COVID-19 Emergency Rent Relief Assistance Program

OFFICE OF HOUSING
May 2020
The COVID-19 Rent Relief Assistance Program is designed to reduce the amount of rent owed that would otherwise have to be repaid in the future by a renter household as the economy recovers.

To efficiently and equitably assist Alexandria renters experiencing housing insecurity and financial hardship due to COVID-19 related loss of income.
Who is eligible:

• Households who experience documented loss of income directly related to COVID-19

• Households who live in the City and are income eligible

• Funding for priority group first
## Income Guidelines

<table>
<thead>
<tr>
<th>Family Size</th>
<th>Tier 1 - 50% of Virginia Median Income</th>
<th>Tier 2 – 60% of Area Median Income</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Monthly Gross</td>
<td>Monthly Gross</td>
</tr>
<tr>
<td>1</td>
<td>$2,177</td>
<td>$4,410</td>
</tr>
<tr>
<td>2</td>
<td>$2,847</td>
<td>$5,040</td>
</tr>
<tr>
<td>3</td>
<td>$3,517</td>
<td>$5,670</td>
</tr>
<tr>
<td>4</td>
<td>$4,187</td>
<td>$6,300</td>
</tr>
<tr>
<td>5</td>
<td>$4,856</td>
<td>$6,805</td>
</tr>
<tr>
<td>6</td>
<td>$5,526</td>
<td>$7,310</td>
</tr>
</tbody>
</table>

**Asset limit**: One-half of the monthly gross income by household size
Up to 3 months of assistance

Up to $600 per month toward unpaid rent amounts from April 1 forward that are related to COVID 19

All rent assistance payments will be made directly to landlords on behalf of renter households, with the renter household’s verification
Outreach and Communications Plan

- Culturally competent messaging; multiple languages (Amharic, Arabic, English, Spanish)
- Multiple formats including social media
- Communications with property owners/landlords
- Activate informal network of community leaders
- Outreach or other communication/handout in conjunction with any planned community events
- Outreach to underserved populations, including small Landlords and undocumented Alexandrians
Timeline

- Program opens this week
- Tentative Initial Application deadline May 29th
- Rolling basis afterward based on availability of funds
Application Process

▪ Prescreening –
  – Community Partners
  – Alexandria 311 - https://www.alexandriava.gov/Alex311
  – Department of Community and Human Services
  – Office of Housing
  – 703-746-4311

▪ On line application
  – https://alex311.force.com/customer/request/DOHRAMPI/location

▪ Application – Office of Housing and Partners
Contact Information

- Alexandria 311- [https://www.alexandriava.gov/Alex311](https://www.alexandriava.gov/Alex311)
- [alexandriava.gov/housing](https://alexandriava.gov/housing)
- COVID-19 Emergency Rent Relief Assistance Program Web page
- Eric Keeler Deputy Director Office of Housing
  - Eric.keeler@alexandriava.gov
- Melodie Seau Landlord Tenant Division Chief Office of Housing
  - Melodie.seau@alexandriava.gov

Office of Housing
421 King St., Ste. 215
Alexandria, Virginia 22314
703.746.4990
[alexandriava.gov/housing](https://alexandriava.gov/housing)