Mission:
Helping people attain and sustain housing equitably & affordably.

Vision:
To create housing opportunities for all, resolve housing issues, monitor City investments and work with partners to enhance housing production.

Values:
- We support the City’s organizational values.
- We prioritize service and treat our clients with compassion.
- We are accountable for our work.
- We support one another to be responsive and innovative in finding solutions.

Programs/Services:

Education:
- Affordable Housing 101
- Citizen Academies
- Community Outreach

Management:
- Asset Management
- Construction Management
- Federal Grants Management

Annual Citywide Surveys:
- Apartment
- Condominium

Training:
- Homeownership
- Apartment Managers
- Fair Housing
- Condominium Governance

Technical/Financial Assistance:
- Affordable Housing Financing
- Homeownership
- Home Rehabilitation
- Housing Counseling
- Rental Accessibility Modifications

Services:
- Landlord Tenant Mediation
- Fair Housing Testing
- Affordable Housing Set-Asides
- Tenant Relocation
- Planning