

<b>GOALS &amp; STRATEGIES</b>	<b>Department of Finance</b> <i>Kendel Taylor, Director</i>
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Program & Headline Indicators	FY 2013 Actual	FY 2014 Actual	FY 2015 Actual	FY 2016 Estimate	TARGET
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<b>Revenue Program</b>					
Percent of current real estate and personal property taxes collected (favorable trend: N/A)	99.7%	— 99.7%	▼ 98.4%	▲ 99.0%	<b>99.0%</b>

<b>Purchasing Program</b>					
Number of purchasing training courses offered (favorable trend: ▲)	12	▲ 15	▲ 16	▼ 15	<b>18</b>
Number of city employees trained in purchasing procedures (favorable trend: ▲)	51	▲ 152	▼ 90	▲ 125	<b>150</b>

<b>Accounting Program</b>					
Percent of Government Finance Officers Association (GFOA) standards met on financial reporting (favorable trend: ▲)	100%	— 100%	— 100%	— 100%	<b>100%</b>

<b>Real Estate Assessments Program</b>					
Assessment to sales ratio (assessed value of property compared to the sale price; preceding calendar year) (favorable trend: ▲)	94.66%	▼ 92.45%	▲ 95.00%*	▼ 94.00%	<b>95.00%</b>
Number of residential properties assessed (calendar year) (favorable trend: N/A)	41,529	▲ 41,761	▲ 41,910*	▲ 42,250	<b>43,000</b>
Number of commercial properties assessed (calendar year) (favorable trend: ▲)	2,627	▼ 2,618	▼ 2,611*	▲ 2,630	<b>2,600</b>

<b>Treasury Program</b>					
Percent of tax billings that are accurate (favorable trend: ▲)	-	100%	— 100%	— 100%	<b>100%</b>
Percent of tax payments processed accurately (favorable trend: ▲)	-	100%	— 100%	— 100%	<b>100%</b>
Rate of return on City funds invested (favorable trend: ▲)	-	0.50%	▲ 0.53%	▲ 0.55%	<b>0.50%</b>

<b>Risk Management Program</b>					
Number of safety outreach initiatives and education sessions conducted (favorable trend: ▲)	145	▲ 150	▲ 162	▼ 160	<b>160</b>
Dollar value of non-workers' compensation claims incurred in the fiscal year (in millions of dollars) (favorable trend: ▼)	\$2.80	▼ \$1.40	▼ \$0.04	▲ \$1.40	<b>\$2.00</b>
Dollar value of workers' compensation claims incurred in the fiscal year (in millions of dollars) (favorable trend: N/A)	\$3.39	▼ \$1.80	▼ \$0.76	▼ \$0.75	<b>\$0.75</b>
Number of workers' compensation claims in fiscal year (favorable trend: ▼)	176	▼ 171	▲ 221	▼ 189	<b>175</b>

<b>Pension Administration Program</b>					
Percent of pension funds that are financially sound (favorable trend: ▲)	100%	— 100%	— 100%	— 100%	<b>100%</b>
Average rate of return on investment of pension assets (favorable trend: ▲)	7.30%	▲ 10.82%	▲ 12.56%	▼ 7.50%	<b>7.50%</b>

\*Estimated

**Key:**

▲ Favorable trend in year-to-year performance	▲ Unfavorable trend in year-to-year performance	▲ Year-to-year performance (no favorable trend)	— Performance trend is the same year-to-year
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