

COVID-19 Services for Medicaid/Uninsured Patients in Alexandria

All members of Northern Virginia's culturally diverse communities are welcome at the Inova Cares Clinic for Families (ICCF). ICCF provides primary care services for patients who qualify for Medicaid, FAMIS or Inova's Financial Assistance Program, and the uninsured.

How can I be screened by a medical provider for COVID-19?

Inova Cares Clinic for Families provides free COVID-19 telemedicine screening for all patients, with a particular focus on the low-income uninsured.

What are the symptoms of COVID-19?

COVID-19 symptoms can include, cough, fever, shortness of breath, chills, repeated shaking with chills, muscle pain, headache, sore throat, and new loss of taste or smell.

What should I do if I am experiencing symptoms of COVID-19 and have Medicaid coverage or no insurance?

1. Call the Inova Cares Clinics for Families in Alexandria at 571.665.6599 to schedule a free telemedicine screening with a healthcare provider.
2. If needed, a COVID-19 test will be scheduled and administered at no cost.

Is it safe to go to the hospital?

Yes, Inova has implemented additional safety measures to protect our patients, team members, and community. Do not be afraid to come to the hospital. Delaying the evaluation, diagnosis and treatment of a potential emergency condition can put you at greater risk – especially if you have symptoms of a stroke or heart attack. For emergencies, call or text 911.

How do I know if I qualify for Medicaid/Charity Care?

Inova assists patients who qualify for Medicaid with the enrollment application process. For patients who do not qualify for Medicaid, we will explore the possibility of financial assistance/charity care with the patient.

In Crisis? Call 24 hours a day:

Emergency Mental Health Services - 703.746.3401
Substance Abuse Residential Treatment / Substance Abuse Services - 703.746.3636
Sexual Assault - 703.683.7273
Domestic Violence - 703.746.4911
Child Protective Services - 703.746.5800 or State: 1.800.552.7096
Adult Protective Services - 703.746.5778