

**Table 1: What does ideal engagement feel like?**

- Informed.
- Organic, grass roots.
- People are informed and willing to get “skin” in the game.
- Ideal engagement feels great! It occurs when one’s passion and interest are channeled into productive activities.
- Objective, respectful, back and forth exchange of ideas.

*Channeling your passionate interests for the collective good. Informed, objective, respectful exchange of ideas with no pre-conceived notions.*

**What is expected of you as an engaged citizen?**

- Be civil and listen, listen, listen.
- Honesty, participation, let go of ego.
- Objectivity, willingness to compromise.
- To be part of the solution.

*Engaged citizens are honest, ready to compromise, and are part of the solution. Leave your ego at the door, open your mind and LISTEN.*

**What do you expect in return for your effort?**

- To be heard.
- Decisions that are accepted.
- Positive feeling throughout the community when we can be proud of our successes, and become part of the same team.
- To be appreciated and have my ideas acknowledged.
- A solution that represents a compromise and which is also realistic and reflects the majority viewpoint.

*I expect my ideas to be acknowledged (not necessarily accepted) and to leave feeling proud of my community. Even if my ideas are not accepted I will leave the room supporting the decisions of the group.*

**Table 2: What does ideal engagement feel like?**

- Feeling heard.
- Equal exchange of ideas.
- Inclusive.
- Efficient use of time.
- My voice makes a difference.
- Intellectual gymnastics – an experience that engages the mind in a meaningful, civil discussion of an issue.

*Feeling like people are actually listening (active). Leads to action. Creatively engaged. Respecting people and their time.*

**What is expected of you as an engaged citizen?**

- Participation.
- Graciously compromise.
- Be respectful of process of participants.
- Tell me what you expect.
- Willingness to participate, willingness to listen.
- Being a good winner or loser.
- Humility, ideas, feedback.
- Meaningful participation, exchange of ideas.

*Respectful participation, clearly stated expectations. Be a good winner or loser and listening on both sides.*

**What do you expect in return for your effort?**

- Positive change.
- Progress.
- Listening.
- Stick-to-it-ive-ness, persistence.
- Acceptable results.
- Exchange of ideas and movement.
- Acceptable progress.
- I expect relatively civil responses.

*Acceptable progress with persistent movement toward positive change even in the face of setbacks.*

Table 3:**What does ideal engagement feel like?**

- Listening and openness.
- Ideas are respected and validated.
- Inclusive.
- Energized.
- Your ideas, questions and concerns are considered and addressed.

*It feels like a dynamic opportunity for everyone to voice their opinion and solutions to be explored.*

**What is expected of you as an engaged citizen?**

- Time.
- Speak up and make sure your voice is heard.
- Open mind.
- Understand the issue and speak up.
- Honesty, respect for others' opinions/questions, and contribute.
- Constructive, commitment, respectful.
- Participation is expected with the open-mindedness of different solutions other than your own.

*Proactive participation with open and respectful consideration of all positions, concerns, and perspectives.*

**What do you expect in return for your effort?**

- Honesty by others.
- Open ears.
- Patience.
- An understanding that when we disagree, we do so civilly.
- Ground rules and respect for ground rules by others.
- Finality to the outcome – not endless re-litigation of the same questions.
- Multiple channels for engagement that respect the busy lives of the average Alexandrian.
- A better ?? unity and progress.
- See results.
- A better community that affords everyone a better place to live, work, play.
- Progress towards common goal.
- Acknowledgement.
- Respect.
- ROI.
- Constructive.

*Open and respectful consideration of all points of view. Proactive participation with respect. Measurable progress towards a better community through an inclusive process to all Alexandrians.*

**Table 4: What does ideal engagement feel like?**

- Engagement should be respectful and your opinions/concerns are heard and acted on.
- True engagement feels welcoming to all voices. It can be messy, but should lead to shared vision that can be acted upon.

