



Department of
Community & Human Services



Annual Report Fiscal Year 2012



A Message from the Directors

Dear Friends,

Several exciting challenges over the past year have kept us busy as we continued to improve service delivery. One of our biggest accomplishments was development of the DCHS Strategic Plan. While the process was taxing, the completed plan provides us with a means to communicate a clear vision, allows us to see the progress we are making and enables us to allocate resources to meet our goals.

In addition to our own reorganization, we implemented several new State initiatives that affect the way we do business. The Department launched the State's new online, self-service benefits application process, *CommonHelp*, which allows residents to apply online for child care assistance, cash, food, medical and energy assistance, thereby streamlining the intake process for our Center for Economic Support. We made computers available at several Department locations where persons can receive assistance with the application.

The Center for Children and Families Early Childhood Division changed the way staff assist parents and childcare vendors. For years, social workers have been overburdened with paperwork while working to see that eligible families receive services and vendors are paid. The Commonwealth of Virginia implemented an automated child-care system, which replaced the various methods used by local agencies, thereby increasing childcare workers' availability to provide more in-depth services including parent education and placement visits to help ensure quality childcare.



Mike Gilmore helping at Admin Appreciation Day.



Suzanne Chis (left) at the National Adoption Day Celebration with Deborah Warren, Director, Center for Children & Families (center) and the Honorable Constance Frogale of the Alexandria Juvenile & Domestic Relations Court (right).

We are pleased to have another asset in the mission of serving children and youth – the newly formed Children, Youth & Families Collaborative Commission. This Commission will advise on policies, promote the City-wide coordination of services, encourage research and best practices, and advocate for children and their families. The first major initiative is the development of a Youth Master Plan, to be completed in 2013.

In the Center for Adult Services, the Opioid Treatment Program received its fourth three-year CARF accreditation, a distinction achieved by only three percent of programs nationwide.

The West End Wellness Center, formerly the Clubhouse, eliminated the Clubhouse Model, which was created for individuals with mental illnesses who had spent much of their lives hospitalized. Clients today have lived in the community and have higher skill sets. The new model encourages the participants to develop additional skills through classes at the Wellness Center, which can then be applied in the community.

The City Council approved a new geriatric therapist position due in part to a 28.5% increase in the number of seniors in Alexandria. Council also adopted the Strategic Plan on Aging for 2013-2017, which was drafted with significant community involvement, and provides a roadmap to making Alexandria a livable city for persons of all ages.

We are grateful for the support we have received from the community, the City and particularly for the dedication and hard work of our 700 employees, without whom none of these advancements would have been possible.

Sincerely,

Michael Gilmore, Ph.D., Director
Suzanne Chis, Deputy Director



Department of Community and Human Services Fiscal Year 2012 Annual Report

FY 2012

City Government

Mayor

William D. Euille

Vice Mayor

Kerry J. Donley

City Council

Frank H. Fannon

Alicia Hughes

Redella S. "Del" Pepper

Paul Smedberg

Rob Krupicka

City Manager

Rashad M. Young

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Vision

The Department of Community and Human Services envisions a community in which residents enjoy a sense of well-being, safety and self-sufficiency.

Mission

The Department of Community and Human Services provides effective and essential safety net services that measurably improve or maintain the quality of life for Alexandrians.

Boards, Commissions and Volunteers

The following boards and commissions provide oversight and guidance to programs of the Department:

The Alexandria Community Policy Management Team (ACPMT) sets policy for and administers the Comprehensive Services Act.

The Alexandria Community Services Board (CSB) sets policy for and administers Alexandria's publicly-funded mental health, intellectual disability and substance abuse services.

NEW! The Children, Youth & Families Collaborative Commission advocates for children and youth, aged prenatal to 21 years, and their families by advising on policies, promoting the City-wide coordination of services and promoting research and best practices.



Volunteers with the Holiday Sharing Program sort toys and other gifts.

The Commission on Aging advocates for issues related to aging and promotes the implementation of the Older Americans Act. The Commission advances services that address the needs of older Alexandrians.

The Commission on Employment is responsible for developing the City-wide plan for employment services that reflects the goals of linking existing City employment and training programs with those of the school system and the Alexandria Chamber of Commerce's economic development program.

The Commission for Women provides consultation to City Council on issues concerning women, with focus on human rights, legislation, HIV/AIDS, the economic and health status of women, breast cancer and domestic violence.

