

City of Alexandria, Virginia
Commission on Information Technology

MINUTES

October 18, 2010 Meeting

Meeting called to order at 7:05pm.

Members present: Phillip Acosta, Nina Baliga, Daniel Brooks, Marjorie Conner, Margaret Leary (unsworn), Kostas Liopiros, Page Moon, Helen Morris, Lynda Y. Rudd

Excused: Alicia Hughes, Deb Roepke (for Del Pepper)

Absent: Steve Cooper, Catherine Hogan, Marie Schuler

City Staff Present: Tom Trobridge

Policies and Procedures

Marjorie Conner (entered 7:08pm)

Chair introduced new Commission members and presented an overview of the Commission to the new members. One new member had been sworn; one had not.

Chair discussed City Code requirements for attendance. These requirements apply to all Boards and Commissions.

Chair also proposed to adopt City Council procedures for recording partial attendance at meetings, i.e. members who arrive late or leave early. As a rule, if a member is present for any portion of the meeting, the person is recorded in the record as present. If the person is late or leaves early, the time of entry/exit if also entered in the record.

Approval of Minutes

The minutes of the September 13, 2010 meeting were approved with modifications.

Broadband Initiative

Chair noted that the Commission's Broadband Initiative memorandum was:

- submitted to City Council through Rose Boyd, Office of Citizen Assistance
- received well by Council through Rose Boyd
- received support to continue with survey data

Chair commented that Rose was coordinating the memorandum among City Staff and Council.

A discussion of broadband survey data from state and federal resources was postponed due to the absence of Catherine Hogan.

ACPS Survey

Elizabeth Hoover, Executive Director of Technology, Alexandria City Public Schools (ACPS) presented to Commission the results of the school survey taken in January 2009 and presented to the Commission in 2009. The purpose of the presentation was to highlight the process of the survey and to petition help from Commission Members on the forthcoming survey.

The Chair will form a working group to work with the ACPS staff on the forthcoming survey. Commission members asked about the possibility of a survey of parents survey and the possibility of conducting surveys by telephone.

Commission members also made suggestions for issues to be addressed by ACPS for the upcoming survey.

ACPS will begin drafting a proposal for their next survey in November working with the Commission.

IT Plan Process Schedule – Review

Tom Trobridge provided a calendar of City Council budget work sessions. The proposed IT Plan is due for February 2011.

Tom Trobridge emphasized that the budget process is intended to fund programs that fit within City Council's strategic plan instead of City Agency needs.

IT Vision and Strategic Goals

Discussion of IT vision and strategic goals was postponed due to the absence of Steve Cooper.

Meeting adjourned at 8:00pm.

Results of ACPS Internet Access Survey (Grades 9-12)

January 2009

The goal of this survey was to collect data about how students access the Internet when they are away from school. This information is necessary to help ACPS determine methods by which we can increase the ability for ACPS students to access the Internet when not in an ACPS school building.

On January 7th and January 8th, 2009 TC Williams High School students were asked to complete this survey during their 1st block class. Minnie Howard students were asked to complete this survey during their TA on January 8th, 2009.

This report is based on the results of 1438 responses which is approximately 48% of the 9-12 student population.

Some key findings:

- 24% of 9-12 students do not have access to a computer at home,
- Of the students that have a computer at home, 48% reported that they have only one computer at home
- 43% of the students with only one computer at home share that computer with 4 or more people
- 21% of students do not have phone landlines

1. Grade Level				
Responses	Count	%	Percentage of total respondents	
9th	495	34.42%		
10th	370	25.73%		
11th	306	21.28%		
12th	267	18.57%		
Total Responses	1438		20%	40% 60% 80% 100%

2. Gender				
Responses	Count	%	Percentage of total respondents	
Male	656	45.62%		
Female	782	54.38%		
Total Responses	1438		20%	40% 60% 80% 100%

3. Other than your school-issued laptop, do you have access to a computer at home?				
Responses	Count	%	Percentage of total respondents	
Yes	1098	76.36%		
No	340	23.64%		
Total Responses	1438		20%	40% 60% 80% 100%

4. How many computers do you have access to in your home (other than your school-issued laptop)?

Responses	Count	%	Percentage of total respondents
one	527	48.00%	
two	340	30.97%	
three	156	14.21%	
four or more	75	6.83%	
Total Responses	1098		20% 40% 60% 80% 100%

5. How many people share the computer(s) in your home?

Responses	Count	%	Percentage of total respondents
1	113	10.29%	
2	188	17.12%	
3	320	29.14%	
4 or more	477	43.44%	
Total Responses	1098		20% 40% 60% 80% 100%

6. Do you have Internet access at home?

Responses	Count	%	Percentage of total respondents
Yes	1059	96.45%	
No	39	3.55%	
Total Responses	1098		20% 40% 60% 80% 100%

7. What kind of Internet access do you have at home?

Responses	Count	%	Percentage of total respondents
broadband	260	24.55%	
DSL	302	28.52%	
dial-up	29	2.74%	
don't know	359	33.90%	
Other (please specify)	109	10.29%	
Total Responses	1059		20% 40% 60% 80% 100%