*As the process evolves charge (urge) people to investigate best practices and study successful initiatives that we can learn from.*

**What is expected of you as an engaged citizen?**

- Honesty, straight forwardness and a willingness to at least try the process.
- I'm expected to suspend judgments and listen to diverse opinions/perspectives; bring under-represented groups into the dialogue; and share what the group learns together.

*Act in positive ways to implement the vision.*

**What do you expect in return for your effort?**

- That we come to something we can all benefit from.
- I expect to be heard and see action taken as a result of the work we do together.
- Move from planning to action.

*I expect the process to evolve as it moves along. The city staff should honor the input and trust the input of the community members.*

**Table 5: What does ideal engagement feel like?**

- Creative.
- Conversation and action with neighbors and decision-makers.
- Challenging.
- A positive exchange of ideas, consensus and issues.
- Open, civil, important.
- Tolerance for each 'engager.'
- Gold medal team.
- Greater good.
- Diverse participation.

*A team of diverse neighbors and decision-makers who are open, creative and tolerant to civil interaction for the greater good.*

**What is expected of you as an engaged citizen?**

- Respectful, listen, informed.
- Committed to solution.
- To listen to people, to offer ideas and solutions, not to criticize ideas or people.
- Time and effort on community issues and initiatives.
- Attendance at meetings.
- Anticipate the team needs.

*As engaged citizens, we are expected to take the time and effort to be informed and respectful by participating in community events which address issues and initiatives and commit to solutions.*

**What do you expect in return for your effort?**

- Consensus.
- To be heard.
- A better community with rational representational policies and priorities.
- Team credit.
- Follow up.

*In return for our efforts we expect that our team's ideas will be heard, that there will be consensus and follow up regarding our community policies and priorities.*

**Table 6: What does ideal engagement feel like?**

- Makes a difference. Feeling of confidence that engagement will contribute to positive result.
- Participant – amount of time energy was well spent.
- Understand the importance and gravity of civic issues – make the connection.
- Mutual respect – agree to disagree, but not disagreeably. Accommodate dissent.
- Intense and challenging – give real work to do.
- Fulfilling and freeing.
- Feel the possibility of real impact and the relevance to peoples' lives.

*There is the possibility of real impact on issues that matter.*

**What is expected of you as an engaged citizen?**

- Inform yourself, informed participation, express yourself.
- Come with open mind and willing to listen. Respect others' ideas.
- Take responsibility.
- Educate others.
- Take initiative.
- Talk to your neighbors and get them involved.
- Respect consensus.
- Speak up and explain and advocate your point of view.
- Giving your time and energy and your particular expertise.
- Be informed and willing to compromise to reach a solution to a problem.
- Takes pride in their communities. Complaining is fine, but be prepared with possible solutions.
- Inform yourself, take responsibility, vote, expressing yourself to group.
- Informed, participation, not just preconceptions or prejudices.

*Sustained continuing informed participation in the process. Stay engaged over time.*

**What do you expect in return for your effort?**

- Feel all viewpoints are listened to.
- The decision was not made ahead of time. Not a foregone conclusion.
- Demonstrable result and impact.
- An open process and inclusive and transparent.
- All segments of the community were involved and there is an effort to engage all segments.
- Objective outcome.
- Feedback on how input was used – how it shapes the results. What changed and made my time worth it.
- More truly representative
- Early involvement in framing issues.
- Sense of community.

*Broad, diverse and effective community involvement from beginning to end.*

Table 7:**What does ideal engagement feel like?**

- More diverse community engagement.
- Knowledge/access to facts.
- Both government and citizens show up.
- Open minded participants.
- Facilitators do not try to sell a pre-determined solution.
- All participants need basic knowledge of the problem. Can't be a good participant if you just walked in off the street.
- My voice in the community is heard.
- We are representative of the nation.
- We are one voice.
- More groups represented.