The Economic Opportunities Commission (EOC) advocates for low-income families in Alexandria. The EOC advises the City Council on legislative matters about employment, affordable housing, health care, homeless prevention, utility costs and abusive lending practices.

The Social Services Advisory Board monitors the formulation and implementation of social welfare programs and advises City officials on all public welfare matters.

The Workforce Investment Board supports the employment and training needs of the City of Alexandria and Arlington County. They aim to build a workforce development system that prepares the local labor force for the 21st century.

Volunteers

The Domestic Violence Program had 80 volunteers who provided 3,384 hours of service answering the 24-hour shelter hotline, providing support to shelter residents and taking care of children while the parent victims of abuse obtain support.

The Sexual Assault Center had 47 volunteers who worked 2,850 hours staffing the 24/7 Sexual Assault Hotline.

In the Holiday Sharing Program, 362 individuals and groups sponsored 427 families, 201 seniors or adults with disabilities, and 121 foster children by providing them with food, clothing and gifts for the holiday season. In collaboration with the Community Partners for Children, another 344 families were assisted. Over 160 volunteers coordinated the Holiday Sharing Program, giving 1,028 hours. Donated gift cards for groceries totaled \$12,295 and gift cards for teens in foster care totaled \$12,730.

The Fund for Alexandria's Child, supported by an advisory council of 15 volunteers, raised over \$83,700 for foster and at-risk children to participate in activities that help to normalize their lives, such as athletic teams, dance classes, holiday gift sharing, prom, graduation celebrations, and transportation to jobs and medical appointments.

Programs of the Alexandria Community Services Board had 65 volunteers who provided over 2,500 hours of service. Representative payees managed the finances of 69 clients with a mental illness or intellectual disability. Companions planned activities with residents of group homes, and guardians served as court-appointed decision makers for clients.

The Alexandria Adult Day Services Center had 10 volunteers who worked 944 hours planning and implementing activities with seniors, serving meals and assisting with special events and field trips.

JobLink volunteers worked 245 hours assisting clients with job searches, resume writing and completion of applications, and helping at job fairs.

DCHS Financial Information

FY 2012 DCCHS Leadership Team

Michael Gilmore, Ph.D.
Department Director

Suzanne Chis, MSW
Deputy Department Director

Lisa Baker, MPA
Chief Officer,
Office of Strategic Initiatives
and Communication

Jane Hassell, IMBA, CPM
Chief Officer,
Office of Administrative Services

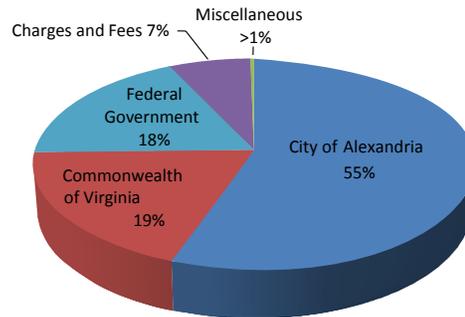
Carol Layer, LCSW
Center Director,
Aging and Adult Services

Dennis McKinney
Center Director,
Economic Support

Deborah Warren, DCSW
Center Director,
Children and Families

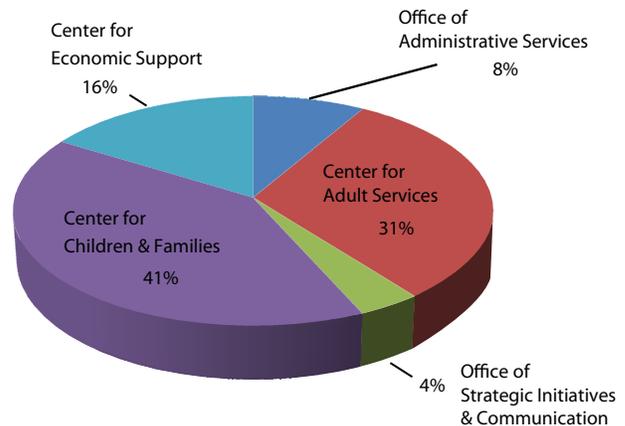
Jim Fleming, MPA
Fiscal Officer

FY12 Revenues by Source



Source	\$ Millions	% of Total Revenues
City of Alexandria	\$48.77	55%
Commonwealth of Virginia	\$17.04	19%
Federal Government	\$15.81	18%
Charges and Fees	\$6.20	7%
Miscellaneous	\$0.24	<1%
DCHS TOTAL	\$88.06	100%

