

Annual Statistical Overview – Complaints Against Police Employees

	2014	2013	2012	2011	Note
Total Internal Investigations	82	78	77	105	a
Sustained Complaints (All)	52*	59	52	78	b
Formal Citizen Complaints	34	18	25	31	c
Sustained - Conduct Toward Citizens, etc.	12*	9	5	4	d
Police Calls for Service	49,140	47,918	47,988	50,489	e
Criminal Arrests Made	5,016	5,318	5102	5511	f
<p><u>Footnotes:</u> * - some 2014 cases not complete yet. a - Total Investigations includes all formal investigations and inquiries into the conduct of Police employees, both sworn and non-sworn, and does not include the routine review of the use of force unless a complaint of excessive force is made. b - Sustained Complaints (All) reflects findings of policy violations, not necessarily the original allegations in the case. c - Formal Citizen Complaints reflects the number of complaints brought from persons or groups outside the Police Department. d - Sustained - Conduct Toward Citizens, etc. includes allegations of rudeness, lack of courtesy or treatment of others, excessive force, biased policing, and harassment. e - Police Calls for Service reflects the total number of calls where officers responded. f - Criminal Arrests Made includes adults arrested and juveniles charged with crimes.</p>					

For additional information, please contact the Internal Investigations Unit at 703-746-6767.

Updated: January 29, 2015