- Opportunity for input. Acknowledgement of that input. Explanation for decision that addresses input.
- Discussion based on reliable balances information – fact based.
- Committed. Everyone is present. Energetic. Interactive.
- Knowing that you are having an impact on your community.
- Consistent and sustained engagement. Not just one event per year.
- Civility from all participants and decision-makers.
- Choices on important issues or topics. Not pre-selected. People may feel obligated to select from menu rather than rank issues on their own.

*Community engagement is energetic, civil, where people are heard, open minded, with no pre-determined agendas.*

#### **What is expected of you as an engaged citizen?**

- To be present, volunteer for a better community.
- An open mind.
- Accountability of other citizens.
- Be willing to learn. Be well informed.
- Thoughtful civil discussion after deep thorough consideration of the facts.
- Be present (fully).
- Honesty.
- Engaging others in turn -- your neighbors for example.
- Integrity. Say what you mean. Do what you promise.
- Respect for all.
- Be informed. Share concerns. Make suggestions for improvement or propose solutions.

*As citizens of Alexandria, we are present, honest, respectful, informed, open-minded, accountable, knowledgeable, energetic, with a shared vision of community for our city.*

#### **What do you expect in return for your effort?**

- A more beautiful, caring and concerned place to live in.
- Respect.
- Good health, education, safe communities.
- Inclusion.
- This is a mutual process. Engagement from government officials and citizens.
- Explanation of decisions.
- Constructive results stemming from what the group decides.
- Decision-makers to explain how and why they reached their decision.
- Being part of community, not just in the community.
- Community leaders who are responsive to and accountable for your feedback and participation.
- Larger issues (such as traffic concerns) are acknowledged from our elected officials.
- Have outcomes contain an explanation regarding how community input was weighed and evaluated.
- Action.
- Impact with measurable outcomes.

*We expect action, respect, impact, inclusion, explanation of decisions, community services, engagement with elected officials, responsive and accountable to our feedback. We expect a voice.*

**Table 8: What does ideal engagement feel like?**

- Respect for my thoughts and understanding of my perspective.
- Not the loudest.
- Interaction.
- A complete physical, emotional and intellectual high ... bliss.

*Government and community need to be respectful, honest, open and unguarded, non judgmental and inclusive of all perspectives and voices.*

**What is expected of you as an engaged citizen?**

- Civility, rationality.
- Willingness to listen as well as speak.
- Objectivity.
- Honesty.
- Participation.
- To be reasonably well informed.
- Speak intelligently and constructively.
- Willingness to accept outcome of fair process.

*Participate and be informed, speak intelligently and constructively, and then have a willingness to accept outcome of fair process.*

**What do you expect in return for your effort?**

- To be heard.
- Understanding, being understood.
- Accurate feedback.
- Integration of input into outcomes, actions, products.
- Appreciation.
- Satisfaction.

*First, to be heard and understood; then to receive accurate feedback and integration of input into actions/outcomes; and in the end receive appreciation and satisfaction.*

**Table 9: What does ideal engagement feel like?**

- Respect for the process, participate views, and for the consensus decision.
- Having had an opportunity to engage in real discussion with decision-makers.
- Listening with an open mind and heart. Respecting all points of view.

*Ideal engagement is a data-driven process in which all involved – decision-makers, customers and stakeholders – respect each others' ideas and the ultimate decisions made.*

**What is expected of you as an engaged citizen?**

- Jump in and lend a hand.
- As a citizen the only expect of me is to pay taxes and follow laws.
- Show up. Pay attention. Participate constructively. Honor agreements.
- Thoughtful factual engagement.
- Vote. Read local paper. Attendance at meetings where issues are discussed and are important to me. carry info back to community.
- To deal in facts and accept others' opinions without being personal.