FY12 Expenditures by Center/Office

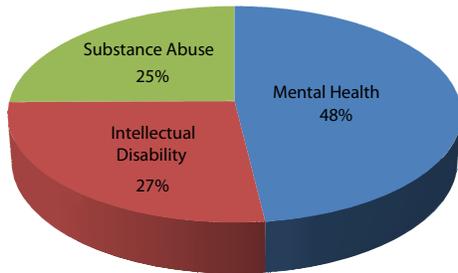


Center/Office	\$ Millions
Office of Administrative Services	\$7.46
Center for Adult Services	\$27.29
Office of Strategic Initiatives & Communication	\$3.36
Center for Children & Families	\$35.64
Center for Economic Support	\$14.31
DCHS TOTAL	\$88.06

CSB Financial Information

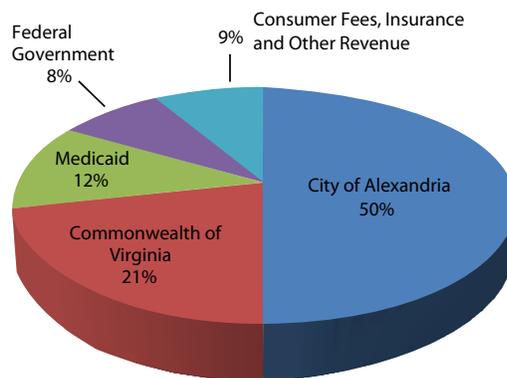
The numbers below reflect the FY 2012 activities for CSB programs. Separate reporting of these figures is required by the CSB.

FY12 CSB Expenses by Disability Area



Disability Area	\$ Millions
Mental Health	\$15.81
Intellectual Disability	\$8.80
Substance Abuse	\$8.27
CSB Total	\$32.88

FY12 CSB Revenues by Source



Source	\$ Millions
City of Alexandria	\$18.43
Commonwealth of Virginia	\$6.22
Medicaid	\$3.46
Federal Government	\$2.26
Consumer Fees, Insurance and Other Revenue	\$2.50
CSB Total	\$32.88

Alexandria Community Services Board Members

Mary Anne Weber
Chair

Masharia "Shay" Holman
1st Vice Chair

Susan Thompson
2nd Vice Chair

Acquanetta Cleckley

Christine Comer

Erin Croyle

Leslie Hagan

Jan Inscore-Boswell

Kimberly Lewis

Roberta New

Robert Pinney

Douglas Schuler

Roy Richard Shannon, Jr.

Eugene Stammeyer

Doris Stanley

Patrice Tighe

Clinical and Emergency Services Division

The Opioid Treatment Program received its fourth three-year CARF accreditation, a distinction achieved by only three percent of programs nationwide. In addition, the program was chosen to appear in a SAMHSA best-practice video entitled “Safe and Effective Use of Methadone.”

Four Crisis Intervention Team (CIT) trainings were held resulting in the training of 70 police officers, sheriff’s deputies, Emergency Medical Services staff, probation officers and fire marshals. CIT is a 40-hour training for law enforcement designed to improve their interactions with persons with mental illness who are in crisis. The training focuses on reducing stigma and teaching verbal de-escalation and other crisis intervention skills to increase the likelihood that those in crisis will be referred away from the criminal justice system and into treatment.

Virginia Attorney General Ken Cuccinelli visited Alexandria to learn about the jail-based mental health and substance abuse treatment programs, as well as the CORE (Collaboration for Recovery and Reentry) Program. CORE is one of several initiatives aimed at minimizing criminal justice involvement among persons with mental illness and provides for a State mental health probation officer and a CSB therapist. Outcomes revealed a 70% reduction in jail days for those participating in CORE from one year prior to their involvement, to one year after.

A mental health probation officer position within the Sheriff’s Office was approved by City Council to begin in FY13. Modeled after the CORE program, the position will provide intensive supervision and support to individuals sentenced to local probation who have a mental illness.

A peer support recovery coach began working at Detox. The coach provides non-clinical, peer-based activities that engage, educate and support individuals in recovery from mental illness and substance use disorders.