8. If you have Internet access at home, what kind of connection is it?				
Responses	Count	%	Percentage of total respondents	
wired	283	26.72%		
wireless	344	32.48%		
both	320	30.22%		
I don't know	112	10.58%		
Total Responses	1059		20%	40%
			60%	100%

9. Does more than one computer in your home share Internet access?				
Responses	Count	%	Percentage of total respondents	
Yes	564	53.26%		
No	410	38.72%		
I don't know	85	8.03%		
Total Responses	1059		20%	40%
			60%	100%

10. If you have Internet access at home, can this access be shared with more than one computer?				
Responses	Count	%	Percentage of total respondents	
Yes	637	60.15%		
No	142	13.41%		
I don't know	280	26.44%		
Total Responses	1059		20%	40%
			60%	100%

11. How many minutes per day do you have access to the Internet from a home computer?				
Responses	Count	%	Percentage of total respondents	
0-30 minutes	84	7.93%		
30-60 minutes	129	12.18%		
1-2 hours	159	15.01%		
2 or more hours	687	64.87%		
Total Responses	1059		20%	40%
			60%	100%

12. Do you have a land line phone? (At least one phone in your home that uses a phone cord to connect to the phone company)

Responses	Count	%	Percentage of total respondents					
Yes	1004	69.82%						
No	302	21.00%						
I don't know	132	9.18%						
Total Responses	1438		<table border="1"> <tr> <td>20%</td> <td>40%</td> <td>60%</td> <td>80%</td> <td>100%</td> </tr> </table>	20%	40%	60%	80%	100%
20%	40%	60%	80%	100%				

13. How likely are you to go to the public library to access the Internet there?

Responses	Count	Assigned Weight	%	Percentage of total respondents					
1 - Not Likely	909	1	63.21%						
2	253	2	17.59%						
3 - Likely	169	3	11.75%						
4	44	4	3.06%						
5 - Very Likely	63	5	4.38%						
Weighted Score : 1.68									
Total Responses	1438			<table border="1"> <tr> <td>20%</td> <td>40%</td> <td>60%</td> <td>80%</td> <td>100%</td> </tr> </table>	20%	40%	60%	80%	100%
20%	40%	60%	80%	100%					

14. Would you take your school laptop to the public library if you were able to access the Internet there?

Responses	Count	Assigned Weight	%	Percentage of total respondents					
1 - No	325	1	22.60%						
2	107	2	7.44%						
3 - Maybe	408	3	28.37%						
4	186	4	12.93%						
5 - Definitely	412	5	28.65%						
Weighted Score : 3.18									
Total Responses	1438			<table border="1"> <tr> <td>20%</td> <td>40%</td> <td>60%</td> <td>80%</td> <td>100%</td> </tr> </table>	20%	40%	60%	80%	100%
20%	40%	60%	80%	100%					

15. Would you take your school laptop to a community or recreation center if you were able to access the Internet there?

Responses	Count	Assigned Weight	%	Percentage of total respondents					
1 - No	459	1	31.92%						
2	122	2	8.48%						
3 - Maybe	389	3	27.05%						
4	161	4	11.20%						
5 - Definitely	307	5	21.35%						
Weighted Score : 2.82									
Total Responses	1438			<table border="1"> <tr> <td>20%</td> <td>40%</td> <td>60%</td> <td>80%</td> <td>100%</td> </tr> </table>	20%	40%	60%	80%	100%
20%	40%	60%	80%	100%					

16. Do you have your own cell phone?

Responses	Count	%	Percentage of total respondents					
Yes	1173	81.57%						
No	265	18.43%						
Total Responses	1438		<table border="1"> <tr> <td>20%</td> <td>40%</td> <td>60%</td> <td>80%</td> <td>100%</td> </tr> </table>	20%	40%	60%	80%	100%
20%	40%	60%	80%	100%				

17. Do you have Internet access on your cell phone?

Responses	Count	%	Percentage of total respondents					
Yes	621	52.94%						
No	552	47.06%						
Total Responses	1173		<table border="1"> <tr> <td>20%</td> <td>40%</td> <td>60%</td> <td>80%</td> <td>100%</td> </tr> </table>	20%	40%	60%	80%	100%
20%	40%	60%	80%	100%				

18. Do you use your cell phone to access the Internet?

Responses	Count	%	Percentage of total respondents					
Yes	326	27.79%						
No	847	72.21%						
Total Responses	1173		<table border="1"> <tr> <td>20%</td> <td>40%</td> <td>60%</td> <td>80%</td> <td>100%</td> </tr> </table>	20%	40%	60%	80%	100%
20%	40%	60%	80%	100%				

21. Why don't you use the dial-up service provided by ACPS? (check all that apply)			
Responses	Count	%	Percentage of total respondents
I don't know how to use it	315	23.90%	
It is too slow	656	49.77%	
I don't have a phone land line	188	14.26%	
I've tried to use it but I can't get it to work	433	32.85%	
Other (please specify)	261	19.80%	
Total Responses	1853		20% 40% 60% 80% 100%
Multiple answers per participant possible. Percentages added may exceed 100 since a participant may select more than one answer for this question.			