*I am expected to be a respectful and empathetic participant. I will be active in my participation, using facts to support opinion, honoring the process and those others who participate. I will not neglect more traditional civic duty – such as voting. I will make continued effort to inform myself on a broad range of issues and bring that knowledge to the table. I will focus not only on problems but more importantly – solutions.*

**What do you expect in return for your effort?**

- Interactive mutual exchange. Consensus building.
- A decision with an explanation of the basis for the decision.
- Decisions, action, impact, quality of life, consistency,
- Reasoned balanced decisions that are clear outcomes of the process or which elected officials are willing to be held accountable.
- I expect nothing in return.
- Pleasant place to live. Job, decent neighbors, and townspeople.
- To be heard, acknowledged and kept informed. Openness.

*I expect consistency in process, an interactive exchange of ideas leading to clear decisions which employ the general consensus of those involved, but also measured consideration of dissenting opinions. Decisions should be actionable and implemented swiftly. Decision-makers must be held accountable.*

Table 10: **What does ideal engagement feel like?**

- Que se hableran tanos que interesan a la comunidad. Que se acerquemos a la comunidad. (That topic of interest to the community be discussed.)

N/A

**What is expected of you as an engaged citizen?**

- Que tomen en cuenta mi opinión y que puedo dar mi opinión. (That my opinion is taken into consideration and that I had the opportunity of giving my opinion.)

N/A

**What do you expect in return for your effort?**

- Mejoras a la comunidad. (Improvements to the community.)
- Cambios que beneficien a la comunidad. (Changes that benefit the community.)

N/A



**Table 11: What does ideal engagement feel like?**

- Valued.
- It's an ongoing conversation. Solution won't happen in one meeting.
- Common understanding.
- Inclusion. Respect.
- Genuine exchange - ideally face to face.
- A trusted relationship.
- Part of the process/hear and listen to me.

*It feels like ongoing, respectful, genuine, trusted, mutual sharing, valued, conversation (face to face).*

**What is expected of you as an engaged citizen?**

- Be informed of the issues, considerate of others, thoughtful and empathetic.
- Participation, thoughtfulness and consideration of other opinions.
- Honesty and thoughtful discussion.
- Constructive.
- Informed, flexible and reasonable.
- Engaged citizens. Be an informed voter.
- Informed.
- Thinking of others.
- Be practical, positive, empathetic.

*Be informed of the issue, considerate of others, constructive, thoughtful and empathetic while being flexible and reasonable.*

**What do you expect in return for your effort?**

- Continuous learning.
- Fair outcomes.
- Action.
- Respect and fairness.
- A sense of satisfaction and a smile.
- Consideration and feedback.
- Thoughtful, respectful acknowledgement and action.
- Am listened to and considered.
- Fairness equity, resolution.

*I expect to be considered, treated fairly and respectfully, to learn and to have a fair outcome.*

**Table 12: What does ideal engagement feel like?**

- Information and data.
- Listened to.
- Equal.
- Make a difference.

- Resolutions.
- Respect.
- Diverse.
- Place for decision.
- Leaders present.
- Respectful, meaningful, acknowledged.
- Impact/make a difference.
- Factual dialogue.
- Being knowledgeable about current events.
- Education.
- A challenge.
- A conversation.
- Someone is listening and taking me seriously.

*A diverse group of informed citizens in a structured dialogue with leaders present coming together to impact decisions in a respectful environment.*

#### **What is expected of you as an engaged citizen?**

- Have facts.
- Transparency.
- Access.
- Committed.
- Listen.
- Show up.
- Be respectful.
- Listen to others who I disagree with. To follow through on tasks I commit to.
- Educate others.
- Hold leaders accountable.
- Understand big picture.
- Honesty.
- Committed to the task.

*Dedicate time to become well-informed, listen to others, be respectful, follow through, and actively participate.*

#### **What do you expect in return for your effort?**

- Progress.
- Continuous communication, reports, transparency, results.
- Ownership.
- Flexibility.
- Direction.
- Making a plan.
- Moving forward.
- Answer my questions.
- Be honest with me about expectations.
- What can I expect?

- Let my words speak for themselves.
- Imaginative solution.
- Action.
- Place for input.
- Authentic forum.