Outpatient Mental Health staff began using a new format for case consultations based on training received through the organization Evidence Based Practice Ground. The format is designed to enhance clinical effectiveness in high risk and complex cases.

Outpatient Substance Abuse team members were trained in Moral Reconciliation Therapy (MRT). MRT is an evidence-based approach for working with clients with addiction and co-occurring criminality.

Highlights of People Served

- Adult Protective Services received 300 reports of suspected abuse, neglect and/or financial exploitation, a 20 percent increase from the previous year.
- Emergency Services (ES) provided 24-hour crisis intervention services to 663 individuals having a serious mental health and/or substance abuse problem, and an additional 575 at the jail.
- The Detox Center served 215 people and 103 people participated in the Phase II Detox 30-day residential program.
- Outpatient Mental Health and Substance Abuse Services provided individual therapy, group counseling and/or psychological testing to 538 adults. There were 318 adults who received outpatient substance abuse services.
- The Residential Program served 226 people in group homes and apartments and an additional 55 through supported living services.
- The Companion Aide Program averaged 188 participating seniors at any given time.

Community Support Services Division



Therapists and police officers assist a homeless man with his tent during the point-in-time count.

Projects for Assistance in Transition from Homelessness (PATH Program), along with 34 volunteers, participated in the Council of Governments' annual Point in Time Survey to determine the number of homeless persons living in Virginia, Maryland and Washington, D.C. on one given day. The total number of adults and children was 352, a 15% decrease from 2011 and a 2% decrease from 2010. Of the persons experiencing homelessness, 94% were sheltered, while 6% were unsheltered on the street or in places unfit for human habitation.

The West End Wellness Center, formerly the Clubhouse, eliminated the Clubhouse Model, which was created for individuals with serious mental illnesses who had spent much of their lives hospitalized. Clients today have lived in their community and have higher skill sets, such as work histories, interpersonal skills, and social/familial support networks. The new model encourages the participants to develop additional skills through classes at the Wellness Center, which can then be applied in the community.

Intellectual Disability Services

Intellectual Disabilities staff worked with four other Community Services Boards to select a private provider to operate a new regional program, START, a model that works with individuals with co-occurring intellectual disabilities and mental health support needs. START will provide crisis supports both in-home and at a designated facility. START is one component to a State settlement agreement with the Department of Justice.

The Mental Health and Substance Abuse Residential Program received one-time grant funds to support a project in the Detox and Residential Program in which 60 staff received training in Motivational Interview Skills. The skills learned are used as a platform to expand and deepen client-centered and recovery-oriented communication skills for both direct support staff and supervisors.

Division of Aging and Adult Services

A new **geriatric mental health therapist** position was approved by the City Council due to a 28.5% increase in the number of seniors in Alexandria. Additionally, to comply with a federal mandate of the Area Agencies on Aging, a vacant position was reconfigured as the Coordinator of Aging and Disability Services.

The Division's strategic plan for aging services in Alexandria was approved by the City Council. The four-year plan, "The Alexandria of Our Future: A Livable Community for All Ages" will serve as a roadmap for the Division.

The Companion Aide Program held a year-long learning series to teach contracted companions for seniors how to manage boundaries, respond to mental health symptoms and recognize and report adult abuse and neglect. Companions met with staff to participate in team building activities that emphasized how social workers and companions work together to help keep older Alexandrians safe.

Behavioral Health for Children and Families

The Child Change Agent Team was established. This collaborative effort between Behavioral Health for Children and Families, Adult Mental Health, and Child Welfare coordinates services within DCHS to provide more efficient permanency planning for youth involved in child welfare.

The Voices of Resilience video was developed by staff. It features youth who experienced trauma and their families, all of whom are progressing in recovery. The video was used for a Child Mental Health Month presentation.

Child Welfare and Child Protective Services

The Division held a conference to roll out their Family Engagement Initiative with the goal of ensuring children have permanent connections to family. One hundred attendees including community partners from child-serving agencies learned about best practices to support and empower children and families. The theme, branded with hot-air balloons, was “Together we can soar to new heights!”

The Center for Alexandria’s Children (CAC), a public-private partnership that supports victims of child abuse and their families, was accredited by the National Children’s Alliance.

A Family Finder staff person was added to the Family Engagement Program, a multi-faceted approach to assisting families in preventing removal of children from their homes. In cases where children go to foster care, they may remain there until young adulthood. Family Finding works to provide the children with family and community connections outside the child welfare system.



