



Alexandria Police Department

Directive 10.20



HACK INSPECTORS

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10.20.01 POLICY/PURPOSE

The purpose of this directive is to define the responsibilities of the Hack Inspector, and to set forth guidelines for the enforcement of the taxicab ordinance.

For more detailed information and the specific Alexandria City Codes applicable to taxi cabs and their drivers, see City Code §9-12-52 through §9-12-81.

10.20.02 HACK INSPECTOR

- A. The position of the Hack Inspector is within the Traffic, Special Events, and Parking Division of the Operations Support Bureau. The Hack Inspector is appointed by a Circuit Court Judge and serves at the discretion of the Chief of Police.
- B. The Hack Inspector performs the duties necessary to investigate applicants for Certificates of Public Convenience and Necessity, and for Public Vehicle Operator's Licenses, as set forth in Title 9, Chapter 12 of the Alexandria City Code.

- C. The Hack Inspector acts as the liaison between the Chief of Police and the Traffic and Parking Board, in matters concerning taxicabs.
- D. The duties of the Hack Inspector shall include and are not limited to the following:
1. Preparing and administering taxi driver permit examinations;
 2. Processing and issuing taxi drivers/vehicle permits;
 3. *Inspection of identification and or work authorization documents;*
 4. Taxi cab inspections;
 5. Taxi meter inspections;
 6. On-street enforcement of state and local codes applicable to taxi cabs (as detailed in the Alexandria City Code, Title 9, Chapter 12; available on-line at www.municode.com);
 7. Handling complaints involving taxi cabs or taxi drivers;
 8. Attending City of Alexandria Traffic and Parking Board meetings as necessary for issues relating to taxi cabs; and
 9. Assisting the City, citizens, law enforcement agencies, taxi cab drivers and taxi companies as needed.
- E. The Hack Inspector is a Special Conservator of the Peace with the same general authority as all Special Police Officers employed by the Alexandria Police Department, with limited arrest and enforcement authority, which may be exercised within the City of Alexandria when the arrest or enforcement action pertains to the duties assigned to the Hack Inspector as established by Title 9, Chapter 12 of the Alexandria City Code.
- F. The Hack Inspector will wear a uniform displaying the patch and badge specific to the position of Hack Inspector and carry the authorized sidearm while on duty, unless specifically directed to do otherwise by the Traffic, Special Events, and Parking Division Commander.

10.20.03 ARREST OF ALEXANDRIA LICENSED CAB DRIVERS

- A. Whenever any officer of this Department arrests, or causes a warrant or summons to be issued, for any traffic violation (DWI, reckless, suspended, hit and run, etc.) or criminal offense (class 1 misdemeanor and above) for any person licensed to operate a public vehicle, or taxicab; he or she will give written notification to the Hack Inspector.
- B. The arresting officer, or other officer who is a witness in the case, will report the final court disposition to the Hack Inspector.

10.20.04 COMPLAINTS AGAINST ALEXANDRIA LICENSED CAB DRIVERS

- A. Whenever a complaint is received against a cab driver, alleging a violation of Title 9, Chapter 12 of the City Code (overcharging, fail to take most direct route, etc.), the employee receiving the complaint will notify the Hack Inspector of the details of the complaint.
- B. Nothing in this Directive is intended to prevent an officer from taking enforcement action when warranted.

BY AUTHORITY OF:

Earl L. Cook
Chief of Police