*Effective forums and timely feedback resulting in courses of action that lead to progress, including imaginative solutions.*

**Table 13: What does ideal engagement feel like?**

- Mutually beneficial.
- Everyone is represented (demographics).
- Trust.
- Have been heard.
- See effect of my engagement.
- Should not feel like there is a foregone conclusion, that there is willingness to incorporate.
- Cooperative relationship.
- Citizens who feel a personal attachment to the community.
- Like a routine way of life.
- Citizens have an emotional attachment, personal investment.
- Like a real debate with facts, statements and responses.

*It feels like a trusting personal cooperative relationship where every voice has been heard.*

**What is expected of you as an engaged citizen?**

- Support.
- Participate.
- Helping others become engaged.
- Serving as a connector and/or resource.
- Civility.
- Fairness.
- To be able to share my thoughts and be heard and respected.
- Balance needs and desires of diverse groups.
- Listen.
- Speak up.
- Awareness.
- Informed.
- Action.
- Voicing of opinions, ideas, lessons learned.
- Pursuit of inclusion.
- Be a fair representative.

*My actions result in support through civil discourse and fair representation.*

**What do you expect in return for your effort?**

- Feedback from those whom you are engaged with.
- I am respected.
- Results reflect my views.
- Value for your involvement.
- Respect for opinions.
- Auditable verifiable results, credible.
- Acknowledgement at the least.
- Community with common interests expressed in various ways.
- To be shown that I was heard.
- A community that is inclusive.
- To be able to shape the city. Empowered.
- Plans and movement on agreed decisions/actions. Results.

*All views (demographics) will be reflected and represented and the product will be verifiable and credible.*

**Table 14: What does ideal engagement feel like?**

- Open, civil, objective, fair, representative of all interests.
- Using and gaining skills.
- Everyone has an equal voice.
- Thinking of issues or solutions as a group.
- Opportunity to express opinions, participate in the decision making process and seeing results.
- I believe that I am being heard.
- Having an opportunity to be heard when it matters – not at the last minute after decisions have been made.
- Opportunity to be a part of change.
- Investment in a worthy cause or discussion that has impact.

*Legitimate opportunity for everyone to be heard equally and have an impact. Opportunity to provide your own unique skills and gaining new skills. The outcome reflects the participation and input of the participants.*

**What is expected of you as an engaged citizen?**

- Show up!
- Commitment to be honest and commitment of time.
- To make a commitment to engagement (make the time to be engaged).
- Help recruit other community members.
- Speak up!
- Organize/include others.
- Not assume someone else will carry the water for you.
- Commitment.
- Genuine effort.
- Honesty and commitment to do hard work.
- Be informed.

- Listen.
- Affirm the needs of others.
- Accountability.

*To make time and the commitment to actively participate. Engage and recruit others. Be honest and respectful and accountable. Be prepared and informed.*

#### **What do you expect in return for your effort?**

- Continued opportunities.
- Decision-makers to listen to me (although not necessarily do what I say). I also expect sustained opportunities to engage.
- Fair consideration of my ideas, to see everyone's input, to see my perspective in outcome.
- Results, respect, new relationships, friendships.
- Be heard, acknowledged.
- I want to feel respected and that I am in a relationship.
- Respect, appreciation and results.
- Respect for my efforts and opinions.

*To feel heard and respected, and to see the impact of our effort. To establish a culture of community-wide engagement and develop relationships that last beyond the meetings.*

#### **Table 15: What does ideal engagement feel like?**

- You come to me.
- Extra effort to reach those who don't use their voice.
- Opportunity to give input in a variety of ways – in persons, online.
- Availability of information.
- Transparent.
- Transparency and understanding.
- Open to everyone. Inclusive.
- Respectful.
- Safe and collaborative.
- Duties. Rights.
- Encouraging.
- You care what I think.
- Thoughtful. Not knee-jerk.