Deborah Warren, Director of the Center for Children and Families, kicking off the Family Engagement Initiative.

Domestic Violence and Sexual Assault

The Women’s Shelter had a surprise visit from the Crown Princess Mary of Denmark, who came to the area to speak at the Second World Conference on Women’s Shelters. She and her delegation learned about shelter services and ways to address teen dating violence, a mission of the Crown Princess’ Mary Foundation.

Program highlights: staff gave 251 domestic violence and sexual assault presentations reaching 6,596 participants; the Battered Women’s Shelter provided housing and services to 61 women and 50 children; Sexual Assault Center staff responded to 73 new cases of adult sexual assault and 77 child sexual assault cases; and the Lesbian, Gay, Bisexual, Transgendered and Queer (LGBTQ) Initiative trained 351 allied professionals on how to create a safer and more inclusive environment for LGBTQ persons.

Early Childhood

The Early Childhood Division began use of the Virginia Electronic Child Care System. Parents receiving subsidized child-care swipe their benefits cards in machines when they drop off their child, and swipe out when they pick up. The system reports the services received to allow payment of providers. Additionally, parents will be able to apply for subsidized child-care services through a client portal and track the status of their application.

The Preschool Prevention Team provides on-site mental health services, social skills development, behavioral support, parent and staff training, and parent/child playgroups. Over the past nine years the team has implemented a science-based social skills program, Al’s Pals, in classrooms serving at-risk children. Of the participants, 67% improved social skills and showed reduced or no increase in problem behaviors.

Alexandria Community Policy Management Team

The **Family Assessment Planning Team (FAPT)** process underwent major changes. The child-serving staff who comprise FAPT recommend and monitor the most effective services for children and families. New reviewing and monitoring processes supported the focus on keeping services for children in the community versus in congregate care.

Residential and group home placements were used for shorter durations and focused on assessment and diagnosis to support community-based care. Staff assisted 71% of the children placed in congregate care to return to less intensive community-based interventions. In recent years, discharge rates have been: FY10 45%; and FY11 40%.

Youth Development

The **Substance Abuse Prevention Coalition of Alexandria** conducted youth mapping in which teens went door-to-door surveying 484 City organizations about opportunities for youth. While the City offers many opportunities for youth, more resources and employment opportunities are needed in the East End.



ACAP's Keepit360 campaign youth leaders gathered for a summer leadership bootcamp where they participated in workshops that focused on developing and communicating a message to peers and adults, interviewing with the media, and increasing participation through recruitment and leadership.

The **Alexandria Campaign on Adolescent Pregnancy (ACAP)** launched the *KeepIt360* multimedia campaign to encourage open and honest conversations about sex and teen pregnancy between teens, parents and the community. ACAP and youth from Teens Talk, a student-run group at T.C. Williams High School, produced weekly blogs, created video promos, and hosted Speakit360 forums on teen pregnancy experiences.

The **School-Age Youth Development Team** provided services to prevent alcohol and drug use, pregnancy, emotional problems, violence and school drop-out. They counseled 640 students and 515 parents and provided group services with 1,257 students and 177 parents.

Project Discovery works with low income and first generation college-eligible high school students to prepare and motivate them to pursue higher education. The program offers skill building workshops, trips to colleges, community service opportunities and SAT Prep. Their annual Walkathon raised \$12,000 for the program.

Highlights of People Served

- Child Protective Services completed 564 family assessments and investigations.
- In the Youth and Family Unit, 85% of youth receiving mental health/substance abuse services improved or were stable, 25% more than predicted.
- Out of School Time Services, through a grant agreement with the Campagna Center, supported school-age child-care for 1,250 elementary school students who participated in Campagna Kids summer camp and in before/after school programs offered at 11 locations.
- The Independent Living Program, which prepares youth who are aging out of foster care, celebrated 13 young adults who received GEDs, high school diplomas or a college degree.



One of the many businesses represented at a career fair interviewing a JobLink client.

JobLink

The Virginia Initiative for Employment not Welfare (VIEW) Program ranked number three cumulatively from inception in 1996 out of 120 agencies state-wide. Rankings are based partly on the average wage of people gaining employment through VIEW (\$10.28/hour) or average monthly earnings, and three-month job retention rates (83%).

