date 17 October 2008

project name Alexandria Wayfinding

meeting date 24 September 2008

time 8:30 am

location Sister Cities Conference Center

recorded by

distribution

purpose SAG meeting #4

SUMMARY
As the first stakeholder meeting since the May worksession, this meeting represented the first opportunity for the design team to share progress in three specific areas:

- Three alternative design schemes, including color palettes, inspiration "mood boards", concept drawings of several key sign types, and renderings of signs in photographic context.
- A multi-component solution to enhance visibility of Old Town retail located off of King Street, including two alternative concepts for a key pedestrian sign
- Overall project accessibility strategies

SAG members were given the opportunity to rate these alternatives and offer more elaborate feedback through an internet survey administered following the meeting.

DESIGN SCHEMES
A complete overview of design schemes may be found in the original presentation, available for download from the city's website.

In general, designs were met with a neutral-to-positive response, with most pronounced reservations in the areas of:

- Color (general desire for brighter, more vibrant color, although not garish)
- City-specificity (many viewed the designs as being solutions that could be found anywhere, not reflecting Alexandria's character strongly enough)
- Overall "pizzazz" (while designs should be simple and refined, they also shouldn't be boring)

Sentiment was not unanimous in these areas; some members took note of the paramount importance of sign function, including emphasis on color contrast. Others felt that certain design elements (use of the ship emblem, traditional sign support, etc.) began to create an Alexandria-appropriate character. Several participants warned of signs being too exuberant and therefore contributing to streetscape clutter.
Additional comments varied broadly:

**Iconography**
Possible Alexandria Icons - consider pineapple (means welcome) or Thistle
Ship / rigging good, image

**Color**
colors too dark, don't like black
black is good, it feels historic & neutral
Orange is weird
beige is "icky"
More bright colors, please
Is there an issue with some colors fading?
Yellow might be OK if its a historic yellow
can we change the color of the ship?
Can a colored Finial add some pop?

**Layout**
Like directional arrows on Ped Directional signs (like the Manchester example)
Like the 'outline' concept to draw attention to sign face
Correct order for Metro: "M" then Station Name
Park service asked to have NPS arrowhead (one color) on Jones Point message
Like idea of raised lettering
Like medallion on top

**Costs**
are these sign expensive?
very concerned about cost here

**Overall concerns**
Feels a little flat overall
concern about scale of signs
City must address clutter
Which way should trolley sign be oriented?
Messaging: Important to provide guidance to PARKING, MOTORCOACHES, HOTELS

**RETAIL VISIBILITY STRATEGY**
A full explanation of the retail visibility strategy may be found in the original presentation, available for download from the city's website.

The team showed two versions of a pedestrian information sign designed to provide in-depth and geographically focused information at periodic intervals along King Street and other popular walking routes. One version featured a map along with direction to amenities and featured destinations on one side, with direction to individual stores & restaurants by name on the reverse. The other version featured the same front map panel with a historic interpretive sign on the reverse.

Generally speaking, most participants felt that the frequent management and maintenance undertaking, along with potential for inequity created by listing individual
stores outweighed any benefit. Some participants disagreed, feeling that the management concern was worth taking on in order to drive more foot traffic up side streets to specific destinations.

Additional comments:

Maps for distribution
ACVA spoke to the benefit of a retail listing in brochure
A take away map of shops and restaurants exists; distribution at the right time is the key
map needs to be accurate and durable

Pedestrian Information Sign Content
Like the simple message " < MORE SHOPS > "
Individual listings could generate tax revenue through increased sales
theres not THAT many stores down the side streets
show just the map – sufficient
map needs street names !
like the text and visual combination
like the international symbols

Pedestrian Information Sign Location
not at every corner
locate at Trolley stops
how about every (3) blocks ?
this is a historic + shopping district

The information above will stand as recorded unless Sasaki receives written comments within five days of the distribution date from a recipient requesting an amendment.