*Ideal engagement is collaborative, authentic, transparent, respectful, inclusive, and civil. The who and the how span across groups and engenders trust. Citizen input is desired and valued.*

#### **What is expected of you as an engaged citizen?**

- Be productive and respectful.
- Participate. Speak.
- Thoughtfulness
- Compromise.

- Listen to others.
- Civility.
- If I have knowledge, share it.
- Participate in efforts to engage (i.e., polls, surveys, meetings) How can we raise poll response numbers?
- Show up.

*Participate, be thoughtful of others, and be willing to compromise in a timely fashion. Seek productive solutions and listen to others. Seek and share knowledge.*

**What do you expect in return for your effort?**

- Transparent communication.
- Product/end result. Clear communication.
- To be heard.
- Acknowledgement.
- See my input reflected.
- Ideas to be respected.
- Fine-tuned policies.
- Seeing impact of public comment.
- Impact.

*In return for our efforts, we seek acknowledgement of our ideas, informed policies, and transparent communication regarding end results, produces and outcomes.*

Table 16: **What does ideal engagement feel like?**

- Speaking and listening – being heard.
- Be honest and vocal. Mutual respect.
- Engaged. Facts and information available. Civil conversation.
- When I express my ideas and concerns that the city staff actually listens and does not give lip service – and they don't say things are fait accompli.
- Better resolution of differences of opinion.
- Not decide – then ask people.
- Mutual respect.
- Ideas considered and recognized.
- People listen with no risk to speaking up.
- Knowing that my community involvement makes a difference. that my contribution is valued.
- When I can tell the government what I think and when I know they listen.
- Get past the point where people don't feel heard.

N/A

**What is expected of you as an engaged citizen?**

- To be honest and vocal. To participate in a way that feels meaningful to me and hopefully contributing to others.
- Be informed.

- Incorporating community involvement into our lives in whatever way works for us. Volunteering, city involvement, solution-based work.
- Listen with open mind. Put yourself in shoes of others.

N/A

#### **What do you expect in return for your effort?**

- A stronger community – less or no social problems.
- Decisions get made based on the input.
- Get to a finer level of detail. E.g. waterfront: how are they making decisions do the analysis first.
- Do the hard work before actually making the decision. E.g., Idea of docks: idea is nuts, don't build in the flow of river. Plan goes forward with docks.
- Don't have to sue the city.
- Not just listen. Listen and act on.

N/A

Table 17:

#### **What does ideal engagement feel like?**

- Give and take.
- Intelligent views, recognized, and given pragmatic consideration.
- Honesty, integrity and transparency by all elected officials and city hall.
- Participation in making decisions. Caring about the community and people.
- To be informed, acknowledged, and part of the process.
- Mutual respect and transparency. Honest and open dialogue.
- Fulfilling, inclusive, rewarding, accomplished.
- All have an opportunity to participate.

*To achieve purposeful participation in an honest, transparent process in advancing a vision of consensus.*

#### **What is expected of you as an engaged citizen?**

- Listen, participate, take action, be respectful.
- Be open-minded and respectful.
- Civility. Starting from a place of good. Authentically/genuinely coming forward to solve problems/issues.
- Thoughtful, meaningful participation.
- Listening. Prepared to change. Represent my perspective.
- To be informed on the issues, open to different opinions.
- When peoples' voices are heard and recognized and given consideration.
- Respect individuals and group effort, and become educated for the benefit of the common need.
- Consideration and respect.

*To come well-informed, prepared to listen, participate, be open to change and respectful throughout.*

**What do you expect in return for your effort?**

- Appreciated for your ideas.
- Consideration and respect.
- Progress. Connection to community.
- People to listen, be respectful, to collaborate and to want to help others, change and a better community.
- Acknowledgement. Formation of relationships. Stronger sense of community. Better place to live. Continuously evolving city.
- To be respected for my time, efforts and for something at the end which reflects the various inputs.
- That your voice was considered.