JobLink hosted two career fairs that drew 1,443 job seekers and 101 employers from 16 industries. The motto for the career fairs was, “Building Alexandria’s Workforce, One Unique Person at a Time.”

TeensWork! served 292 youth aged 16 – 21 with job search, placement and supportive services. Of the 292 youth, 228 secured private sector jobs. Cameron Run Water Park, Harris Teeter and Burger King were the top hiring employers, and the average wage was \$8.51/hour, down .54 cents from last year. In the

Summer Youth Employment Program, 163 youth were placed in subsidized public and non-profit work sites from July – August.

Community Services

Division staff collaborated with the Northern Virginia Dental Clinic in support of the Mission of Mercy in which volunteer doctors, hygienists and nurses provided free dental care to low income individuals. Staff performed outreach to patients, recruited volunteers and prescreened 195 Alexandrians needing care. At the event, staff joined 400 professionals from throughout the state to provide this valuable service, allowing patients relief from pain and a healthy smile.

The Office of Community Services (OSC) expanded outreach to residents from two to three days a week at local churches. An OCS staff person, along with church volunteers, meets with Alexandrians in need of rent, utility, food and medication assistance, then links them to emergency stabilization services, benefit and job programs.

Benefits Division

The Benefits Division worked with the state in the rollout of the out the state’s new online, self-service application process, CommonHelp. Residents can now screen and apply online for benefits including child care assistance, cash, food, medical and energy assistance. A single application can be used to apply for all major state and federal benefit programs. DCHS has computers available at several Department locations for clients to use, and residents can apply 24/7 from any computer with internet access.

The Benefits Division continued to see an increase in the number of individuals applying for SNAP food stamps and Medicaid. With the steady increase in those that need assistance, program staff took on two additional projects to help meet the needs of the community: a drive for school supplies and a food collection to replenish the shelves at the Salvation Army.

Highlights of People Served

Through the Office of Community Services:

- 951 households received heating assistance and 459 received cooling assistance from Virginia Energy Assistance
- 181 families in danger of eviction were assisted with homeless prevention funding
- 597 individuals were sheltered in the Alexandria Community Shelter or the Alexandria Winter Shelter when prevention was not possible
- 3,158 individuals received financial stabilization services including assistance with prescriptions, medical services, short-term rentals, utilities and referrals to clinics and to food and clothing closets

Office of Administrative Services

Tech Services supported direct care programs by developing self-service computer portals thereby allowing clients to apply electronically for benefits through Virginia's CommonHelp website. Staff created the Medical Treatment Organizer to manage health care services and information for group home residents, and designed a Group Event Attendance and Registration application to track and organize classes, workshops and events for clients at the West End Wellness Center.

Quality Assurance (QA) staff facilitated a CARF accreditation survey of the Opioid Treatment Program and the Office of Administrative Services, which resulted in no recommendations, a feat accomplished by only three percent of organizations surveyed by CARE. QA staff also worked with Tech Services to train clinical staff in use of the Anasazi client database's newly developed treatment module. This project furthered implementation of the Electronic Health Record, a federal government requirement. Lastly, QA provided corporate compliance, human rights and incident report training to staff in the Residential and ID Vocational programs.



Customers receive assistance in the Human Services Center.

Program Evaluation partnered with QA and Tech Services to dramatically reduce the number of non-approved progress notes and assessments in the automated behavioral health record. This improved staff understanding of how to properly document their services.

Health Information Management (HIM) provided training and support to staff on HIPAA and confidentiality policies and procedures to prevent breaches of client Protected Health Information. HIM staff also continued to scan paperwork for clients to help meet the electronic records requirements.

Fiscal Services staff regularly monitored expenditures and revenues to ensure the DCHS stayed within its \$92.8 million budget. The department ended FY 2012 with a \$625,000 balance in City funding, which is equal to 1.3% of the total amount funded by the City of Alexandria. Fiscal staff also created a Frequently Asked Procurement Questions document for all DCHS staff members, and coordinated the Department's transition to E-procure, the City's new electronic purchasing system.

Facilities Management completed 1,204 non-emergency work orders with an average completion time of four days. An additional 82 emergency work orders were completed within 24 hours. The team also completed the second phase of kitchen and bathroom renovations at residential program sites. At the Mount Vernon Avenue building, staff implemented building safety recommendations made by the Alexandria Police Department, including installation of additional lighting outside the building and at entrances to the parking garage, installation of an emergency phone in the garage, and placement of a convex mirror.



