</td>
<td>22</td>
</tr>
<tr>
<td>% of Flashing Signals Responded to w/in 24hrs.</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
<tr>
<td>Pavement Markings Installed (LF)</td>
<td>2500</td>
<td>2500</td>
<td>2000</td>
</tr>
<tr>
<td>Pavement Markings Refurbished (LF)</td>
<td>1200</td>
<td>1500</td>
<td>1500</td>
</tr>
<tr>
<td>Sign Installations (new)</td>
<td>45</td>
<td>40</td>
<td>40</td>
</tr>
<tr>
<td>Sign Replace/Repair</td>
<td>45</td>
<td>40</td>
<td>40</td>
</tr>
<tr>
<td>Sign Fabrication</td>
<td>90</td>
<td>80</td>
<td>80</td>
</tr>
</tbody>
</table>

### Resource Recovery (RR)

<table>
<thead>
<tr>
<th>Key Performance Indicator</th>
<th>July</th>
<th>August</th>
<th>September</th>
</tr>
</thead>
<tbody>
<tr>
<td>City Diversion Rate</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Residential Trash Tonnage</td>
<td>1349</td>
<td>1548</td>
<td>1263</td>
</tr>
<tr>
<td>Residential Recycling Tonnage</td>
<td>551</td>
<td>550</td>
<td>566</td>
</tr>
<tr>
<td>City Recycling Drop-off Center Tonnage</td>
<td>57</td>
<td>67</td>
<td>56</td>
</tr>
<tr>
<td>Yard Waste Tonnage</td>
<td>127</td>
<td>174</td>
<td>188</td>
</tr>
<tr>
<td>Monthly Recycling Rebates $</td>
<td>$13.49</td>
<td>$23.20</td>
<td>$20</td>
</tr>
<tr>
<td>Refuse Complaints</td>
<td>25</td>
<td>15</td>
<td>14</td>
</tr>
<tr>
<td>Recycling Complaints</td>
<td>4</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Metal Pick-up</td>
<td>5</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Super Can Delivery</td>
<td>1</td>
<td>7</td>
<td>1</td>
</tr>
<tr>
<td>Super Can Repair</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

### Where are the most SRs coming from in the City?

#### Refuse Missed Collections

#### Traffic Signs
Data contained in this report is from a GIS-Centric Asset Management system (Cityworks) and other manual datasets. This data represents the areas of the City with the most concentrated requests for services for Sidewalk (Brick & Concrete) Repair, Pothole Repair, Refuse Missed Collection, and Traffic Sign Requests. Most of these requests have been analyzed and inspected. Points highlighted in green represent more than one request made for the same service.