*To have our time and efforts appreciated. To have our ideas and opinions considered and respect, and the progress or goal achieved to reflect the input of the participants.*

Table 18:**What does ideal engagement feel like?**

- Empowered.
- Diversity.
- Involved learning growth.
- My participation really matters.
- Equal, unbiased and fair.
- Learning, nurturing, respectful.
- Dialogue.
- Shared vision.
- Progress.
- To be taken seriously.
- Input, thoughtful consideration.

*It feels worthwhile, because diverse people come together to learn, nurture in a respectful and constructive dialogue in which all feel participation matters.*

**What is expected of you as an engaged citizen?**

- Honesty and constructive feedback.
- To be involved outside of my family.
- Listen, learn, respect, correctly inform.
- Good listener
- Involvement, reactive/proactive.
- Informed, open, participatory.
- Civility.
- Ideas and contribution.
- Integrity.
- Keep an open mind.
- Fairness.



**What do you expect in return for your effort?**

- No blood.
- Well-informed and considered.
- Decision making
- Compromise.
- Respect. Feedback.
- Impact.
- A community and a local government that works.
- Progress.
- Results reflect my input.
- Respect and a listening ear.
- Be listened to, be respected and be educated.
- To be heard.
- To be heard, needed and be respected.
- A listening ear.

*In return for my (our) effort, we expect respect, to be heard, to have an impact, and to see progress resulting in a local government that works. We also expect to individually grow and gain new ideas.*

**Table 19: What does ideal engagement feel like?**

- More than the latest trend.
- Un-clever.
- Honesty.
- Beyond cynicism.
- Open.
- Experiencing.
- Inclusive.
- Awareness.
- Safe.
- Civil/respectful dialogue.
- My ideas have been heard and considered.
- True concern for diversity and cultural differences.
- Heard, responsive.
- Action.

N/A

**What is expected of you as an engaged citizen?**

- Learning.
- Listen, participate, open mind.
- Act with civility.
- Do your homework.
- Open mindedness.
- Show up and talk.
- Consistent thoughtful engagement.
- Open to other views.

- Time.
- Commitment and participation.
- That you understand that being heard is not the same as 'winning.'

N/A

**What do you expect in return for your effort?**

- Honesty.
- Sincere consideration, to be heard.
- Forward progress (not backward).
- Thoughts have been heard.
- The process considers my views as it makes its decision.
- Consensus for result.
- Action.
- Good faith effort from others.
- Respect and results.
- Something more than pro forma response.
- A system that is not static/pre-determined.

N/A

Table 20:

**What does ideal engagement feel like?**

- Feeling of satisfaction.
- Process must be built on integrity.
- They must truly listen.
- Energizing dialogue (not one-way).
- Trusting that your opinion is valued and open up to voicing it.
- Field trip.
- Respect, trust, seriousness.
- My ideas are heard and thoughtfully responded with a clear course of action.

*To know that you are heard, and that you can make a difference and that there is mutual trust.*

**What is expected of you as an engaged citizen?**

- Open minded, respectful. Use brain. Act like an adult.
- Abide by basic rules of engagement (so everyone can participate).
- To be able to voice an objection without being too emotional to be heard.
- To show up. Encourage people with good ideas.
- To be informed and educated about an issue and listen to other people's point of view.
- A lot of work and thought.
- Information, accuracy, perspective.

*Show up and have a thoughtful and informed opinion or suggestion. Be willing to politely express your opinions without undue emotion.*

**What do you expect in return for your effort?**

- To be listened to. Feedback that you have been understood and an action response.
- Timely and accurate response.
- Community dinners.
- A timely response with a clear discussion of points considered and a recommended path forward.
- Respect, genuine listening, open mind – not deciding on something then asking.
- That the city will be truthful about listening and not going thru the motions to mark a check box.
- To see results of coming together, of seeing solutions to problems.

*That there is a genuine opportunity to make a difference and that the response respects that. Progress is made toward solving the problem/issue.*