Ivelisse Diaz welcomes customers to JobLink.

Office of Strategic Initiatives and Communication

Human Resources partnered with hiring managers to develop a recruitment tracking management tool that provides managers with the ability to track recruitment efforts and address concerns immediately, thereby improving internal communications and reducing the time to hire. Also, in collaboration with Virginia Human Resources, a new State Hiring System was implemented.

Workforce Development and Learning, a new program, aims to promote a culture of learning and development throughout DCHS, a need identified in the new strategic plan. Initial goals include expanding and enhancing New Employee Orientation, job skills training, and creating programming in leadership for staff at all levels.



The new Department of Community and Human Services call center.

The Customer Call Center was formed to meet the goal of creating a single point of contact where a resident could be easily directed to the appropriate DCHS services and made aware of other services DCHS offers. Operating since December 2011 in the Economic Support Services Center on a pilot basis, the Call Center is staffed by two persons – one bi-lingual in English/Spanish – at the first level where issues are identified and referrals made. Call Center staff average 2,000 calls per month, of which approximately 50 percent are forwarded to three caseworkers who can provide emergency assistance, more specific information and referral, or more in-depth human services assistance. Additionally, these caseworkers follow up with the caller to verify the caller’s needs were met.

The Communications Team maintained the Department’s new website, located at alexandriava.gov/dchs. The Team released quarterly community newsletters available on the website, and developed bi-monthly employee newsletters to familiarize staff of the 650-person Department with one another’s programs. Multi-platform communications were disseminated about 40 DCHS initiatives or events through such mediums as social media, websites, flyers, eNews subscription groups, community calendars, news releases and video.

Friends of the Alexandria Mental Health Center, a non-profit group of volunteers that supports clients with mental health, substance use and intellectual disabilities, responded to over 100 requests for assistance with rent, utilities, vocational needs, medication and more. Friends stewarded \$67,000 in funds: \$32k in contributions for the general fund, \$25k from the Hoffman Family for clients of intellectual disability programs, and a \$10k grant for youth development programming. Friends also co-sponsored community education events on stigma and recovery.



Participants warming up before the annual Walk to Fight Breast Cancer.

The Annual Walk to Fight Breast Cancer raised nearly \$100,000 for mammography and early detection education for uninsured women in Alexandria. Over 900 people participated in the Walk.

The Commission for Women held their annual Salute to Women Awards Banquet and honored 14 individuals for their work improving the lives of women and girls in Alexandria. The event raised over \$5,000 for the Sexual Assault Program.



Department of Community & Human Services
720 North Saint Asaph Street
Alexandria, VA 22314

Program Site Directory

1900 North Beauregard Street

AlexandriaWorks!, 703.746.5865
Center for Alexandria's Children, 703.838.4381
JobLink Adult Employment, 703.746.5940
TeensWork!, 703.746.5880

2525 Mt. Vernon Ave.

Family Services, 703.746.5757
Eligibility Programs, 703.746.5801
Child Abuse & Neglect Complaints 24-Hour Number,
703.746.5800
Aging and Adult Services, 703.746.5999
Early Childhood Division, 703.746.5437
Community Services, 703.746.5901
Homeless and Ex-Offender Services, 703.746.5912
Special Projects/Women's Initiatives, 703.746.3123

421 King St.

Domestic Violence Program 24-hour hotline, 703.746.4911
Sexual Assault Center 24-Hour Hotline, 703.683.7273

720 North Saint Asaph Street

CSB Administrative Offices, 703.746.3400
MH/SA/ID Intake, 703.746.3535
Emergency Services, 703.746.3401
Outpatient Mental Health Services, 703.746.3400
School-Age Youth Development, 703.746.3400
Alexandria Campaign on Adolescent Pregnancy, 703.746.3131

4480 King Street

West End Wellness Center (formerly Clubhouse), 703.746.3456
Parent Infant Education Program, 703.746.3350
Child Assessment and Treatment Center, 703.838.4708
Residential Services Administrative Offices, 703.746.3500

2355-A Mill Road

Substance Abuse Services, 703.746.3600
Detox Center, 703.746.3636

3105 Colvin Street 703.746.3333

Alexandria Vocational Services
Intellectual Disability Case Management

Visit our web site at alexandriava.gov/dchs